

PM NGEN Responses to Industry Comments & Questions

Item #	Document Name and Version	Issue/Comment	Question	Response
1	General Comment	Data Strategy: The RFP and related documents do not define a data strategy at the enterprise level, however, the solicitation in Section H.14 includes Cloud Computing and Data Center Consolidation as examples, which would require a such a strategy.	Does the Navy Enterprise Network NEN plan to provide a data management strategy as a part of the solicitation? Id the NGEN PMO and/or Architect open for review of Industry/Govt approach to a Logical Data Model to consider to employ for NGEN?	The Data Management Plan will be located on the NGEN MITRE Portal. The Contractor will be required to submit a Data Management Implementation Plan and Data Management Approach.
2	Sec B_Supplies or Services and Prices Costs (CLINS)	In the various CLIN groups (0061, 1061, 2061, 3061 and 4061) it includes for the Enterprise Classroom Service instances where the contractor furnishes hardware and software for the classroom environment which could lead to increased costs and lack of standardization		Software and hardware to be provided as GFP will be clearly defined in the RFP.
3	Sec H_Special Contract Requirements	It would be advantageous for the government to be able to receive PRP with the delivery of the Proposal to understand the innovations and price reductions that offerors are desiring and intending to propose to bring to the DoN. There is no means to be able to price that however given the lack of data to support a BCA or development of a proposal		Innovations and PRPs will not be evaluated for award unless they are responsive to contract requirements and are incorporated into CLIN prices.
4	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	Infrastructure upgrades to the most current version included at no extra charge.	Is this in reference to Hardware and software or Routers and Switches?	NPP will not be a requirement in the final RFP.
5	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	Enhanced security for Internet access by using 1024-bit encryption and antivirus scanning	Clarify what transport Protocol do want to use 1024-bit encryption?	NPP will not be a requirement in the final RFP.
6	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	The portal will not be accessible from users located on other (non- NGEN) networks	This is a direct contradiction to section 1.13 and 1.16, which states users will have access from cell phones.	NPP will not be a requirement in the final RFP.
7	Sec J_Attach_20_NGEN Technology Refresh Planning Guidance	Cannot find referenced document in RFP or AC packages	Software license requirements are provided in the Draft Next Generation Enterprise Network (NGEN) Increment 1 Product Baseline document, Version: 1.0, dated 12 September, 2011.	The software requirements will be defined in attachment J-18 in the final RFP.
8	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	MS Office Integration specifies browser access but does not specify Enterprise capabilities of the Portal	Will forms template access be required from browsers and will live access to Excel workbooks be required via browser or mobile devices? i.e. view live, interactive workbooks by using only a browser. This means that you can save Excel workbooks and interact with them from within portal sites. You can also interact with Excel-based data by sorting, filtering, expanding, or collapsing PivotTables, and by passing in parameters to perform analysis on published workbooks.	NPP will not be a requirement in the final RFP.
9	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	Document implies Enterprise scale for search and content management but does not specify requirements that would make search fully capable for such scale.	Will property or entity extraction be required in content searches that may specify include or exclude list.	NPP will not be a requirement in the final RFP.
10	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	Requirements do not currently address the ability to display external data on portal		NPP will not be a requirement in the final RFP.

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11	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	Requirements do not currently address the ability to create rich interactive dashboards		NPP will not be a requirement in the final RFP.
12	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	Requirements do not include ability for thumbnails and previews of documents		NPP will not be a requirement in the final RFP.
13	General Comment	The PWS and associated reference documents include incremental requirements beyond the scope of the As-Is NMCI CoSC requirements. Enabling bidders to identify requirements that will result in new processes, procedures or technologies beyond the scope of the As-Is environment is an important element in defining the level of effort and associated costs of providing a Technically Acceptable NGEN solution. In addition to the Modernization initiatives referenced in the Technology Refresh documentation, examples of requirements beyond current scope include the NGEN Portal Project; Engineering Design & Support requirements relating to SETR processes and documentation; Configuration Management data base and tool suite; Quality Assurance Surveillance; Governance Boards; Service Management, to include seams management; Item Unique Identification tagging; Cost Reporting CDRLs; and line-item requirements embedded in the 34 services described in the PWS.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
14	General Comment	<p>Technical acceptability criteria include evidence of understanding the existing network and environment.</p> <p>It is not clear from DRFP documents that the complexity of the as-is environment and the consequences for testing and cost are fully reflected. NMCI presents combined effects of extreme scaling relative to the typical state of the COTS shelf, aggressive security posture, and high degree of service flexibility including multiple versions of many items. This drives a requirement for high degrees of provider technical competence, process rigor, and operational experience. Technical features must be designed, security requirements fully incorporated, synchronized across multiple configurations and accredited. Then the solution must be evaluated for its ability to scale across the 390K seat environment and to tolerate concurrent interaction with all other existing features of the environment. Since pre-production testing cannot fully represent the loads and interfaces of the live environment, providers must be prepared to conduct final testing in the production environment without risking operations.</p>		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

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15	General Comment	<p>Technical acceptability criteria include evidence of compliance with DoD security and certification requirements. A representative list of security factors that should weigh in offerors' solutions includes:</p> <ul style="list-style-type: none"> • Transport Security – The current environment utilizes VPN and cryptographic encryption tunnels as an overly to the base network. This provides a tightly controlled environment that improves security posture. Unless DON wants to retreat from this IPSEC and SSL encryption, compliance must be called out. • HBSS and other end point solutions. HBSS and the more advanced, full feature AV solutions like Symantec's SEP now aggressively interfere with the normal processing and system service access. The HBSS HIPS (Host Intrusion Prevention Service) is particularly notorious for blocking accepted application transactions. Extensive testing is required to mitigate that, and every HBSS (and related) upgrade, every application upgrade, and every driver update has to be validated against these security requirements. • DIACAP Moving to full DIACAP compliance across a network of this scale will increase the requirement for compliance checking and slow the adoption of required changes. In today's environment, the cycle time for C&A approval exceeds 60 days for most changes. Offerors will need to account for these requirements in developing their Transition Plans. The DON may need to make additional time during the transition period for this standard to be implemented. 		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
16	General Comment	<p>Technical acceptability criteria include evidence of scope/scale. A representative list of scaling factors added on top of the basic service features, and inclusive of the security considerations that should weigh in offerors' solutions includes:</p> <ul style="list-style-type: none"> • Logon/Authentication: NMCI operates in three of the largest AD domains in the world. In these extremely large tables, identity and access management is tightly integrated within this network environment. Testing of any solution must be performed at this scale to validate access performance guidelines. Offerors must be able to demonstrate the understanding of this complexity in their proposals. • Latency: The VPNs add a material amount of latency fed by both the encryption of packets and the less flexible routing caused by the VPN mesh. Offerors should be able to demonstrate the management of latency across the VPN mesh. • Boundary Effects: All services traverse one or more of the B1, 2, and 3 boundaries currently deployed in Defense in Depth. These boundaries can introduce delays as data traversing the boundaries is evaluated for security risks. Changes to this configuration could overwhelm the current capacity of the network. Offerors should be required to demonstrate both the security aspects and the performance characteristics in any changes from the current Defense in Depth strategy. • Storage: the petabytes of data on NMCI resist compliance with the DON and DOD standards on data retention, Log analysis and preservations, and data back up. Government should provide guidance on what should be enforced, so offerors can reflect the incremental costs associated with Automatic Enforcement in their bids. • Engineering Beyond COTS Scale: Scale and/or performance problems in vendors' products become evident at NMCI's scale quickly and requires unique processes and advanced skill sets to address. Offerors should be able to demonstrate experience and skills to assist vendors in this kind of unique engineering capability. Costs of these considerations should be reflected in offerors' solutions. 		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
17	General Comment	Slide 51 contained in the NGEN Industry Day presentation was described as the key criteria for technical acceptability. This slide did not include Transition as a key criteria. Transition of a network of this size and scale introduces significant risks in schedule delays and associated cost overruns for the Government.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

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18	General Comment	<p>Designing, deploying and managing a network of 100,000 seats or less would not reveal these required Technically Acceptable criteria. Similarly, operating three 100,000 seat networks would not reflect the complexities and costs associated with NGEN's scale. The omission of relevant scale data and acceptance criterion drives significant risks to the DON and should be incorporated into the Final RFP. To assist with minimizing the risk for the Government, HP offers indicative baseline data relating to the NMCI CoSC current state in the spreadsheet embedded in the Recommended Language/Content associated with this comment.</p> <p>Recommend these scale-based, indicative omissions be included as an attachment to the PWS containing baseline data necessary for offerors to more accurately understand scope and scale their solutions must encompass in order to be Technically Acceptable. Recommend the Government highlight key design factors including those listed in the comment section of this spreadsheet.</p>		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
19	General Comment	At Industry Day, Government requested industry comment on slide 51. A review of slide 50 from the same presentation material indicates that technically acceptable and proposal risk are not to be considered in an LPTA selection. In addition, Government indicated that past performance standards would be lowered from 100,000 seats to something less. Implications are that Government should be utilizing a Full Trade-off or Performance/Price Trade-off based on the existence of slide 51.	Will the Government change its source selection approach based on its Industry Day presentations and materials?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
20	General Comment	Throughout the PWS the government uses open-ended terminology such as 'all' or 'any' in describing its performance requirements.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
21	General Comment	The DRFP includes the Order of Precedence Uniform Contract Format provision by reference, which ranks "Specifications" last in importance. We suggest that the PWS is more important than the Section J documents, exhibits and attachments in terms of determining the NGEN Requirements.		The Government does not concur with this interpretation.
22	General Comment	DFARS 252.234-7003(b)(1) requires that offerors' cost and software data reporting plan satisfy the requirements of the DoD 5000.04-M-1. Paragraph C2.3.1 of DoD 5000.04-M-1 states that "CCDR [which is required by DFARS 252.234-7003] is not required for procurement of commercial systems or noncommercial systems bought under competitively awarded, Firm Fixed Price contracts, as long as competitive conditions continue to exist."	Please confirm that given the fact that the RFP contemplates that a Firm Fixed Price award, which will be made on a competitive basis, that offerors, pursuant to Paragraph C2.3.1 of DoD 5000.04-M-1, are exempt from the CCDR requirements of DFARS 252.234-7003.	Required per DFARS.
23	General Comment	Mechanisms defined for exercise of DON Prime Integrator responsibilities are reflective of NGEN hardware and technical solution integration activities but are unlikely to be sufficiently responsive for resolution of issues requiring integration across service boundaries in real time to avoid loss of user productivity.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
24	General Comment	Given significant DON budget pressures, recommend that offerors' solutions be evaluated for their effects on near term as well as overall costs and their implications for DON total cost of ownership as well as contractor total contract price.		The Government will use evaluation criteria that supports the best interests of the DON.
25	General Comment	Past performance is a strong indicator of program performance. References should provide realistic and reasonable measures of the offeror's ability to manage the finest intranet in the world. Draft requirements do not reflect the nature and complexity of NGEN. Experience should be representative of the unique attributes of this environment: size, scale, security, diversity of user responsibilities supported within a single environment.		<p>The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.</p> <p>The Government will use evaluation criteria that supports the best interests of the DON.</p>
26	Sec G_Contract Administration Data	Section G-2 requires the use of Wide Area Work Flow for invoice processing and Section H-4, page 335, requires the use of eMarketPlace for ordering and provides an exception for contractor already submitting	If invoices are currently generated in eMarketplace and are submitted directly to DFAS electronically, is it the Government's intent that the contractor build a separate interface to Wide Area Work Flow to submit the invoices or will the current invoicing from eMarketPlace directly to DFAS be acceptable?	Invoicing will occur through Wide Area Work Flow.
27	Sec G_Contract Administration Data	"Do not combine the payment claims for services provided under this contract."	Please clarify what the Government means by this statement. Does it mean that each CLIN must be invoiced separately?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

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28	Sec H_Special Contract Requirements	Request the Government provide a sample ACA contract, or the terms they would like to see in an ACA		The Government is using AFSPC 5352.217-9500 as a guide for developing ACAs.
29	Sec H_Special Contract Requirements	The performance levels for both ES and TXS providers will be dependent upon Government Suppliers to perform to the contract requirements. For instance, DISA will provide the telecommunications circuits that will connect the sites to the WAN, and CNIC/NFAC will provide the power supply for services on Don facility locations.	What agreements will be in place to advise the ES and TXS providers of the expected level of performance for these, and potentially other, Government Suppliers?	The performance requirements have been separated out for the components of BAN, LAN, and WAN. In the case of base power, it is recognized it is not the responsibility of the Contractors; however, they would be responsible to operate and maintain any emergency power backups equipment that exists in the NOCs and Server Farms.
30	Sec H_Special Contract Requirements	The contractor is not relieved of any contract requirements or entitled to any adjustments to the contract terms because of a failure to resolve a disagreement with an associated contractor.	What is the dispute resolution process the Government expects to execute to mitigate service performance risks resulting from contractor disagreements?	Disputes between Contractors that can not be resolved by the Contractors can be elevated to the NGEN PCO. Note that a component of the Award Fee will be associated with cooperative Contractor behavior and will be tied to the joint behavior of the NGEN Contractors.
31	Sec I_Contract Clauses	52.215-17 Waiver of Facilities Capital Cost of Money	This contractor's approved Cost Accounting System allows costs for FCCOM. Please remove clause 52.215-17 Waiver of Facility Capital Cost of Money and replace with 52.215-6.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments.
32	Sec I_Contract Clauses	Testing Services (3.3.16) pertains only to the USN. There is no listed criteria to address the USMC Testing and Evaluation (T&E) Services (4.6.34)	Please confirm that Section I.3.d. Test and Evaluation is focused only the USN Draft RFP requirement 3.3.16.	Test and Evaluation applies only to the USN and not to USMC. The USMC may order testing support under its PWS sections and corresponding CLINs
33	Sec J_Attach_1_Performance Work Statement (PWS)	OLA's are mentioned in the PWS, while ACA's are contractual requirements documented in section H-8 of the Draft RFP.	How do OLA's and ACA's relate? Does the Government intend to use both tools? If so, in what instances will each type of agreement apply?	All references to OLAs have been removed. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
34	Sec J_Attach_1_Performance Work Statement (PWS)	Earned Value Management requirements were included in AC2 and AC3, but were not specifically included in the draft RFP. Since EVMS is not designed for services contracts and drives significant effort and cost, it would be important for the contractors to know sooner, rather than later whether the requirement will be included in the final RFP.	Please confirm that the requirement for EVMS is out of scope for this contract.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
35	Sec J_Attach_1_Performance Work Statement (PWS)	Program Management provides the personnel, processes, and tools necessary to effectively manage the NGEN program within schedule and performance requirements.	Are the PM tools currently being used identified in the Software Master List? If so, will they be available after CoSC as GFE for PM use?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Software and hardware to be provided as GFP will be clearly defined in the RFP.
36	Sec J_Attach_1_Performance Work Statement (PWS)	CDRL A019 Cost Data Summary Report• A019 specifies DID DI-FNCL-81565 and is a Semi-Annual deliverable and requires the use of DD Form 1921. It also states: "Prepare in accordance with the OSD CAPE Chair-approved Cost and Software Data Reporting (CSDR) Plan provisions, the Work Breakdown Structure (WBS) Data Dictionary, and the CSDR Manual (DoD 5000.04 M-1). a. The CSDR Plan (DD Form 2794) is included as a contract attachment..." It also references DoD 5000.04-M-1 as the guide to Cost Data Reporting.	According to the DoD 5000.04-M-1 manual, the above DID and Forms can be required for the entire program, certain CLINs, Order, etc. Is it the Government's intent to have contractor's report data on DD form 1921 for the entire NGEN contract or a only a portion of the contract? If only a portion, please clarify.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Required per DFARS.
37	Sec J_Attach_1_Performance Work Statement (PWS)	CDRL A019 Cost Data Summary Report• A019 specifies DID DI-FNCL-81565 and is a Semi-Annual deliverable and requires the use of DD Form 1921. It also states: "Prepare in accordance with the OSD CAPE Chair-approved Cost and Software Data Reporting (CSDR) Plan provisions, the Work Breakdown Structure (WBS) Data Dictionary, and the CSDR Manual (DoD 5000.04 M-1). a. The CSDR Plan (DD Form 2794) is included as a contract attachment..." It also references DoD 5000.04-M-1 as the guide to Cost Data Reporting.	The above item states "The CSDR Plan (DD Form 2794) is included as a contract attachment". Has this plan format been included in the RFP? If so where can it be found? What are the WBS elements that are required to be reported against on this form? Will the WBS elements be defined and provided by Government or are they Contractor defined?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Required per DFARS.

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38	Sec J_Attach_1_Performance Work Statement (PWS)	CDRL A019 Cost Data Summary Report• A019 specifies DID DI-FNCL-81565 and is a Semi-Annual deliverable and requires the use of DD Form 1921. It also states: "Prepare in accordance with the OSD CAPE Chair-approved Cost and Software Data Reporting (CSDR) Plan provisions, the Work Breakdown Structure (WBS) Data Dictionary, and the CSDR Manual (DoD 5000.04 M-1). a. The CSDR Plan (DD Form 2794) is included as a contract attachment..." It also references DoD 5000.04-M-1 as the guide to Cost Data Reporting.	Given the nature of the NGEN contract type/CLIN types, is it the Government's intent to require contractors to prepare and submit DD Form 1921? If so, is it required at the contract level or some other level? If other, please specify.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Required per DFARS.
39	Sec J_Attach_1_Performance Work Statement (PWS)	CDRL A019 Cost Data Summary Report• A019 specifies DID DI-FNCL-81565 and is a Semi-Annual deliverable and requires the use of DD Form 1921. It also states: "Prepare in accordance with the OSD CAPE Chair-approved Cost and Software Data Reporting (CSDR) Plan provisions, the Work Breakdown Structure (WBS) Data Dictionary, and the CSDR Manual (DoD 5000.04 M-1). a. The CSDR Plan (DD Form 2794) is included as a contract attachment..." It also references DoD 5000.04-M-1 as the guide to Cost Data Reporting.	Is it the Government's intent to require contractors to prepare and submit CSDR Plan (DD Form 2794)? If so, will the WBS elements be defined and provided by the Government or are they Contractor defined?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Required per DFARS.
40	Sec J_Attach_1_Performance Work Statement (PWS)	CDRL A020 Functional Cost-Hour Report • A020 specifies DID DI-MGMT-81566 and is a Semi-Annual deliverable and requires the use of DD Form 1921-1. It also states: "Prepare in accordance with the OSD CAPE Chair-approved Cost and Software Data Reporting (CSDR) Plan provisions, the Work Breakdown Structure (WBS) Data Dictionary, and the CSDR Manual (DoD 5000.04-M-1). a. The CSDR Plan (DD Form 2794) is included as a contract attachment..." It also references DoD 5000.04-M-1 as the guide to Cost Data Reporting.	According to the DoD 5000.04-M-1 manual, the above DIDs and Forms can be required for the entire program, certain CLINs, Order, etc. Is it the Government's intent to have contractor's report data on DD form 1921-1 for the entire NGEN contract or a only a portion of the contract? If only a portion, please clarify.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Required per DFARS.
41	Sec J_Attach_1_Performance Work Statement (PWS)	CDRL A020 Functional Cost-Hour Report • A020 specifies DID DI-MGMT-81566 and is a Semi-Annual deliverable and requires the use of DD Form 1921-1. It also states: "Prepare in accordance with the OSD CAPE Chair-approved Cost and Software Data Reporting (CSDR) Plan provisions, the Work Breakdown Structure (WBS) Data Dictionary, and the CSDR Manual (DoD 5000.04-M-1). a. The CSDR Plan (DD Form 2794) is included as a contract attachment..." It also references DoD 5000.04-M-1 as the guide to Cost Data Reporting.	The above item states "The CSDR Plan (DD Form 2794) is included as a contract attachment". Has this plan format been included in the RFP? If so where can it be found? What are the WBS elements that are required to be reported against on this form? Will the WBS elements be defined and provided by the Government or they Contractor defined?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Required per DFARS.
42	Sec J_Attach_1_Performance Work Statement (PWS)	CDRL A020 Functional Cost-Hour Report • A020 specifies DID DI-MGMT-81566 and is a Semi-Annual deliverable and requires the use of DD Form 1921-1. It also states: "Prepare in accordance with the OSD CAPE Chair-approved Cost and Software Data Reporting (CSDR) Plan provisions, the Work Breakdown Structure (WBS) Data Dictionary, and the CSDR Manual (DoD 5000.04-M-1). a. The CSDR Plan (DD Form 2794) is included as a contract attachment..." It also references DoD 5000.04-M-1 as the guide to Cost Data Reporting.	Given the nature of the NGEN contract type/CLIN types, is it the Government's intent to require contractors to prepare and submit DD Form 1921-1? If so, is it required at the contract level or some other level? If other, please specify.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Required per DFARS.
43	Sec J_Attach_1_Performance Work Statement (PWS)	CDRL A020 Functional Cost-Hour Report • A020 specifies DID DI-MGMT-81566 and is a Semi-Annual deliverable and requires the use of DD Form 1921-1. It also states: "Prepare in accordance with the OSD CAPE Chair-approved Cost and Software Data Reporting (CSDR) Plan provisions, the Work Breakdown Structure (WBS) Data Dictionary, and the CSDR Manual (DoD 5000.04-M-1). a. The CSDR Plan (DD Form 2794) is included as a contract attachment..." It also references DoD 5000.04-M-1 as the guide to Cost Data Reporting.	Is it the Government's intent to require contractors to prepare and submit CSDR Plan (DD Form 2794)? If so, will the WBS elements be defined and provided by the Government or they Contractor defined?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Required per DFARS.
44	Sec J_Attach_1_Performance Work Statement (PWS)	CDRL A004 Program Management Plan requires a Contract Work Breakdown Structure as an indented list to level 3, and a Contract master Schedule, including the critical path, to the same level of detail as required for the CWBS .	Given the nature of the NGEN contract type/CLIN types, is it the Government's intent to require contractors to prepare and submit a Contract Master schedule for the entire NGEN contract or only a portion of the contract? If only a portion, please clarify	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Required per DFARS.
45	Sec J_Attach_1_Performance Work Statement (PWS)	Indicates contractors shall provide a Project Management application to meet all NGEN scheduling and performance management reporting requirements	What Project Management application is currently in use? Can bidders assume this requirement enables bidders to leverage their existing project management application if it meets network certification requirements?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Yes, bidders may leverage their existing project management tools.
46	Sec J_Attach_1_Performance Work Statement (PWS)	The requirement states the ES Contractor shall operate and maintain the Service Level Requirement (SLR), and Operating Level Agreement (OLA) systems and associated performance data collection mechanisms.	How is the Government defining a "OLA system"? Is it a mechanism for multiples suppliers to provide service level measurements according to a set of standards?. How does this differ from the Enterprise Management Database System?	All references to OLAs have been removed. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

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47	Sec J_Attach_1_Performance Work Statement (PWS)	Per Table 3.2-1, the ES Contractor has a "Lead" role for many of the boards.	What are the responsibilities of the ES Contractor when performing as a lead role on these Governance entities?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
48	Sec J_Attach_1_Performance Work Statement (PWS)	Figure 3.2.3-2 identifies that LCABs will operate at the local level. It does not clarify what additional entities may operate at the local or regional level.	What additional Government entities will be scheduled to operate at the local level and or regional level? How will these meetings be coordinated or sequenced with enterprise-level meetings?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
49	Sec J_Attach_1_Performance Work Statement (PWS)	Operate and maintain the electronic dashboard (i.e. COP) that includes an integrated status of the infrastructure and services as well as events and incidents and the associated impacts and mitigation plans.	Will the COP only be for the USN Managed Domain or is the intent for it to span both managed domains?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
50	Sec J_Attach_1_Performance Work Statement (PWS)	Requires contractor to provide workflow capability from initiation of the order to closeout. Additional details around Order closeout requirements is needed for vendors to propose a solution.	Additional details around Order closeout requirements is needed for vendors to propose a solution.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
51	Sec J_Attach_1_Performance Work Statement (PWS)		Will the Navy Confirm that the contractor is to provide all equipment, including servers and storage at the Commercial Application Hosting location outlined in this environment?	Software and hardware to be provided as GFP will be clearly defined in the RFP.
52	Sec J_Attach_1_Performance Work Statement (PWS)	COOP requirement related to Apps Hosting	Is there an associated recovery time objective (RTO) with the required COOP plan for the backup hosting facility	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
53	Sec J_Attach_1_Performance Work Statement (PWS)	The Government requires the CDS service provider to "enable metadata tagging of network resources with the data necessary for determination and enforcement of policy compliance in the rights management infrastructure." There are interpretations of this phrase that could drive the cost of this service well beyond what we believe the Navy can afford. Under those stronger interpretations, such services are not currently provided in the current environment.	What are the requirements and scope intended for meta tagging? For example, do Management Information Base (MIB) files apply to meta tagging for hardware?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
54	Sec J_Attach_1_Performance Work Statement (PWS)		The Navy outlines the need to operate and maintain a classroom management solution. Please provide the contractors with the quantity, size and locations of these classrooms.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
55	Sec J_Attach_1_Performance Work Statement (PWS)	Line 2167 states that the ES contractor is responsible for providing a Test Facility Line 2187 states that the TXS contractor will stand up and deliver production representative environment in the test facility provided by the ES contractor	Does the Government intend for the TXS contractor to pay for the space used in the ES contractor-provided test facility?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Facilities to be made available will be reflected in the final RFP.
56	Sec J_Attach_1_Performance Work Statement (PWS)	Line 2186 states TXS contractor will provide, operate and maintain assigned hardware and software . . .		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Software and hardware to be provided as GFP will be clearly defined in the RFP.
57	Sec J_Attach_1_Performance Work Statement (PWS)	Line 2333 states ES contractor shall: b. Remove all instances of the electronic spillage from the network, backup systems, and media within 24 hours of notification in accordance with procedures approved by the Navy Designated Approval Authority (DAA) (NTD 11-08, 032052ZNOV08).		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
58	Sec J_Attach_1_Performance Work Statement (PWS)	Line 2408 provides requirement for ES contractor to provide service desk facilities, but does not mention whether equipment necessary to operate the service desk -- e.g. toll-free line, ACD, among others -- is GFE.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

Item #	Document Name and Version	Issue/Comment	Question	Response
59	Sec J_Attach_1_Performance Work Statement (PWS)	Navy provides a term War Fighter but does not define way type of users will fall into this category.	How does the Government define a War Fighter? How many users fall into this category? What are the service levels required to support them?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
60	Sec J_Attach_1_Performance Work Statement (PWS)	Line 2873 states that ES contractor shall a) provide, operate and maintain storage management reporting tools . . .	Will the Navy confirm that it will provide all Storage hardware and software as GFP to the contractor	Software and hardware to be provided as GFP will be clearly defined in the RFP.
61	Sec J_Attach_1_Performance Work Statement (PWS)	The web portal requirement in Attachment 13 appear to be net new service to the current state CoSC.	Please clarify how these services relate to the web portal requirements outlined in attachment J13	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
62	Sec J_Attach_1_Performance Work Statement (PWS)	Collaboration Services outlines requirements to support the desktop component.	What are the contractor requirements relating to the back end infrastructure and software required to deliver collaboration services?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
63	Sec J_Attach_1_Performance Work Statement (PWS)		What are the locations and quantity of users utilizing VoIP services today?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
64	Sec J_Attach_1_Performance Work Statement (PWS)		Please confirm the Navy will provide all servers, storage, software and hosting facility for Desktop Virtualization services as GFP	Software and hardware to be provided as GFP will be clearly defined in the RFP.
65	Sec J_Attach_1_Performance Work Statement (PWS)	Quote "Provide at no additional cost one MAC per end user per year"	What is the definition of an "end user" and the associated volume bidders should use to determine the volume?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
66	Sec J_Attach_1_Performance Work Statement (PWS)	Lines 3585 and 3597 require the ES Contractor to integrate Government, ES, TXS, and other NGEN Contractors tools, into an Enterprise management capability. This is an open-ended requirement that will drive additional cost to the ES contractor, with limited benefit to the Government. At this time, tools that each entity will propose are unknown.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
67	Sec J_Attach_1_Performance Work Statement (PWS)	c. Remove all instances of the electronic spillage data files from the network, backup systems, and media within 24 hours of notification by service level Designated Approving Authority (DAAs).		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
68	Sec J_Attach_1_Performance Work Statement (PWS)	w. Operate the Government-provided software agent within 30 calendar days of the Government's acceptance of the performance or capability issues identified in the test report.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
69	Sec J_Attach_1_Performance Work Statement (PWS)	While direct interaction between the user and the technical support organizations are technically feasible, it will result in a higher cost to the USMC.		Comment noted.
70	Sec J_Attach_1_Performance Work Statement (PWS)		What is the estimated number of times per month the SvD would have to be able to provide "dedicated and elevated support (above normal service desk services) for rapid remediation of incidents when directed by the Government."?	This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
71	Sec J_Attach_1_Performance Work Statement (PWS)	Additional detail as to what information is required and the frequency of the updates is need in order for the vendors to provide solution.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

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72	Sec J_Attach_1_Performance Work Statement (PWS)	Requires contractor to electronically submit invoices to the Defense Finance and Accounting Services (DFAS) according to the instructions contained in each order.	Is Wide Area Work Flow (WAWF) the required interface for DFAS, or is a direct interface required?	Wide Area Work Flow is the required interface.
73	Sec J_Attach_1_Performance Work Statement (PWS)	Requires contractor to track individual service status by service ID for invoicing. Detailed Service ID information on invoices can drive costs both for the Government and the contractor, and provide minimal additional value	Does the Government require detailed service ID information on invoices?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
74	Sec J_Attach_1_Performance Work Statement (PWS)	Requires contractors to develop automated order close-out capability with provision for web-based contract closeout statistics and exception reports to be ordered via a RAP request.	What close out data needs to be tracked and provided to the Government?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
75	Sec J_Attach_1_Performance Work Statement (PWS)	Requires the ability to process multiple lines of accounting on a single task order to support obligation/deobligation/invoicing transactions down to the CLIN/SLIN level.	Does the Government require that there be more than one Line of Accounting (LOA) for a single CLIN throughout the life of a task order?	Yes, the Government requires that there that there be more than one Line of Accounting (LOA) for a single CLIN throughout the life of a task order .
76	Sec J_Attach_1_Performance Work Statement (PWS)	Requires a web-based tool for submitting invoices, acceptance of services, and certification for payment: i. Develop tool capability that ensures that any changes made to the invoice post ACTR review are clearly identified and reviewable by the Government in the tool.	Does the Government consider invoice approval and acceptance of services?	Yes, the Government considers invoice approval as acceptance of services.
77	Sec J_Attach_1_Performance Work Statement (PWS)	Requires providing the Government with Receipt Validation data at CLIN level data for reporting and through ad-hoc reporting downloads updated daily.	What specific receipt validation data is required? Please provide the workflow on how this process on how the Navy envision this working so vendors can ensure solution meets all desired requirements.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
78	Sec J_Attach_1_Performance Work Statement (PWS)	Requires user account data by type	What user account data is this referring to?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
79	Sec J_Attach_1_Performance Work Statement (PWS)	Line 4117 requires contractors to transfer ownership of spares, with the exception of end user hardware, to the Government once installed. Current state approach is that the Government and incumbent agree upon the level of inventory required for spares; contractor acquires spares on Government's behalf; Government retains ownership of spares.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Software and hardware to be provided as GFP will be clearly defined in the RFP.
80	Sec J_Attach_1_Performance Work Statement (PWS)	CDRL A128 - CND non-completion report defines two discrete activities: 1) provide input to Cyber Readiness Implementation Plans; and 2) execute Implementation Plan.	Requirements for the Cyber Readiness Implementation Plans are needed for bidders to fully understand the level and frequency of effort. What are the measurements required to provide input into the plan and to execute the implementation plan? What is the timeframe for execution of the plan? What is the relationship between the execution of the two activities?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
81	Sec J_Attach_1_Performance Work Statement (PWS)	CDRL A146 - Network Configuration Baseline Report does not specify a frequency		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
82	Sec J_Attach_1_Performance Work Statement (PWS)	Certain CDRLs reference a frequency of ONE/R	Does ONE/R mean Once per Year?	"ONE/R" means one time and revision.
83	Sec J_Attach_1_Performance Work Statement (PWS)	Reference 3 different instances in PWS where we would capture minutes; one of the 3 pertains to testing -- 3.3.16	Unclear as to why the process of testing requires an agenda and minutes posted as a CDRL	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

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84	Sec J_Attach_1_Performance Work Statement (PWS)	CDRL A123 - Software Distribution Services Performance Summary Report	What types of applications is the CDRL referring to: a standard set of Core Build applications available to all NMCI employees or specialty applications? Based on the type of application, what is the frequency of this report?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
85	Sec J_Attach_12_Navy Process Definition Model (NPDM)	This document refers to a Knowledge Management Process. The PWS does not define a ITSM Knowledge Management Process.	What are the Government's requirements for the NGEN Knowledge Management ITIL Process?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
86	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	Requirement states: The identity and attribute information will be retrieved from the existing NGEN Active Directory Forest	Does this forest exist? If not, when will it be built? What is the Structure?	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
87	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	Requirement for "Robust information portals:	What is the definition/scope of a robust information portal?	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
88	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	Requirement for "Ability do develop full trust custom solutions:	What is the definition/scope of full trust custom solutions?	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
89	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	Ability to develop full trust custom solutions.	What are the full requirements associated with full trust custom solutions?	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
90	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements		What are the full requirements associated with self service document restore and data recovery from the Recycle Bin?	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
91	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	3.1.2 Document Content Management (Document Repository other than UCM)	Please clarify "other than UCM."	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
92	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	Requirement states: Users will be authenticated using a user name as the principal and a password as the credential.	NMCI has been required to disable and scramble passwords so that CAC's are the only form of authentication. Will this requirement apply to the NGEN Portal? A "one factor" authentication process (just username and password) is not used and should not be used in this type of environment.	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
93	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	Requires portal to restrict users located on other [non-NGEN] networks from accessing the portal. Appears to conflict with joint forces access identified in sections 4 and 5 [p. 10, 11] and section 11 [p. 16].	Please clarify the requirements for joint user access and authentication.	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
94	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	The requirements specified in 5.1 - 5.4, all are capabilities of the NGEN SAN storage and are out of the direct control of the portal solution.		NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

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95	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	The document states, "The network will utilize load balancing technology to distribute incoming user traffic to the portal infrastructure." This provides a higher level of availability to the application infrastructure, but an even greater level of availability may be achieved by utilizing load balancing within the portal itself.	Is this higher level of availability required?	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
96	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements		What is meant by "auto-provision Team Sites"?	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
97	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	The service will be licensed to support 50 named users and built to support 50 concurrent users.	Was the number supposed to be 50,000? How does "build to meet objective" for 50 named users/built to support 50 concurrent users, align with the goal to support 700k users?	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
98	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	Requirement 10 seems to conflict with the RFP and indicates the Portal requirement is for a Proof of Concept	Is this section intended to be part of the RFP?	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
99	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	Proof of concept criteria are needed to measure performance and acceptance.	What are the success criteria for the Portal solution to move from proof of concept stage to production stage?	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
100	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements		What is meant by "a URL/DNS structure that will ensure the logical grouping of all portal services."?	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
101	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	Requires the solution to support the office environment integration with the Navy Portal. Users will interact with Portal sites without leaving their office applications and two-way synchronization will be available with documents that are stored on Portal sites.	What does the 2-way synchronization mean? Is it like synching your mobile phone, where the latest updated file is put in both places ? Or is it like down/uploading with SharePoint?	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
102	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	The requirement that Navy Users access the Portal using DoD PKI infrastructure contradicts section 2.2 requirements that users will be authenticated through a user name and password. These requirements are contradictory.	Please clarify the Government's requirement for user access and authentication.	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
103	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements		What level of mobile device access is required? For example, does the Government require a separate set of themes that customize the user interface for mobile web browsers?	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
104	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	Requirement for the use of SAML protocols for joint user authentication, as well as a one-way external directory trust. This appears to conflict with the requirement that all portal users will have an NGEN AD account in order to access the Portal.	Please clarify the Government's requirement for joint user access authentication.	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
105	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	External Federation listed in section 5 does not have any requirements listed for Federation in the requirements table	What are the requirements for federation?	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

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106	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	This seems to indicate that a SharePoint solution is required. 6.3 uses "Recycle-Bin" and "Web-Part".	Is the Government's requirement to use SharePoint as the solution?	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
107	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	Network latency has a direct impact on the 40 ms limit on profile synchronization.	How is the Government going to account for built in network latency as it applies to the response time requirement for the portal?	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
108	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements		Which Navy data centers will host the NGEN Portal?	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
109	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	Section 6.5 IRM has no requirements listed in the requirements table	What are the IRM requirements?	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
110	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	Section 7 [p. 15] RPO/RTO directly conflicts with Requirement 10.3 [p. 8] for no RPO/RTO	What are the intended RPO/RTO requirements?	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
111	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	This document is not referenced in the PWS. Please clarify how it relates to the Enterprise Web Portal Services, section 3.3.25 of the PWS.		NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
112	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements		Is this portal design part of the RFP submission? If so, the current proposal outlines does not provide mechanism to describe our solution. How will the Government evaluate the proposed solutions?	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
113	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	The idea that there will be a proof of concept is presented in several places, but it is not clearly defined in terms of scope, time, and so on.	What is the length of the pilot phase of the portal project?	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
114	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	Many of the requirements in sections 4, 5, and 6 are not Portal specific requirements, but rather that would be infrastructure requirements. For example, 6.1, "The portal will support the monitoring of the health of the physical hardware." The portal will neither support nor hinder monitoring of the health of the physical hardware.		NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
115	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	Some of the requirements, in this document may require use of ports and protocols outside of http and https to achieve functionality. What ports and protocols are acceptable for the portal solution?	What ports and protocols are acceptable for the portal solution?	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
116	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements		Will the Government have a requirement to extend sign-on across the portal environment? In other words, will single sign-on be expected?	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

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117	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements		Will SOA be the architecture utilized to support communications to backend systems?	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
118	Sec J_Attach_15_NGEN Configuration Management Plan	Figure 2.3-1 depicts parallel sets of boards for USN and NSMC in the tiered structure, from enterprise to local level	What are the Government's requirements for contractor participation in the USN NetOps CAB, the USMC MCNOSC CAB, the USN NOC Local CAB and the USMC MITSC Local CAB?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
119	Sec J_Attach_15_NGEN Configuration Management Plan	This section states that the NEN PMO will establish four types of baselines: Functional, Allocated, Product and Operational.	Will the existing baseline(s) be validated for accuracy as part of the transition from CoSC to NGEN?	The Functional Baseline is already established and does not need to be revalidated. As stated in the CMP, the finalization of the Allocated and Product Baselines will be via a SETR event with the NGEN service provider(s). Validation is normally part of this SETR review.
120	Sec J_Attach_15_NGEN Configuration Management Plan	The Configuration Management Plan does not represent a complete requirements set for the Configuration Management Data Base (CMDB) and its associated tool suite.	What are the complete requirements for the CMDB and associated tool suite?	Software and hardware to be provided as GFP will be clearly defined in the RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
121	Sec J_Attach_15_NGEN Configuration Management Plan	The Configuration Management Plan references a Configuration Management Data Base as well as a Configuration Management tool suite. It is unclear whether the CMDB mentioned is currently operational, and whether the Configuration Management tool suite has been selected or will be available at contract initiation. Design, development, test and implementation of a new CMDB and associated Configuration Management tool suite can have significant impact on the Transition timeline.	What are the Government's requirements for a CMDB and associated tool suite?	Software and hardware to be provided as GFP will be clearly defined in the RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
122	Sec J_Attach_15_NGEN Configuration Management Plan	The Configuration Management Plan references a Configuration Management Data Base as well as a Configuration Management tool suite. It is unclear whether the CMDB mentioned is currently operational, and whether the Configuration Management tool suite has been selected or will be available at contract initiation. Design, development, test and implementation of a new CMDB and associated Configuration Management tool suite can have significant impact on the Transition timeline.	What are the tools?	Software and hardware to be provided as GFP will be clearly defined in the RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
123	Sec J_Attach_15_NGEN Configuration Management Plan	The Configuration Management Plan references a Configuration Management Data Base as well as a Configuration Management tool suite. It is unclear whether the CMDB mentioned is currently operational, and whether the Configuration Management tool suite has been selected or will be available at contract initiation. Design, development, test and implementation of a new CMDB and associated Configuration Management tool suite can have significant impact on the Transition timeline.	Will the CMDB and associated tool suite be GFE?	Software and hardware to be provided as GFP will be clearly defined in the RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
124	Sec J_Attach_15_NGEN Configuration Management Plan	The Configuration Management Plan references a Configuration Management Data Base as well as a Configuration Management tool suite. It is unclear whether the CMDB mentioned is currently operational, and whether the Configuration Management tool suite has been selected or will be available at contract initiation. Design, development, test and implementation of a new CMDB and associated Configuration Management tool suite can have significant impact on the Transition timeline.	Should bidders assume that the current state CMDB will transition to the NGEN contractors? If not, what is the required timeframe for implementation?	Software and hardware to be provided as GFP will be clearly defined in the RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
125	Sec J_Attach_18_NGEN Life Cycle Sustainment Plan (LCSP)	Section 2.0 states that: "When procuring new commercial products, the NEN PMO will expect service providers to obtain the standard warranty."	Please confirm the Navy expect the vendors to provide warranty services on all equipment (routers, switches, servers, storage, etc.). If yes, being a key requirement and cost drive, should be clearly outlined in the PWS that this is a requirement of the vendor and not GFE.	Yes. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Software and hardware to be provided as GFP will be clearly defined in the RFP.

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126	Sec J_Attach_18_NGEN Life Cycle Sustainment Plan (LCSP)	Contractor provided tools are required to interface with existing Government reporting tools. Each contractor may have some significant work to do to effect these interfaces, and information may be duplicated, or omitted as a result of porous scope boundaries, and can extend the time required for contractors to prepare for Transition Phase-in Execution.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Software and hardware to be provided as GFP will be clearly defined in the RFP.
127	Sec J_Attach_18_NGEN Life Cycle Sustainment Plan (LCSP)	PBA's based on MOA's or other subjective, unenforceable agreements will be problematic to enforce.	How do PBAs differ from ACAs and OLAs, and to what purpose does the Government intend them?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
128	Sec J_Attach_18_NGEN Life Cycle Sustainment Plan (LCSP)	Indicates that ATO is the only permitted approval for new solutions/equipment. This is the most difficult and time-consuming to acquire. This can impact ability to transition from CoSC to NGEN.	What is the time horizon assumption bidders should make for new tools to be available? This can impact ability to transition from CoSC to NGEN	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
129	Sec J_Attach_18_NGEN Life Cycle Sustainment Plan (LCSP)	No mention is made of changes that for operational reasons, need to occur outside the normal process.	Will the Government have an exception process for GDAs related to break/fix or emergency management?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
130	Sec J_Attach_18_NGEN Life Cycle Sustainment Plan (LCSP)	Indicates the Configuration Management tool will be Government supplied and is yet to be selected. This can have a significant impact on the bidders' ability to estimate the impact on his operational processes using a potentially foreign tool, as well as the development work required to interface with other contractor-supplied tools	What are the Government's requirements for a CMDB and associated tool suite?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Software and hardware to be provided as GFP will be clearly defined in the RFP.
131	Sec J_Attach_18_NGEN Life Cycle Sustainment Plan (LCSP)	Indicates the Configuration Management tool will be Government supplied and is yet to be selected. This can have a significant impact on the bidders' ability to estimate the impact on his operational processes using a potentially foreign tool, as well as the development work required to interface with other contractor-supplied tools	If the Government intends to replace the current state CMDB and implement a new tool suite, will this be completed prior to contract initiation?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
132	Sec J_Attach_19_NGEN Risk Management Plan	Develop Government-owned enterprise tool suites	Most companies have a risk management module in place to manage their project risks. Will companies be able to interface their risk management tool suite with the Government-owned enterprise tool suite?	Software and hardware to be provided as GFP will be clearly defined in the RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
133	Sec J_Attach_19_NGEN Risk Management Plan	Risk Radar Enterprise	Who will manage this tool? Who will pay for the software and licensing fees?	Software and hardware to be provided as GFP will be clearly defined in the RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
134	Sec J_Attach_2(a)_ES_DD 254 (Contract Security Classification Specifications)	Handling of SCI spillage incidents.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
135	Sec J_Attach_2(a)_ES_DD 254 (Contract Security Classification Specifications)	NNPI not mentioned.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

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136	Sec J_Attach_2(a)_ES_DD 254 (Contract Security Classification Specifications)	NATO Information is marked NO. This will be problematic since contractor personnel will be required to support SIPRNET. (See attachment 4, lines 14-16)		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
137	Sec J_Attach_2(a)_ES_DD 254 (Contract Security Classification Specifications)	Third paragraph citing Executive order is incorrect. Should be EO 13526 dated 5 January 2010. EO 12958 is superseded.		Issue noted and language will be updated in the final RFP.
138	Sec J_Attach_2(a)_ES_DD 254 (Contract Security Classification Specifications)	Link to DOD 5200.1-R not correct. Should be http://www.dtic.mil/whs/directives/corres/pdf/520001r.pdf		Issue noted and language will be updated in the final RFP.
139	Sec J_Attach_2(a)_ES_DD 254 (Contract Security Classification Specifications)	EO 13292 has been superseded by EO 13625. "Executive Order 12958 of April 17, 1995, and amendments thereto, including Executive Order 13292 of March 25, 2003, are hereby revoked as of the effective date of this order."		Issue noted and language will be updated in the final RFP.
140	Sec J_Attach_2(a)_ES_DD 254 (Contract Security Classification Specifications)	Link provided inoperative.		Issue noted and language will be updated in the final RFP.
141	Sec J_Attach_2(a)_ES_DD 254 (Contract Security Classification Specifications)	We interpret this section as the FSO review of the SF 85P to mean that if no adverse information is presented, then the FSO may grant interim IT access.		Issue noted and language will be updated in the final RFP.
142	Sec J_Attach_20_NGEN Technology Refresh Planning Guidance	In a Government-owned model, the contractor task to include the purchasing of assets is unclear	Is it the Government's intent to have the Transport Services contractor purchase for re-sale to the Government assets identified on TRP bill of materials?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Software and hardware to be provided as GFP will be clearly defined in the RFP.
143	Sec J_Attach_20_NGEN Technology Refresh Planning Guidance	Since end-user hardware will be provided as a service, recommend that the Navy expand this section to include NGEN contractor will assume or replace assets during transition.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Software and hardware to be provided as GFP will be clearly defined in the RFP. An updated TRP (attachment J-15) will be included in the final RFP.
144	Sec J_Attach_20_NGEN Technology Refresh Planning Guidance	Table indicates the anticipated useful life of cable and plant.	Does the Government anticipate a massive upgrade to the Layer 1 infrastructure given that most cable plant was implemented during the start of the NMCI and is therefore at or beyond the 10 year threshold of useful life?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated TRP (attachment J-15) will be included in the final RFP.
145	Sec J_Attach_20_NGEN Technology Refresh Planning Guidance	Warranties are an extension of an asset and should be the responsibility of the Government to provide. Please confirm that the cost of extended warranties will be the responsibility of the Government and the contractors will only provide the necessary labor to fix and/or deploy.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

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146	Sec J_Attach_20_NGEN Technology Refresh Planning Guidance	The following document was not include with DRFP release on 9/30 " Next Generation Enterprise Network (NGEN) Increment 1 Product Baseline document, Version: 1.0, dated 12 September, 2011."	Will the Government provide and point to a location where it may be obtained?	This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF). The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
147	Sec J_Attach_20_NGEN Technology Refresh Planning Guidance	These pages are shifted and not readable.	Can the pages be rescanned or sized for viewing?	Issue is noted and formatting will be updated.
148	Sec J_Attach_20_NGEN Technology Refresh Planning Guidance	These pages are shifted and not readable.	Can the pages be rescanned or sized for viewing?	Issue is noted and formatting will be updated.
149	Sec J_Attach_20_NGEN Technology Refresh Planning Guidance	The document states: "PMO NEN will provide the framework and basic initiative plan with baseline requirements and timelines. NGEN contractors will develop detailed tech refresh plans to integrate the basic refresh requirements and timelines with innovation and detailed design, engineering, installation, operations and maintenance."	Based on the statement in this section, is it correct to assume the PMO NEN will provide the plans for items like Server Farm consolidate, IPv6, etc. and the contractor is only required to build the schedule on when the devices will be refreshed?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
150	Sec J_Attach_20_NGEN Technology Refresh Planning Guidance	Server Farm Consolidation	What is the volume baseline with specific physical and virtual server counts that adjust over time?	This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF). The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
151	Sec J_Attach_20_NGEN Technology Refresh Planning Guidance	Adhering to a technology refresh schedule that assures network and end user equipment is replaced as it reaches end of life is an important element in sustaining the security posture and operational reliability of the NGEN network. In the current fiscal environment, recommend the Government place a high priority on ensuring funding is available for refresh of the in-place infrastructure, and that modernization investments are not made by delaying needed refresh of the in-place environment.	Will the Government confirm it is their intent that only that portion of the TRP budget in excess of the funding required for refresh the in-place infrastructure is available to fund modernization projects?	Implementation of the Modernization initiatives is intended to be accomplished within the current TRP estimates.
152	Sec J_Attach_20_NGEN Technology Refresh Planning Guidance	The management of Transport Services contractor deliverables to the Enterprise Services requires extended authority to the ES contractor to act on the Government's behalf and obtain deliverables that are a part of the TS contract with the Government that funnel through the ES contractor.	Will the Government provide letter of agency or other contractual language that enables the ES contractor to obtain TS deliverables?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
153	Sec J_Attach_21_NGEN Software Tool List	Art Technology Group -- enables you to support multiple online catalogs, prices, and payments.	Is this the product that will host the catalog that the ES Contractor must maintain and submit? If so, does the catalog need to maintained in the product or can the catalog be maintained in another product and imported into this catalog product?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
154	Sec J_Attach_21_NGEN Software Tool List	The footnote sentence relating to transferable licenses is not complete	What is the remainder of this statement? If software is GFE to the contractor, will the Government pay for the maintenance agreements with the software vendors?	Software and hardware to be provided as GFP will be clearly defined in the RFP. Attachment J-18 will clarify licensing and maintenance requirements. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

Item #	Document Name and Version	Issue/Comment	Question	Response
155	Sec J_Attach_21_NGEN Software Tool List	In developing their solution and associated level of effort, it is important for bidders to understand the as-is state of software and tools at contract initiation. This enables them to reduce the risks associated with assuming operational responsibility for a software/tool portfolio that may include products where they have limited experience. The list provided appears to be dated, which can cause bidders to incorrectly estimate the complexity and level of effort required to assume operational responsibility.	What will be the Master Software List of record at contract initiation?	Software and hardware to be provided as GFP will be clearly defined in the RFP. Attachment J-18 will clarify licensing and maintenance requirements.
156	Sec J_Attach_22_NGEN Transition Management Plan	Paragraph 2 states that "The USN and USMC will each develop their individual transition plans to address their respective transitions requirements."	Will the transition plans be released with the RFP for the bidders to use for planning purposes?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
157	Sec J_Attach_22_NGEN Transition Management Plan	Many requirements contained in the PWS represent services and capabilities that are not in the As-Is environment. The resulting scope and level of effort required in the Planning and Pre-Execution may well exceed activities required to establish the operating processes, finalize detailed transition execution plans, and demonstrate the contractor's understanding of the as-is environment. It is unclear the extent to which the Government has assessed and mitigated this risk area.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
158	Sec J_Attach_22_NGEN Transition Management Plan	Recommend the Government incorporate lessons learned from the USMC CoSC transition efforts into its Transition Management Plan.		The Government will determine if the lessons learned from the USMC Transition are appropriate for the Transition Management Plan. If the lessons learned are deemed useful to the offerors, the government will provide the information in an appropriate venue.
159	Sec J_Attach_22_NGEN Transition Management Plan	The Configuration Management Plan references a Configuration Management Data Base as well as a Configuration Management tool suite. It is unclear whether the CMDB mentioned is currently operational, and whether the Configuration Management tool suite has been selected or will be available at contract initiation. Design, development, test and implementation of a new CMDB and associated Configuration Management tool suite can have significant impact on the Transition timeline. Changing the CM tool during the transition will drive additional cost – for potentially no gain. Suppliers who are uncomfortable, or unfamiliar, with whatever CM tool is selected, will insert cost to cover the risk.	Should bidders assume that the current state CMDB will transition to the NGEN contractors? If not, what is the required timeframe for implementation?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Software and hardware to be provided as GFP will be clearly defined in the RFP. Attachment J-13 reflects updated SLRs.
160	Sec J_Attach_22_NGEN Transition Management Plan	Changing the CM tool during the transition will drive additional cost – for potentially no gain. Suppliers who are uncomfortable, or unfamiliar, with whatever CM tool is selected, will insert cost to cover the risk.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Software and hardware to be provided as GFP will be clearly defined in the RFP. Attachment J-13 reflects updated SLRs.
161	Sec J_Attach_23_Service and Operational Levels	Commentary in first paragraph indicates root cause analysis and remediation recommendations	Is the Award based on the measured results or is the analysis factored in as part of the criteria?	The Government's requirement will be captured in the updated award fee plan in the final RFP.
162	Sec J_Attach_23_Service and Operational Levels	Methodology prescribes two probes at every site. Under CoSC and in order to reduce the Government hardware purchase expense, we have moved to a single probe at every site		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Attachment J-13 reflects updated SLRs.
163	Sec J_Attach_23_Service and Operational Levels	Methodology indicates carve-out approaches for issues such as WAN circuits. Determining root cause for every "missing" data point is labor intensive and yields little benefit		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Attachment J-13 reflects updated SLRs.

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164	Sec J_Attach_23_Service and Operational Levels	Determining root cause of an incident being directly linked to a software push is difficult. The Service Desk agent objective is to resolve the incident as efficiently and effectively as possible, not to determine root cause. Root cause may be determined through Problem Management		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Attachment J-13 reflects updated SLRs.
165	Sec J_Attach_23_Service and Operational Levels	Categories are not defined		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Attachment J-13 reflects updated SLRs.
166	Sec J_Attach_23_Service and Operational Levels	First pass and second pass thresholds are unreasonable for each category. Need a more detailed CONOPS of this Award to understand if the objective thresholds are in the realm of reasonable.	Will configuration gaps that are outside of the control of the Contractor be removed from the measurement? If so, will the Green team make that assessment?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Attachment J-13 reflects updated SLRs.
167	Sec J_Attach_23_Service and Operational Levels	Depending on the categorization, segmentation between ES and TX may be warranted		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Attachment J-13 reflects updated SLRs.
168	Sec J_Attach_23_Service and Operational Levels	It is unclear what devices within the NMCI infrastructure are in scope for this Award.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Attachment J-13 reflects updated SLRs.
169	Sec J_Attach_23_Service and Operational Levels	Depending on the scope of the devices included in the criteria, the objective of 99.9% daily may be unreasonable.	In addition, what methodology does the Government intend to use to prove this measurement and will a Government Green team provide it?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Attachment J-13 reflects updated SLRs.
170	Sec J_Attach_23_Service and Operational Levels	Objective thresholds are the same as under NMCI and CoSC, but the measurement notes that "service calls that require Desk side support are exempt", is a new element of the criteria.	Why would incidents passed along to desk side support be exempt?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Attachment J-13 reflects updated SLRs.
171	Sec J_Attach_23_Service and Operational Levels	As this SLR applies only to Transport Services, there are often limited (small volume) of outages pertaining to the network. Therefore, the "law of small numbers" applies		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Attachment J-13 reflects updated SLRs.
172	Sec J_Attach_23_Service and Operational Levels	Data Storage Services. File Server Availability, the calculation for the server availability is not clearly stated. The language should compensate for planned maintenance and downtime		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Attachment J-13 reflects updated SLRs.
173	Sec J_Attach_23_Service and Operational Levels		Why is this SLR limited to File Servers only?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Attachment J-13 reflects updated SLRs.
174	Sec J_Attach_23_Service and Operational Levels	Methodology prescribes two probes at every site. Under CoSC and in order to reduce the Government hardware purchase expense, we have moved to a single probe at every site		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Attachment J-13 reflects updated SLRs.

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175	Sec J_Attach_23_Service and Operational Levels	The previous version of this document also contained OLA criteria. These have been removed in this version, so that the document list only Service Level Requirements (SLRs). Scans made of other documents indicate that OLA measurements and requirements have been removed	What is the Government's intent and requirements with regard to OLA's?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Attachment J-13 reflects updated SLRs. All references to OLAs have been removed.
176	Sec J_Attach_3_Award Fee Plan	Unilateral changes in the weighting and limited (15-day) period for Government and contractors to adjust operating processes will create risks for vendors, impacting the Government's ability to achieve desired outcomes.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
177	Sec J_Attach_3_Award Fee Plan	The Contractor Self Assessment may not exceed 20 pages. Based on the number of parameters being evaluated, recommend an increase in the Self Assessment page limit.		The Contractor Self Assessment now may not exceed 25 pages.
178	Sec J_Attach_3_Award Fee Plan	The Contractor will not be held responsible for failure to achieve performance measurements outlined in the PWS for reason directly attributable to the Government.	What process will be used to capture failures due to reasons directly attributable to the Government? Does the contractor have any input into that process?	The final award fee plan will reflect the Government's process for contractor comments and other input.
179	Sec J_Attach_3_Award Fee Plan		Will the Government provide the Award Fee dollar/percentage amount with the final RFP?	Yes.
180	Sec J_Attach_3_Award Fee Plan	The Government may unilaterally change the weightings of the factors from period to period.	When will the Government communicate any changes in the weighting factors for the period?	Weighting change process is contained in Section 1.3 - Award Fee Plan Change Procedure of the Award Fee Plan.
181	Sec J_Attach_3_Award Fee Plan	Ratings table (technical 15%, transition 55%, management 30%)	What is the allocation split after the NGEN Transition Execution phase is completed?	The Government's requirement will be captured in the updated award fee plan in the final RFP.
183	Sec J_Attach_3_Award Fee Plan		How does the Award Fee plan align with the USMC GO/GO operating model?	The Government's requirement will be captured in the updated award fee plan in the final RFP.
184	Sec J_Attach_30_NGEN Diminishing Manufacturing Sources and Material Shortages (DMSMS) Management Plan	Indicates "The DMSMS process will need to be supported by using tools such as the configuration Management Database . . ."	"What are the contractors requirement responsibilities regarding the CMDB to support DMSMS processes?"	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
185	Sec J_Attach_30_NGEN Diminishing Manufacturing Sources and Material Shortages (DMSMS) Management Plan	Indicates "The DMSMS process will need to be supported by using tools such as the configuration Management Database . . ."	What are the complete requirements for the Configuration Management Data Base?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
186	Sec J_Attach_30_NGEN Diminishing Manufacturing Sources and Material Shortages (DMSMS) Management Plan	This document outlines 4 different WIPT boards, yet only 1 is outlined in the PWS - Engineering WIPT.	What are the ES and TXS contractors' roles these boards, and how do the boards described in this document relate to the Governance Boards requirements contained in section 3.2.3 of the PWS?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

Item #	Document Name and Version	Issue/Comment	Question	Response
187	Sec J_Attach_30_NGEN Diminishing Manufacturing Sources and Material Shortages (DMSMS) Management Plan	This document contains a performance requirement to inspect 25% of technology refresh installations on a <i>quarterly</i> basis. The Quality Assurance Surveillance Plan's (QASP) Technology Refresh measurement formula calls for 10% inspection of Technology Refresh installs on an <i>annual</i> basis.	What is the requirement for Technology Refresh installation inspections?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
188	Sec J_Attach_30_NGEN Diminishing Manufacturing Sources and Material Shortages (DMSMS) Management Plan	This document contains a Quality Level Sustainment Metric of >= 99.80%. The QASP AQL calls for >= 99.99% availability.	What is the Quality Level requirement for Technology Refresh? In the context of a TR, what is the measurement for "availability"?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
189	Sec J_Attach_31_NGEN Programmatic Environment, Safety, and Occupational Health Evaluation (PESHE)	ESOH risks will be tracked and managed if they have unexpected, negative cost schedule or performance impacts.	Who is expected to do this tracking? How will it be accomplished and what is the expected role of vendor to assist with this?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
190	Sec J_Attach_31_NGEN Programmatic Environment, Safety, and Occupational Health Evaluation (PESHE)	ESOH information will be stored on the PEO-EIS portal.	Who is responsible for posting the information?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
191	Sec J_Attach_31_NGEN Programmatic Environment, Safety, and Occupational Health Evaluation (PESHE)	Page iv of attachment 31 states activities will be managed based on applicable DoD and/or SECNAV directives, instructions, regulations, and/or publications.	Will the Government provide or state the locations with the applicable ESOH documents needed to ensure compliance?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
192	Sec J_Attach_32_NGEN Item Unique Identification (IUID) Implementation Plan	Marking Strategy - Attachment 32 does not indicate if the Government requires the Contractor to use DPAS or another specific system to create the IUID tag numbers and the physical tags themselves.	Do the Navy & USMC expect that the Contractor will use their DPAS system to create the IUID tags & tag numbers (note that the DRFP Section J 3.4.4.1 states that interfaces will exist between existing tools and DPAS).	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
193	Sec J_Attach_32_NGEN Item Unique Identification (IUID) Implementation Plan	Marking Strategy - Need clarity regarding the respective Government & Contractor roles in the IUID process.	In the case of Navy & USMC, will the contractor or the Government assign the IUID tag number and create the physical tag for the legacy NMCI equipment? In the case of Navy, will the Contractor or Navy place the IUID tags on the legacy NMCI equipment?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
194	Sec J_Attach_32_NGEN Item Unique Identification (IUID) Implementation Plan	IUID Implementation Funding	Are the OPN fund amounts in the table stated in thousands of dollars (i.e. is the funding for FY11 \$1,165,000 or \$1,165)?	IUID Requirements are in the PWS.

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195	Sec J_Attach_36_NGEN Assigned IF	This list appears to be a partial list of the inventory.	Is it the Government's intent to release an inventory to be used as the workload volumes for NGEN Solutioning when the final RFP is released?	Software and hardware to be provided as GFP will be clearly defined in the RFP. This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF). The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
196	Sec J_Attach_36_NGEN Assigned IF	The list provided is unreadable.	Will the Government provide this attachment in its native form so that bidders can view and analyze?	The link to the native file will be provided in the attachment.
197	Sec J_Attach_36_NGEN Assigned IF	The infrastructure inventory contained in the document is not explicitly qualified or defined nor associated with any specific NGEN services or NGEN CLINs. In addition, the attachment contains network and IA devices from different boundaries at the server farms. There are a few non-network/IA devices (i.e. mail servers, DHCP, WINS, network management, Websense).	What is the Government purpose in providing this particular list of equipment?	This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF). The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
198	Sec J_Attach_38_Refere nce Information Sheet	Calls for a summary description of contract work, not to exceed 2 pages. Section L allows for a maximum of 3 pages		Page counts will be updated for consistency in the final RFP.
199	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Indicates multiple CORs/RCORs will support NGEN based geographic locations and functional assignments.	How many locations will have COR / RCOR resources and what is the contractor responsibility in interfacing with the COR / RCORs?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
200	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Unclear if there are separate processes for the USN and USMC or one combined process.	Is the Government's intent to conduct joint USN / USMC Contact Compliance meetings or to convene separate sessions?	There will be separate QASPs for the USN and USMC. Updated QASP provided in attachment J-4 in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
201	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Contract is stating final performance reports will be submitted 2 days after the end of the month. Current contract calls for incumbent to deliver performance reporting within 7 business days after the end of the month.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
202	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	NGEN Performance Managers will conduct weekly EILT meetings to review performance - this is too frequent. The concern is the focus will be on the issue of the day instead of focusing on true trend analysis and control measures.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
203	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Requires contractor reporting systems to be V&V'd every year -- this is labor intensive for the Government and contractor. After the first V&V, the next should only occur when there is a significant change to the data capture or reporting system.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
204	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Customer Satisfaction surveys are difficult to implement with consistency and accuracy.	What statistical methodology will be employed? Will the Contractors have input into the methodology and questions?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.

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205	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Significant deficiencies may result in a "cure" notice from the PCO. If deficiencies are significant in gap or repetition, there should be an interim step to potentially re-evaluate the objective to ensure the requirement is reasonable and achievement before a "cure" notice is given.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
206	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	IPR. Customer Satisfaction surveys are difficult to implement with consistency and accuracy. In addition, it is unclear who could be surveyed that would understand all of the requirements of the IPR.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
207	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Performance Risk Management. Customer Satisfaction surveys are difficult to implement with consistency and accuracy. In addition, it is unclear who could be surveyed that would understand all of the requirements for this area.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
208	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Risk Management. Appears duplicative to Performance Risk Management.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
209	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Earned Value Management. No entries		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
210	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Technology Refresh. Stated measurement formula and AQL do not match Method of Surveillance criteria		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
211	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Security & Configuration Management. Thresholds/Objectives are too aggressive		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
212	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	RAS Client Responsiveness measurement methodology is too dependent upon DISA WAN and the local service provider of the RAS client		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
213	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	COOP/Disaster Recovery/Business continuity services performance standard is inconsistent with PWS 3.3.17 and 4.6.9. Recommend the Government review performance requirements contained in the PWS, CDRLs and QASP to ensure consistency in Recovery Time Objectives.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
214	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Application Hosting Service Availability. The measurement is based on availability to the end user. There are items such as network and application issues that might occur and are out of control of the AHS service and ES contractor.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
215	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Application Hosting Services Incidents are measured monthly with a goal of 95% or greater meeting the Severity objectives -- that would assume we have 20 or more incidents per month which is not the case.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.

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216	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Modernization decisions of hardware, software and other components are owned by the Government		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
217	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	The service level related to EU Incident Resolution cannot be fulfilled by the Service Desk. The service desk is responsible for resolution of contacts on the First call which is usually less than 30 minutes		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
218	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	The service level related to Network Incident Resolution cannot be fulfilled by the service desk.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
219	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Service Desk Average Speed of Response measurement formula does not include measures web tickets.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
220	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Service Desk First Call Resolution. The PWS does not define which users/seats align with LOS1 or LOS2 and the quantity for each.	Will the Government provide this definition in the final PWS?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
221	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Supply Support	Are there measurement formulas and AQL for supply support? Current state approach is that the Government and incumbent agree upon the level of inventory required for spares; contractor acquires spares on Government's behalf; Government retains ownership of spares	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
222	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Application Hosting Services Incident Resolution. The measurement formula references total number of problems in the reporting period. Problems have a different definition than incidents and should not be part of the formula. In addition, recommend the measurement formula exclude tickets opened during scheduled maintenance windows.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
223	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Application Hosting Services Incident Resolution. The AQL references resolution times based on Severity Levels.	What are definition of severity levels 1 - 4?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
224	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	BAN/LAN Utilization. Measuring from the NOC to a site will encompass and be fully dependent upon WAN utilization		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
225	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	BAN/LAN Latency. Measuring from the NOC to a site will encompass and be fully dependent upon WAN latency		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
226	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	WAN Latency is nearly fully dependent upon the provisioned circuit services provided from DISA		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.

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227	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	WAN Packet Loss is nearly fully dependent upon the provisioned circuit services provided from DISA		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
228	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	WAN - Transport Boundary. Measurement formula should not prescribe the monitoring tool used -- Tivoli		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
229	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Service Management Tools.	What is this objective trying to achieve? It is not apparent from the Overview or the Measurement formula.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
230	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	CSI Process	Why is CSI being measured as a standalone process? Isn't the proof of CSI seen in achieving and exceeding the operational performance metrics/objectives throughout the contract?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
231	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Service Design Processes Asset. Appears to be duplicative to Service Asset section.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
232	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Installation Support. Depending on the scope of the requirement, this may be problematic to meet the AQL given the heavy dependency on the Government to meet scheduled installations	What is the scope? Infrastructure, seats, devices, peripherals?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
233	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Maintenance	Why are maintenance records being audited?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
234	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Directory Services. Measurement methodology is too dependent upon the availability and latency of the DISA provided WAN		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
235	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Data Storage Services. Measurement formula should not prescribe the monitoring tool used -- Tivoli and Remedy		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
236	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	The overall performance of the program is dependent on the performance of multiple contractors	What metrics and parameters will the Government use to assess the impact of the TXS and ES contractor on overall program performance?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
237	Sec J_Attach_42_NGEN NET Interface Control Document	Pre-Invoicing • Vendor calls secured Web Service Pre-Invoicing API to indicate to supply pre-invoicing information. • Response of successful data receipt is supplied to vendor. Delivery	Pre-Invoice approach remains unclear. Will the Government provide a flow chart outlining the process that will enable the bidders to more accurately solution and develop costs?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

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238	Sec J_Attach_43_Key Personnel Qualifications	Program Manager qualifications appear consistent with MDAP design/production program vice a service focused MAIS	Is it the Government's intent to potentially impede assignment of highly qualified IT management executives to NGEN in favor of executives with more traditional program management background and experience?	Key Personnel qualifications updated in attachment J-36 of the final RFP.
239	Sec J_Attach_43_Key Personnel Qualifications	Operations Manager is not the service owner for solutions under ITIL V3		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
240	Sec J_Attach_43_Key Personnel Qualifications	Service Delivery Manager description consistent with NMCI organizational structure under CoSC, but more appropriately falls under Service Transition Management under ITIL V3	Is the Government intent to specify this alignment of Key Personnel title and job responsibilities?	Key Personnel qualifications updated in attachment J-36 of the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
241	Sec J_Attach_43_Key Personnel Qualifications	The document identifies the role of a Knowledge Manager as a key resource. The Navy process Definition Model references an ITIL Knowledge Management process. There is no Knowledge Management ITIL Process defined in the document with associated segment contractor responsibilities.	Does the Government intend to implement a Knowledge Management ITIL based process with participation by the segment contractors?	The requirement for a Knowledge Manager has been removed from the list of Key Personnel.
242	Sec J_Attach_43_Key Personnel Qualifications	Leadership Positions do not align well with ITIL v3 processes	Is it the Government's intent to specify job titles and responsibilities, even if those specifications do not align with ITIL v# best practice?	Key Personnel qualifications updated in attachment J-36 of the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
243	Sec J_Attach_43_Key Personnel Qualifications		How do Key Personnel requirements apply to the USMC, given they intend to acquire selected support services via Task Orders?	The Key Personnel attachment in question does not apply to USMC.
244	Sec J_Attach_7_Pricing Format	Request that the PWS references be specified for all the CLINs that bidders are required to price.		CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
245	Sec J_Attach_7_Pricing Format		Through a PWS reference in the CLIN descriptions or otherwise, please clarify which CLINs apply to USN, USMC or both	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
246	Sec J_Attach_7_Pricing Format		Please provide volume information to price any CLINs that are structured based on a quantity of 1 on a monthly basis.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
247	Sec J_Attach_7_Pricing Format		Per the DRFP, we understand that the only end user hardware is required to be provided and priced by the vendors. Please clarify whether vendors are required to include any server, storage, network, print, VTC, training, cameras or other hardware as part of the CLIN pricing. There are some CLINs where the description indicates that hardware is supposed to be priced. If yes, we request that the Government provide detailed information on specifications, timeline for refresh, remaining useful life for existing baseline assets etc.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7. Software and hardware to be provided as GFP will be clearly defined in the RFP.
248	Sec J_Attach_7_Pricing Format	It is currently unclear which CLINs include any hardware, software, maintenance, tools etc. It is requested that the Government provide a responsibility matrix by service area that outlines the vendor responsibility to provide hardware, software, maintenance, tools and services support		CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7. Software and hardware to be provided as GFP will be clearly defined in the RFP.
249	Sec J_Attach_7_Pricing Format	ES CLIN 001: USN - Transition Services During Phase In	Please clarify whether bidders are supposed to price all activities prior to AFOR for ALL the Projects in this CLIN.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
250	Sec J_Attach_7_Pricing Format	Phase-in Services CLINs are structured by profile. We suggest that instead of pricing by profile, the CLINs should be structured on a per Project basis as defined in 3.6.3.3. of the draft PWS		Issue noted and the Government's position will be reflected in the Final RFP.

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251	Sec J_Attach_7_Pricing Format	Phase in Services	Currently in the evaluation model, the Phase In CLINs are additive to the Enterprise Operations and Sustainment CLINs. Please clarify if the Enterprise Operations CLINs need to be priced on a full 5 year basis.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
252	Sec J_Attach_7_Pricing Format	Operations and Sustainment Services during Phase In	Please clarify whether bidders are required to price the operations and sustainment services POST AFOR for EACH of the Transition Projects in these CLINs. Will this CLIN include pricing for operations and sustainment services till all the Transition Projects are complete?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
253	Sec J_Attach_7_Pricing Format	USN Transition Services and Operations and Sustainment Services. These Price Summary Format requires pricing for this CLIN till option year 3. Since the phase in period is anticipated to be approximately 10 months, should vendors leave the price for the out years as 0?		CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
254	Sec J_Attach_7_Pricing Format	Testing Services	This CLIN is to be priced on a monthly basis. Please provide some volume information (# of packages, type of packages - simple / complex) so bidders can develop appropriate solutions.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7. This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
255	Sec J_Attach_7_Pricing Format	Messaging Services.	Which CLIN should be used to price Messaging Services?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
256	Sec J_Attach_7_Pricing Format	Messaging Services.	What is the requirement for number of mailboxes to be supported?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7. This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF). Historical mailbox data as of 11/16/11: Navy-NIPR 503,128 active of ~540K available (of the active, ~62K show up as dormant, but some of that can be attributed to deployments, Navy-SIPR 84,365 active of ~114K available, and USMC-NIPR 199,203 active.
257	Sec J_Attach_7_Pricing Format	Workflow and Collaboration Services has an incorrect reference to the PWS in the CLIN description.		Issue noted and language will be updated.
258	Sec J_Attach_7_Pricing Format	DR, COOP, BCP CLIN needs to be priced per Plan. However plans can vary for different claimants.		CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
259	Sec J_Attach_7_Pricing Format	Security Management (ES). The final RFP needs to include volume information on how many security incidents so that all bidders will develop solutions accordingly. We understand that the requirements for security are determined by claimants, and so the specific requirements from the claimants are not clear in the PWS - bidders will need requirements for command mission specific requirements. For example in Application Hosting Services which provides hosting services for various claimants that may have unique security requirements.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.

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260	Sec J_Attach_7_Pricing Format	Cross Domain Security Services. The requirements for this service are unclear. The PWS requirements are unbounded and are oriented more to project or task order. Recommend the Cross Domain Security Services align with the low side / high side gateway solution provided for under the current contract.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
261	Sec J_Attach_7_Pricing Format	DMZ and COI Services. there is insufficient information to determine the scale for what is implemented inside the B1 or B2. We suggest the Government provide a notional configuration for evaluation purposes for the boundary (B1, B2, B3, B4).		DMZ configurations are contained in NGEN MITRE Technical Data site and TDRF.
262	Sec J_Attach_7_Pricing Format	Network Access Control. Recommend these services are the responsibility of the TXS contractor.	What is the rationale for including this as a primary ES service and CLIN?	The ES contractor is the primary provider and the TXS contractor is supporting. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
263	Sec J_Attach_7_Pricing Format	File Removal Services	What are the volumes of past spillage events?	This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
264	Sec J_Attach_7_Pricing Format	Tier II Technical Escalation and Site Support. The PWS reference in the RFP CLIN description seems to be incorrect. Please clarify.	Does the Government intend that services to be priced in this CLIN include desk side services and end user support?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
265	Sec J_Attach_7_Pricing Format	VoIP Options and Services	What are the volumes associated with the VoIP install base and locations, number of users, etc.?	Volumes are contained in NGEN MITRE Technical Data site and TDRF.
266	Sec J_Attach_7_Pricing Format	VoIP Options and Services	How is this CLIN 13 different from CLIN 0054?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
267	Sec J_Attach_7_Pricing Format	Fixed VTC Seat	How is this CLIN 14 different from CLIN 0022?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
268	Sec J_Attach_7_Pricing Format	Print Services	Which CLIN should be used to price Print Services?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
269	Sec J_Attach_7_Pricing Format	Storage and Backup Services	Which CLIN should be used to price Base Storage and Backup Services?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
270	Sec J_Attach_7_Pricing Format	Storage and Backup Services	What are the storage volumes to be managed?	This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF). The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
271	Sec J_Attach_7_Pricing Format	Additional File Share Services - Enterprise Core Services	Are vendors required to price hardware in these CLINs or services only?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
272	Sec J_Attach_7_Pricing Format	Additional File Share Services - Enterprise Core Services	How does the Government define the tiers of storage (Tier I, Tier II and corresponding performance requirements) that are in scope for the services? 27	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

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273	Sec J_Attach_7_Pricing Format	Single Mailbox Restore	What does the reference to 3400 users in the description for this CLIN in the draft RFP mean?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRs were posted to FBO on 10 February 2012.
274	Sec J_Attach_7_Pricing Format	ONE-NET Site Surveys	What are the location of bases, size of the bases and scope of the site surveys.	Information will be reflected in attachment J-41 of the final RFP.
275	Sec J_Attach_7_Pricing Format	Additional Moves, Adds, and Changes (MAC)	How is end user defined for purposes of IMACS?	End-user is defined as a user with an NGEN device on the network.
276	Sec J_Attach_7_Pricing Format	VTC MAC (single). The CLIN description states single but the quantity in the pricing table is specified as 6. Please clarify.		Issue noted and quantities will be updated in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRs were posted to FBO on 10 February 2012. CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
277	Sec J_Attach_7_Pricing Format	Annual Administrative MAC / Annual Physical MAC (ES). The CLIN description states that these are non-priced CLINS, since the DRFP requires bidders to include a fixed number of these IMACs in the seat price.	Do these CLINS need to be priced?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
278	Sec J_Attach_7_Pricing Format	Bandwidth. Many of these CLINs appear to represent services in scope for the TX vendor and not the ES vendor. For example some of the services related to appliances for monitoring the network. The services in CLIN 27UC and 27UD are in the TX scope.	Please clarify the alignment of CLINS between the ES and TXS contractors.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRs were posted to FBO on 10 February 2012. CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
279	Sec J_Attach_7_Pricing Format	Engineering and Implementation of Uplift Services for Marine Corps Application Servers. The CLIN description states this is a Marine Corps CLIN.	Does this CLIN need to be priced on a fixed price basis, or will it be priced under a separate Task Order?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
280	Sec J_Attach_7_Pricing Format	Legacy Support Services. The reference in the CLIN description is 4.28 in PWS, that is in USMC section.	Does the Government intend this CLIN to be aligned with the USMC?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
281	Sec J_Attach_7_Pricing Format	Navy Portal. Recommend the CLIN description for these CLINS should reference the requirements in Attachment 13. The current CLIN description states that these CLINS will be priced on a Task Order basis.	Please clarify if these CLINS needs to be priced on a fixed price basis.	NPP will not be a requirement in the final RFP.
282	Sec J_Attach_7_Pricing Format	Software Certification	How do these CLINS differ from CLIN 804? What is the PWS reference associated with the CLIN description?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
283	Sec J_Attach_7_Pricing Format	Software Distribution	How do these CLINS differ from CLIN 805? What is the PWS reference associated with the CLIN description?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
284	Sec J_Attach_7_Pricing Format	Elevated / Premier Services. The CLIN description states that this will be priced on a TO basis. However the CLIN table has this priced on a fixed unit price basis.	How does the Government intend bidders to price this CLIN?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
285	Sec J_Attach_7_Pricing Format	Elevated / Premier Services	What do the quantities on this CLIN represent - seats?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
286	Sec J_Attach_7_Pricing Format	VoIP. Recommend the Government structure this CLIN based on VoIP volumes.	How does this CLIN differ from CLIN 13?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.

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287	Sec J_Attach_7_Pricing Format	Application Hosting Services	What is the PWS reference associated with the CLIN description?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
288	Sec J_Attach_7_Pricing Format	NAVAIR Time and Attendance Transactor Seat	Are bidders required to bid the required hardware as part of the price for this CLIN. Will the HW be GFE? If HW is to be vendor provided, what are the specifications?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7. Software and hardware to be provided as GFP will be clearly defined in the RFP.
289	Sec J_Attach_7_Pricing Format	Enterprise Classroom Services	Are bidders required to provide HW and SW as part of the price for these CLINs? If yes, what are the expected refresh dates and specifications of all the products required?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7. Software and hardware to be provided as GFP will be clearly defined in the RFP.
290	Sec J_Attach_7_Pricing Format	Enterprise Classroom Services	What is the scope of services and requirements associated with these CLINs? Specifically, are help desk services and Tier 3 support services required to be included for these seats?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
291	Sec J_Attach_7_Pricing Format	USN - Operation and Sustainment Services for Global Service / USN - Operation and Sustainment Services for Field Services during Phase Out. Request the Government provide more detailed requirements and common assumptions to enable bidders to price these services as part of the fixed price CLINs. Alternately these CLINs can be priced using the rate card on a task order basis.		CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
292	Sec J_Attach_7_Pricing Format	Pricing for end user hardware under COSC Section L14 - M (e) states that bidders have two options for pricing End User HW options during the Phase In period. Bidders can either acquire hardware from the incumbent or alternately provision new hardware.	What is value of the existing end user assets or their remaining useful life? How will the types and volume of assets to be purchased be determined?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7. Software and hardware to be provided as GFP will be clearly defined in the RFP. This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
293	Sec J_Attach_7_Pricing Format	USN - Operation and Sustainment Services for Global Service / USN - Operation and Sustainment Services for Field Services during Phase Out. These Price Summary Format requires pricing for this CLIN starting from option year 2.	Since the phase out period is anticipated to be approximately less than a year, should vendors leave the price for the initial years as 0?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7. The updated Transition Plan will be provided in attachment J-10 of the final RFP.
294	Sec J_Attach_7_Pricing Format	Price table is formatted such that a price per unit is required, but the description of that CLIN in the DRFP, Sec C_Description Specifications, page 137 directs that the pricing of this CLIN will be on an Individual task order basis.		CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
295	Sec J_Attach_7_Pricing Format	Price table is formatted such that a price per unit is required, but the description of that CLIN in the DRFP, Sec C_Description Specifications, page 137 indicates that this CLIN "May be deleted: Custom CLIN no description"		CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
296	Sec J_Attach_7_Pricing Format	Price table is formatted such that a price per unit is required, but the description of that CLIN in the DRFP, Sec C_Description Specifications, page 137 indicates that this CLIN "May be deleted: Custom CLIN no description"		CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
297	Sec J_Attach_7_Pricing Format	Price table is formatted such that a price per unit is required, but the description of that CLIN in the DRFP, Sec C_Description Specifications, page 137 indicates that this CLIN "May be deleted: Custom CLIN no description"		CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
298	Sec J_Attach_7_Pricing Format	Price table is formatted such that a price per unit is required, but the description of that CLIN in the DRFP, Sec C_Description Specifications, page 138 directs that the pricing of this CLIN will be on an Individual task order basis.		CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
299	Sec J_Attach_7_Pricing Format	Price table is formatted such that a price per unit is required, but the description of that CLIN in the DRFP, Sec C_Description Specifications, page 138 directs that the pricing of this CLIN will be on an Individual task order basis.		CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.

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300	Sec J_Attach_7_Pricing Format	Price table is formatted such that a price per unit is required, but the description of that CLIN in the DRFP, Sec C_Description Specifications, page 141 directs that the pricing of this CLIN will be on an Individual task order basis.		CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
301	Sec J_Attach_7_Pricing Format	Price table is formatted such that a price per unit is required, but the description of that CLIN in the DRFP, Sec C_Description Specifications, page 141 directs that the pricing of this CLIN will be on an Individual task order basis.		CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
302	Sec J_Attach_7_Pricing Format	Price table is formatted such that a price per unit is required for each CLIN, but the description of that CLIN in the DRFP, Sec C_Description Specifications, pages 249-251 directs that the pricing of this CLIN will be on a site-by-site basis using the current rate card.		CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
303	Sec J_Attach_7_Pricing Format	Price table is formatted such that a price per unit is required for each CLIN, but the description of that CLIN in the DRFP, Sec C_Description Specifications, pages 249-251 directs that the pricing of this CLIN will be order in conjunction with other, unpriced CLINs, so its scope of work cannot be determined until the unpriced CLINs are defined.		CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
304	Sec J_Attach_7_Pricing Format	Price table is formatted such that a price per unit is required, but the description of that CLIN in the DRFP, Sec C_Description Specifications, page 251 directs that the pricing of this CLIN will be on an Individual task order basis.		CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
305	Sec J_Attach_8_Rate Card		Will the rate card in this Attachment 8 be used for pricing any future Task Orders for USN and USMC?	Yes. The USN and USMC will be able to purchase services via the Rate Card.
306	Sec J_Attach_8_Rate Card	The labor and the service rate card is not location specific. Recommend the Government allow contractors to provide different rates for different locations - especially OCONUS locations.		RFP attachments J-8, 19, 20, 29, and 30 in the updated RFP will provide information to support pricing of labor in different locations for USN and USMC.
307	Sec J_Attach_8_Rate Card	No descriptions of scope of rate card items are provided making Customer evaluation and vendor pricing of these items difficult.		RFP attachments J-8, 19, 20, 29, and 30 in the updated RFP will provide information to support pricing of labor in different locations for USN and USMC.
308	Sec J_Attach_8_Rate Card	Evaluated price is determined by multiplying evaluated quantities times the unit cost for each CLIN. No quantities are provided for J-8.		RFP attachments J-8, 19, 20, 29, and 30 in the updated RFP will provide information to support pricing of labor in different locations for USN and USMC. CLINs have been fully mapped to the requirements and will be provided in the final RFP.
309	Sec J_Attach_8_Rate Card	No descriptions of scope of rate card items are provided making pricing and evaluation of these items difficult.		RFP attachments J-8, 19, 20, 29, and 30 in the updated RFP will provide information to support pricing of labor in different locations for USN and USMC.
310	Sec J_Attach_9_Application Hosting Service Requirements		Is application monitoring intended as a core hosting service or as an optional service?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
311	Sec J_Attach_9_Application Hosting Service Requirements	Please provide more specifics related to the application storage capabilities required (high performance, snapshot capabilities, offsite replication, encryption)		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
312	Sec J_Attach_9_Application Hosting Service Requirements		Will performance management and reporting as it relates to application performance be a core hosting service or an optional service? This is referenced as a custom implementation in 1.14.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
313	Sec J_Attach_9_Application Hosting Service Requirements		Are there are any encryption requirements associated with the AHF backup capabilities described?	Data Encryption requirements stated in the PWS are applicable to all NGEN data including AHF backups. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
314	Sec J_Attach_9_Application Hosting Service Requirements		Will vulnerability and risk assessment tools used to satisfy deliverables under section 1.19 be provided by the Government?	The Contractor is responsible for providing their own vulnerability and risk assessment tools.

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315	Sec J_Attach_9_Application Hosting Service Requirements		What are the retention and archiving requirements for audit records related to platform and database events as described in section 1.20	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
316	Sec J_Attach_9_Application Hosting Service Requirements		Are security alert responses in section 1.26 limited to those associated with the hardware/os build or do they application components as well?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
317	Sec J_Attach_9_Application Hosting Service Requirements	Platform requirements are not outlined for the list of applications currently supported and hosted.	Should the hosting services include the capability to migrate these applications to NGEN core builds, or will additional builds be developed and maintained as per echelon II requirements?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
318	Sec J_Attach_9_Application Hosting Service Requirements		Will platform services required for compliance with NGEN physical and cyber security standards be provided as part of the application hosting service, or will this leverage larger NGEN security capabilities?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
319	Sec J_Attach_9_Application Hosting Service Requirements		Are application security, design, validation and accreditation intended as a core hosting service or as an optional service?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
320	Sec J_Attach_9_Application Hosting Service Requirements		Are there any limits to the frequency of periodic, unannounced audits of the physical facility?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
321	Sec J_Attach_9_Application Hosting Service Requirements		Will local failover of hosted applications be a core hosting service or an optional service? Will high availability solutions have a required availability higher than 99.9%?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Attachment J-13 reflects updated SLRs.
322	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	The allowed page count for Past Performance contained in Section L allows for 3 pages per reference, while direction provided in Section J, Attachment 38 - Reference Information Sheet, designates the maximum requirements per reference to be no more than 2 pages, in addition to the information provided in the Reference Information Sheet.		An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
323	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	Past performance requirements should compel offerors to demonstrate a realistic and reasonable measure of their ability to manage a network the size, scope and complexity of NGEN. Past performance standards do not recognize size and complexity of NGEN. Past performance is a strong indicator of program performance, but draft requirements do not reflect the nature and complexity of NGEN.		An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
324	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	Three key positions -- Operations Manager, Network Operations Center Manager, Security Operations Center Manager -- are designated as ES Only.	Does the Government intend that offerors submitting a combined bid to include both ES and TXS services would include these key personnel positions?	C-6 was updated to clarify this requirement.
325	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	Offeror's are required to complete two Transition Profile Model Templates. Model Templates are not included in DRFP documents.		An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.

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326	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	It appears there is an reference error in this paragraph. The requirement is for the offer to contact it's past performance references and request that each complete the "Past Performance Questionnaire" (Attachment J-40). Attachment J-40 is a Fax Cover Sheet that appears to be for correspondence between PEO-EIS/NGEN and reference clients	Does the Government mean for the document the offeror to send to it's past performance references to be Attachment J-39 -- Contractor Performance Evaluation Survey?	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
327	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	Requirement to provide past performance documentation on Two subcontractors/team members in a joint venture.	Does the Government mean two subcontractors in a 'teaming' agreement vs. a 'formal' joint venture	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
328	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	Past performance standards do not recognize size and complexity of NGEN. Past performance is a strong indicator of program performance, but draft requirements do not reflect the nature and complexity of NGEN. Past performance requirements should compel offerors to demonstrate a realistic and reasonable measure of their ability to manage a network the size, scope and complexity of NGEN.		An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
329	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	End User Hardware Options	Which CLIN (s) should be used to price the End User HW Options proposed?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
330	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	J 1.b. i. requires offerors to submit resumes for all key personnel positions specified. Two page resumes are the minimum size needed to detail the relevant experience of these personnel. Two pages per resume would use more than half the total pages allocated for this subfactor preventing the offeror from providing sufficient detailed responses to the other requirements.	Will the Government exempt the Key Personnel resumes from the page count restriction?	Language has changed not to include resume page count in total number of pages, however resumes remain limited to two pages each.
331	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	J 1. a.i. states "The Offeror shall provide a Program Management Plan (PMP) in accordance with PWS section: Program Management (3.2) that describes its <i>approach</i> and structure to ensure that work accomplished under this contract is planned and executed in a manner that will achieve associated PWS program management objectives."	Is it the Government's intent for the offeror to provide a complete PMP or only a description of a PMP approach and structure to manage the NGEN program? If the former, would the Government consider increasing the page allocation for this subfactor to accommodate a detailed PMP?	Changes have been made to provide the appropriate page counts for each proposal volume. Proposal submission page counts are provided in Section L-14 of the RFP. An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
332	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	The term "on or about 100,000 seats" is used.	How far can the seat count deviate from 100,000 seats and still be compliant?	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
333	Sec M_Evaluation Factors for Award	The Government contemplates an award on technically acceptable, low price. The Statement of Work and attachments do not include enough information such that offerors other than the incumbent would be able accurately price the work. This is likely to create a situation where the Government receives prices below which that the work can be accomplished successfully without the awardee submitting numerous Requests for Equitable Adjustment. This would not be in the interest of the Government as they would likely end of spending more time and dollars to transition the network. Additionally, this approach puts the incumbent and its subcontractors at a competitive disadvantage since the incumbent and subcontractors fully understand what it takes execute the intended work and will price the work accordingly.		An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
334	Sec M_Evaluation Factors for Award	Evaluated price is determined by multiplying evaluated quantities times the unit cost for each CLIN. No quantities are provided for Attachment J-8.	Please provide evaluated quantities for J-8.	RFP attachments J-8, 19, 20, 29, and 30 in the updated RFP will provide information to support pricing of labor in different locations for USN and USMC.
335	Sec J_Attach_1_Performance Work Statement (PWS)	Addition to end of section: "With minimal or no installation for the end user or maximum portability for the end user."	Recommended addition	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

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336	Sec B_Supplies or Services and Prices Costs (CLINS)	General comment on all areas where language is not yet available.	Will language from PWS be released to industry in draft form prior to final RFP?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
337	Sec H_Special Contract Requirements	Sub-para (c) states that "Initial ACAs should be in place 3 months after contract award." - Sub-para (g) states that "All costs or price associated with the agreements are included in the negotiated price of this contract."	These two sub-paragraphs seem to conflict with each other - how are costs/price expected to be included in the NGEN contract if they are not negotiated and in place until after award? In addition, it would be a significant competitive advantage to HP if all prospective offerors are required to negotiate contracts with them prior to award.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
338	Sec B_Supplies or Services and Prices Costs (CLINS)	Technology Refresh Initiative Specifics	How and when will the Navy 1.) evaluate entries for Technology Refresh Initiatives, 2.) how is industry expected to propose technology refresh initiatives for the infrastructure without specific guidance on what is to be refreshed?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP. An updated TRP (attachment J-15) will be included in the final RFP.
339	Sec B_Supplies or Services and Prices Costs (CLINS)	COTS Catalog	Please clarify the requirement for a COTS catalog - is this for hardware and software purchases? Is this for services only? How will this be evaluated?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
340	Sec B_Supplies or Services and Prices Costs (CLINS)	In the description of this CLIN, please correct the reference to reflect Attachment 2 not Attachment 3.		Attachments will be properly numbered in the final RFP.
341	Sec M_Evaluation Factors for Award	Lowest combined price - technically acceptable offers.	Would the Government consider changing the evaluation criteria for ES and TSX?	Issue noted. Final evaluation criteria for TXS and ES will be provided in the RFP.
342	Sec J_Attach_20_NGEN Technology Refresh Planning Guidance	Release and deployment management	Is the process currently being used on CoSC?	Under CoSC, Release and Deployment Management processes are currently being executed.
343	Sec J_Attach_17_NGEN Facilities Plan	Software Licensing Transition from HPES to the Navy.	How will the Navy address the need to transition support contracts and license agreements from HPES to the Navy? In our case, this requires a direct contract with the asset owner.	Under NGEN, the Navy will acquire a portion of the desktop software from the NGEN USN Enterprise Software Licenses (ESL) segment and provide to the ES Contractor as GFP. All other software will be received as part of a service from the ES and TXS Contractors. Wherever possible, the Government will facilitate transfer of existing NMCI/CoSC licenses currently provided by the incumbent provider to the new Contractors, who will be responsible for obtaining applicable maintenance agreements.
344	Sec J_Attach_20_NGEN Technology Refresh Planning Guidance	There seems to be a conflict relative to Technology Refresh hardware and software acquisition. Section 2.5.2 states Contracting Office is responsible for procurement; Section 2.13 and 2.14 place that responsibility on the successor suppliers.	How will the Navy procure TSX and ES hardware and software proposed and approved via the Technical Refresh process?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Software and hardware to be provided as GFP will be clearly defined in the RFP. An updated TRP (attachment J-15) will be included in the final RFP.
345	Sec J_Attach_24_USMC E-ITSM Change Management Process Guide		How will the KPIs referenced here be calculated (manually or automatically calculated)? If they are automatically generated, will they be reported up/displayed?	Most of the KPIs referenced will be calculated automatically and the KPI reports will be based off of the E-ITSM tools for Change Management.

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346	Sec J_Attach_27_USMC E-ITSM Incident Management Process Guide		How will the tickets (i.e., logging) be populated? Is auto population of assets fields required (e.g., if a device is down, should the ticket automatically be created and populated with the last known device information, last config changes, location of device, last five alarms/syslogs, etc.)?	Tickets will be logged manually, however the USMC have the ability to right click on an event and create an incident ticket for that event.
347	Sec J_Attach_23_Service and Operational Levels	Attachment 1, Section 3.3.26 states: Defense Connect Online (DCO) provides Web conferencing (to include audio, video, chat, instant messaging, screen sharing, etc.) and chat capabilities for DoD end users. (Repeat of 903)	Should the Service Level Requirement (SLR) reflect time, loss, and delay sensitive metrics? For example, VoIP Mean Score Opinion (MSO) score, packet jitter, packet latency, and loss?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Attachment J-13 reflects updated SLRs.
348	Sec J_Attach_23_Service and Operational Levels	(Repeat of 903)	Enterprise video traffic (e.g., live and on-demand content) is on the rise; is there a plan to enhance the Service Level Requirement (SLR) to support time sensitive and packet loss sensitive video applications?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Attachment J-13 reflects updated SLRs.
349	Sec J_Attach_1_Perform ance Work Statement (PWS)	Maintenance planning and execution includes preventive and corrective maintenance of Contractor-assigned GFE (HW and SW) consistent with requirements (e.g., availability) specified in this PWS.	For networking devices, does the government intend to maintain a standard baseline operating system configuration to include new devices acquired through technology refresh, and desire the ability to update operating system software to deploy new features, mitigate IA issues, and maintain a CM baseline?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. An updated TRP (attachment J-15) will be included in the final RFP.
350	Sec J_Attach_1_Perform ance Work Statement (PWS)	The purpose of a Detailed Phase-In Project Plan is to identify the detailed tasks and schedule to accomplish each transition Phase-In project.	Does the government have a specific requirement for the transition of maintenance agreements currently in place under CoSC that will be required to be continued under NGEN?	Updated attachment J-18 and CLINs structure capture the maintenance requirements. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
351	Sec J_Attach_1_Perform ance Work Statement (PWS)	Contractors under USMC Transport Services task orders, will support the USMC in operating, maintaining, and sustaining the Transport infrastructure, perform associated services, provide transport HW and SW procurement, and provide associated training.	For networking devices, does the government intend to maintain a standard baseline operating system configuration to include new devices acquired through technology refresh and desire the ability to update operating system software to deploy new features, mitigate IA issues, and maintain a CM baseline?	The USMC will maintain standard configuration (CM) baselines for networking devices. Maintenance will be provided for software and hardware of all COTS devices with USMC procurement of warranties and maintenance. Contractor procured HW and SW including licensing and maintenance shall be purchased by the contractor as GFP. Government retains ownership of all equipment, software and maintenance as GFP.
352	Sec J_Attach_15_NGEN Configuration Management Plan	MARCORSYSCOM is designated with the responsibility to enable the execution of transition activities, provide life cycle support, and sustain IT systems.	For networking devices, does the government intend to maintain a standard baseline operating system configuration to include new devices acquired through technology refresh and desire the ability to update operating system software to deploy new features, mitigate IA issues, and maintain a CM baseline?	The USMC will maintain standard configuration management (CM) baselines for networking devices. Maintenance will be provided for software and hardware of all COTS devices with USMC procurement of warranties and maintenance. Contractor procured HW and SW including licensing and maintenance shall be purchased by the contractor as GFP. Government retains ownership of all equipment, software and maintenance as GFP.
353	Sec J_Attach_18_NGEN Life Cycle Sustainment Plan (LCSP)	Maintenance planning and Warranty management.	Does the government plan to continue to procure OEM maintenance to maintain current operational capabilities and have the ability to upgrade SW as required?	Under NGEN, the Navy will acquire a portion of the desktop software from the NGEN USN Enterprise Software Licenses (ESL) segment and provide to the ES Contractor as GFP. All other software will be received as part of a service from the ES and TXS Contractors. Wherever possible, the Government will facilitate transfer of existing NMCI/CoSC licenses currently provided by the incumbent provider to the new Contractors, who will be responsible for obtaining applicable maintenance agreements. Updated attachment J-18 and CLINs structure capture the maintenance requirements.

Item #	Document Name and Version	Issue/Comment	Question	Response
354	Sec J_Attach_18_NGEN Life Cycle Sustainment Plan (LCSP)	NGEN contract providers are responsible for maintaining the network and infrastructure and will determine the sustainment methods.	Does the government plan to continue to procure OEM maintenance to maintain current operational capabilities and have the ability to upgrade SW as required?	Under NGEN, the Navy will acquire a portion of the desktop software from the NGEN USN Enterprise Software Licenses (ESL) segment and provide to the ES Contractor as GFP. All other software will be received as part of a service from the ES and TXS Contractors. Wherever possible, the Government will facilitate transfer of existing NMCI/CoSC licenses currently provided by the incumbent provider to the new Contractors, who will be responsible for obtaining applicable maintenance agreements. Updated attachment J-18 and CLINs structure capture the maintenance requirements.
355	Sec J_Attach_9_Applicati on Hosting Service Requirements	Any needs for deployable data center for these requirements?	Does the PEO anticipate additional needs for deployable, mobile data center shipped in a standard size shipping container?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
356	Sec J_Attach_1_Perform ance Work Statement (PWS)		Is Type 1 and Suite B acceptable to encrypt classified traffic in line 1368 Performance Work Statement (Attachment 1)?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
357	Sec J_Attach_1_Perform ance Work Statement (PWS)	Stating that ASLAN components can have no single point of failure for more than 96 users for C2 and Special C2 users.	Are the NGEN ES/TSX Segments to be Designed, Operated, and Maintained as an "Operational C2 Network" as described in the Performance Work Statement?	The Contractor(s) will assume responsibility for the existing environment and architectures. Decisions to comply with evolving standards will occur over time, driven by mission requirements and available funding. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
358	Sec J_Attach_1_Perform ance Work Statement (PWS)	There are Design, Operation, and Maintenance criteria to the Performance Work Statement, (Document 11) UCR 2008, Change 2, paragraphs 5.3.1.7.5 and 5.3.1.7.6 for Availability of solutions.	Do the Site Requirement Availability percentages apply?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Attachment J-13 reflects updated SLRs.
359	Sec J_Attach_1_Perform ance Work Statement (PWS)	With the Performance Work Statement, (Document 11) UCR 2008, Change 2, paragraphs 5.3.1.8.4.1 and 5.3.1.8.4.2 pertaining to MPLS.	Is this a mandatory requirement or conditional for Layer 2/3 technology? MPLS technology is a major section in Attachment 20 Technology Refresh Plan.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. An updated TRP (attachment J-15) will be included in the final RFP.
360	Sec J_Attach_34_USMC ES RASCI Mapping	Ensure all references to maintenance (for hardware, software, and applications) reflect OEM hardware and software maintenance to include operating system and application licensing.	For networking devices, does the government intend to maintain a standard baseline operating system configuration to include new devices acquired through technology refresh and desire the ability to update operating system software to deploy new features, mitigate IA issues, and maintain a CM baseline?	The USMC will maintain standard configuration (CM) baselines for networking devices. Maintenance will be provided for software and hardware of all COTS devices with USMC procurement of warranties and maintenance. Contractor procured HW and SW including licensing and maintenance shall be purchased by the contractor as GFP. Government retains ownership of all equipment, software and maintenance as GFP.
361	Sec J_Attach_35_USMC TXS RASCI Mapping	Ensure all references to maintenance (for hardware, software, applications), reflect OEM hardware and software maintenance to include operating system and application licensing.	For networking devices, does the government intend to maintain a standard baseline operating system configuration to include new devices acquired through technology refresh and desire the ability to update operating system software to deploy new features, mitigate IA issues, and maintain a CM baseline?	The USMC will maintain standard configuration (CM) baselines for networking devices. Maintenance will be provided for software and hardware of all COTS devices with USMC procurement of warranties and maintenance. Contractor procured HW and SW including licensing and maintenance shall be purchased by the contractor as GFP. Government retains ownership of all equipment, software and maintenance as GFP.

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362	Sec J_Attach_37_NGEN Data Management Plan	Ensure all references to maintenance (for hardware, software, applications) reflect OEM hardware and software maintenance to include operating system and application licensing.	For networking devices, does the government intend to maintain a standard baseline operating system configuration to include new devices acquired through technology refresh and desire the ability to update operating system software to deploy new features, mitigate IA issues, and maintain a CM baseline?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated attachment J-18 and CLINs structure capture the maintenance requirements. An updated TRP (attachment J-15) will be included in the final RFP.
363	Sec J_Attach_1_Performance Work Statement (PWS)	VoIP Services	Without the TX contractor listed as a secondary for VoIP, how will QoS, VLAN assignment, WAN provisioning for these services be maintained?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
364	Sec J_Attach_1_Performance Work Statement (PWS)	Video Teleconference Service	Without the TX contractor listed as a secondary for VTC, how will QoS, VLAN assignment, WAN provisioning for these services be maintained?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
365	Sec J_Attach_1_Performance Work Statement (PWS)	"NGEN end-user hardware will be provided as a Service by the NGEN ES contractor."	What exactly does "End-User Hardware" encompass? VoIP, VTC, collaboration endpoints?	End User hardware as GFP or be procured as a service. The Government's requirement will be reflected in the final RFP. The composition of End User hardware will be clarified as appropriate. VTC is not considered End User hardware. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
366	Sec J_Attach_1_Performance Work Statement (PWS)	In addition to the above, the ES Contractor shall:	What are the specific requirements for the TX contractor in regards to NGEN Performance Management?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
367	Sec J_Attach_1_Performance Work Statement (PWS)	DIACAP Certification and Accreditation	Is the ES vendor responsible for the DIACAP certification of the Network Infrastructure?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
368	Sec J_Attach_1_Performance Work Statement (PWS)	Enterprise Configuration Control Board	This section states that the ES contractor is the lead and responsible for the Enterprise Configuration Control Board; however, the Enterprise Configuration Control Board is responsible for the "assess major modifications to the existing network infrastructure." Why is the TX contractor not the lead for this group? They should be responsible for all Network Architecture validation and configuration.	The Government will be responsible for the ECCB. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
369	Sec J_Attach_1_Performance Work Statement (PWS)	Network Ops	This section states that the ES contractor is the lead and responsible for the Enterprise Configuration Control Board; however, the Enterprise Configuration Control Board is responsible for the "assess major modifications to the existing network infrastructure." Why is the TX contractor not the lead for this group? They should be responsible for all Network Architecture validation and configuration.	The Government will be responsible for the ECCB. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
370	Sec J_Attach_1_Performance Work Statement (PWS)	k. Maintain all service and domain topology diagrams. (CDRL A012 - As Built and Network Topology Drawings)	Why is the TX Contractor required to turn over all Network Diagrams and Intellectual Property to the Enterprise Services Contractor? Nowhere does it state that the ES contractor must provide similar Intellectual Property exchange to the TX Contractor.	All artifacts developed in support of the NGEN contract are Government owned. There is an expectation that both NGEN contractors will share technical drawings, designs, etc between each other and participating Government agencies.
371	Sec J_Attach_1_Performance Work Statement (PWS)	Provide and maintain government approved boundary VPN HW and SW including (e.g.):	Is there a reason SSL VPNs are not included? Also would recommend following NISTs latest standards for "Suite B" encryption.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
372	Sec J_Attach_1_Performance Work Statement (PWS)	Demilitarized Zone Services	There is no mention of which Contractor is responsible for Server Load Balancing services in this section.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

Item #	Document Name and Version	Issue/Comment	Question	Response
373	Sec J_Attach_1_Performance Work Statement (PWS)	Network Access Control Services	The TX contractor should be required to implement 802.1x across Access Infrastructure in accordance with DISA STIG.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
374	Sec J_Attach_1_Performance Work Statement (PWS)		Will ES be taking over connectivity architecture?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
375	Sec J_Attach_1_Performance Work Statement (PWS)	Provide access to 10 Multicast channels within the transport boundary for the LAN to which the server is connected.	Please describe the specific requirement for 10 Multicast streams? Is this a minimum or maximum requirement?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
376	Sec J_Attach_1_Performance Work Statement (PWS)	Voice over IP	Why is the TX contractor not responsible for configuring VoIP-specific network capabilities such as QoS, rate limiting, VoIP port configuration, etc.?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
377	Sec J_Attach_1_Performance Work Statement (PWS)	VTC	Why is the TX contractor not responsible for configuring VTC-specific network capabilities such as QoS, rate limiting, VTC port configuration, etc.?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
378	Sec J_Attach_1_Performance Work Statement (PWS)	Portable End User Device	Would recommend adding that all wireless end-user devices must be FIPS 140-2 certified for 802.11i in compliance with DoD Policy.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
379	Sec J_Attach_35_USMC TXS RASCI Mapping	FIPS-140-2, Level 3	What is the reason to require FIPS 140-2, level 3?	This is the standard currently in use under NMCI/CoSC and will remain so under NGEN Increment I.
380	Sec J_Attach_35_USMC TXS RASCI Mapping	FIPS-140-2, Level 3	Is overall level 3 expected, or level 3 of specific sections within FIPS 140-2?	This is the standard currently in use under NMCI/CoSC and will remain so under NGEN Increment I.
381	Sec J_Attach_35_USMC TXS RASCI Mapping	FIPS-140-2, Level 3	Most (if not all) routers, switches, VPN type of devices are validated at level 2 (few at level 1). Level 3 is for smaller form factor devices such as smart cards, PCI-based Hardware Security Modules (HSM), etc. Is the intention truly to require level 3 across the board?	This is the standard currently in use under NMCI/CoSC and will remain so under NGEN Increment I. Note: Not all devices across the network are required to be at Level 3.
382	Sec J_Attach_20_NGEN Technology Refresh Planning Guidance	Contractor is to provide a unique identification mark on hardware and software components.	How detailed is the marking to occur on hardware platforms? For example, modular network components will have not only the primary chassis, but individual interface modules, power supplies, etc... Is the expectation that *every* component is to have a unique number and is that number required to be visible when installed into the host chassis? Licensed software components typically have a unique license key assigned on installation. When these keys are shared across the enterprise, what is the expectation for modifying the software to properly tag the software image per installation?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
383	Sec J_Attach_1_Performance Work Statement (PWS)	SLA requirement(s).	Will there be an explicit requirement for supporting MOC deployments with respect to local onsite component support? E.g., 24x7x365, 24x7x2 hour, 24x7x4 hour, 8x5x4 hour, 8x5xNBD, etc... Additionally, will the Government provide onsite warehousing in accordance with the component support requirements?	Attachment J-13 reflects updated SLRs. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
384	Sec J_Attach_1_Performance Work Statement (PWS)	Statement appears to be technically inaccurate.	The VSS design does not allow for the LAN connectivity directly to the WAN service provider. A VPN is required to peer with the B1 VPN gateways and provide access to the protected network enterprise enclave.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

Item #	Document Name and Version	Issue/Comment	Question	Response
385	Sec J_Attach_1_Performance Work Statement (PWS)	Explicit reference to VSS.	Why is there an explicit reference to VSS over all the other transport boundary enabled locations?	VSS is addressed separately as it is not part of the traditional Enterprise architecture.
386	Sec J_Attach_1_Performance Work Statement (PWS)	Quantify restoration requirement.	Is there a defined number of mission critical users that have to be restored within 4 hours? With the mailbox sizes increasing per user (a 10-fold increase to 500MB), the restoration may exceed the specified time limit depending upon the number of mailboxes to be restored.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Attachment J-13 reflects updated SLRs
387	Sec J_Attach_43_Key Personnel Qualifications	The Personnel Qualifications Attachment appears to be structured so that a Key Person must satisfy both (a) and (b) minimum requirements.	This precludes a person with extensive relevant experience from qualifying for a position if he/she does not have the requisite degree.	Key Personnel qualifications are updated in attachment J-36 of the final RFP.
388	Sec J_Attach_1_Performance Work Statement (PWS)	Clarification of Type-1 encryption over WAN transports.	NMCI/CoSC does not currently Type-1 encrypt traffic within the classified enclave domain using SIPRNET WAN transports. Is this operational attribute changing under NGEN to require Type-1 transports on classified infrastructure such as SIPRNET transport (NMCI class-B transport services)?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
389	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	Page Limits for Management Volume appears to include a Program Management Plan, Resumes, and a Transition IMS.	Due to the page limit restrictions and the amount of data required for the Program Management Plan (per CDRL A004), the number of resumes required (up to 14), and the transition approach data, there are not enough pages allocated to provide a reasonable response.	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
390	Sec J_Attach_1_Performance Work Statement (PWS)	Modeling capabilities.	Section states to maintain the as-is modeling capabilities but the capabilities in the existing environment are not detailed within the TDP. Does the government intend to provide a detailed listing of equipment and software that the NGEN offeror is expected to assume and maintain.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Software and hardware to be provided as GFP will be clearly defined in the RFP. This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
391	Sec J_Attach_40_Past Performance Questionnaire	Section L-14 K.f and Attachment J-40 asks that Government POCs provide their responses (Attachment J-39) to CDR Windom via e-mail. However, neither Section L nor Attachment J-40 specifies CDR Windom's e-mail address.		An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP. Email: john.windom@navy.mil
392	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	Requirement is to provide details concerning the implementation of the GSP1 and FSP1 Model Templates.	Request the Government provide the model template drafts.	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
393	Sec J_Attach_7_Pricing Format	Unable to enter data under this CLIN.	Unable to enter data in spreadsheet, cells are locked.	The attachment J-7 pricing cells required for input will be unlocked in the final RFP.
394	Sec J_Attach_7_Pricing Format	Unable to enter data under this CLIN.	Unable to enter data in spreadsheet, cells are locked.	The attachment J-7 pricing cells required for input will be unlocked in the final RFP.
395	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Duplicate Entries.	There are several duplicate entries in the QASPs. LAN Services (pages C-3 & 21), BAN Services (page C-3, 4, 21, 22), WAN Services (page C-4, 23), Service Management Tools (page C-5, 23), CSI (page C-5, 24), Service Asset (page C-6, 24), Maintenance - Execution (page C- 8, 26), Maintenance - Planning (page C- 8, 26), Warranty Management (page C- 8, 26), and Litigation (C-29) have duplicate entries.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.
396	Sec J_Attach_1_Performance Work Statement (PWS)	PWS Tasking is assigned to TXS contractor but the associated CLIN 27 in Attachment 7 is on the ES tab.		CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.

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397	Sec J_Attach_7_Pricing Format	"Block" undefined on Price Detail TXS Tab for CLIN0002.	In Attachment 7, CLIN0002, What is the definition of "BLOCK" in terms of unit of issue? Request the government expand the row header and cells so they are readable.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
398	Sec J_Attach_7_Pricing Format	"Lot" not defined in terms of quantity.	2. In Attachment 7, CLIN0007, What is the definition of "Lot" in terms of QTY? a. If "Lot" refers to the entire enterprise, as of what date is this calculated (e.g. upon AOR, GSP1, GSP2) or is this to be incrementally calculated as we take over responsibility?	Issue noted and pricing instructions will be updated in the final RFP.
399	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	The Solicitation states that the Government will establish a finite award fee pool for each award fee period.	For planning purposes, will the Government provide a notional estimate of what the potential award fee pool will be for each award fee period?	Award Fee amounts will be provided as part of the RFP and weighting factors and percentages will be provided in attachment J-3 of the final RFP
400	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	The Solicitation states that, if subcontracting with another company(ies) is proposed, a copy of the subcontractor agreement(s) shall be provided as an enclosure(s) to the cover letter.	In lieu of providing subcontractor agreement(s), will the Government be willing to accept teaming agreement(s) executed with proposed subcontractor(s)?	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
401	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	The Solicitation states that the Past Performance questionnaire shall be completed by the customer that was the recipient of the goods or services provided by the offeror.	Please confirm that the Government's intention is to receive a past performance questionnaire from the ultimate or end customer.	The Past Performance questionnaire shall be completed by the ultimate or end customer, but the Offeror is required to provide the questionnaire to said customer(s). Language in the RFP will reflect this.
402	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	The Solicitation states that the Offeror shall furnish a draft mitigation plan in accordance with paragraph (D) below.	If an Offeror confirms no potential Organizational Conflict of Interest (OCI) exists, will the Government except a statement stating so in the Cover Letter in lieu of an OCI plan?	Guidance for OCI mitigation plans will be provided in the final RFP.
403	Sec B_Supplies or Services and Prices Costs (CLINS)	Inconsistency between CLINS and PWS.	There are several PWS tasks without associated CLINs and there are several CLINs without associated PWS tasking (e.g., none of the management PWS tasking have a CLIN).	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
404	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	Currently, there are multiple places where Solicitation information can be found, e.g., FEDBIZOPPS, SPAWAR, MITRE, and NGENPWS_NGENPWS.	Upon release of the Final Solicitation, will the Government consider providing a single location for requisite Solicitation documents.	The solicitation will be posted on FBO.
405	General Comment	It appears there is no way for the government to give credit to a bidder in source selection for innovations that improve mission effectiveness or efficiency and do not increase cost, since once a bidder is minimally technically acceptable the only criteria for selection is cost. This construct seems to lead to the possibility that the government could be forced by the selection criteria to select a bidder that is not in the best interest of the government, all factors considered.	Would the government consider the addition of the proposed statement or something similar to section M-2 of the RFP to address this issue?	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
406	General Comment	The 100K seat definition for past performance severely limits the potential citations in that so few Federal government contracts of that seat size are in existence for the last 5 years. We agree that government citations are highest consideration given the unique mission needs and Federal requirements of a contract this size. So that government may have the benefit of the largest possible Offeror pool we suggest that instead the definition of seat be expanded, as not all seats are created equal. With an increasingly mobile workforce, desktop and laptop seats only definition will exclude all end user devices which must be maintained.	Would the government consider expanding the seat definition, the 100K requirement, and or the addition of the proposed content change?	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
407	General Comment	Under the combined response option, which provides significant management and cost benefits to the government, we interpret that Offerors must submit 3 prime and 2 subcontractor past performance citations. To infer that a combined submission requires a doubling of citations is thus incorrect. Please confirm.	Will the government please confirm the amount of citations needed for a combined submission?	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.

Item #	Document Name and Version	Issue/Comment	Question	Response
408	General Comment	The experience requirements related to ACAT I/II contracts is a severely limiting factor. We suggest given current size of typical government seat and network management contracts this requirement include similarly complex programs.	Will the government expand requirements to include an alternative option of similarly complex programs vs. ACTI/II contracts only?	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP. Key Personnel qualifications are updated in attachment J-36 of the final RFP.
409	General Comment	It is critical for fair evaluation that the following items be government estimated amounts (plugs) that all bidders are to use: Infrastructure HW/SW in current configured operational state, Maintenance Agreements, Tools, End User HW, Facilities, Application Licenses, Process Documentation, and the stand up of Application Hosting Services.	Will the government provide estimated amounts to all bidders for the following items: Infrastructure HW/SW in current configured operational state, Maintenance Agreements, Tools, End User HW, facilities, Application Licenses, Process Documentation and the stand up of Application Hosting Services?	This data is available on the NGEN MITRE Tech Data site and TDRF. Updated attachment J-18 and CLINs structure capture the maintenance requirements. Software and hardware to be provided as GFP will be clearly defined in the RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
410	General Comment	For any non-incumbent Offeror there is a higher cost for transition in of the program.	To ensure equity among the competitive field will the government provide a transition in and transition out cost (plug) to be used by all offerors?	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
411	General Comment	For any non-incumbent Offeror there is a cost to transition or replace incumbent facilities. To ensure a fair and open competition please provide a government estimate(plug) to be used by all Offerors.	Will the government provide an estimate of cost to transition or replace incumbent facilities to be used by all Offerors during the response.	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
412	General Comment	To accurately price the effort non-incumbent Offerors will need to know the numbers and locations of Wage Determination (SCA & Davis Bacon) personnel. This will need to include the labor rate associated with each, as well as clearances and their security levels.	Will the government provide estimated amounts to all bidders including numbers and locations of Wage Determination (SCA & Davis Bacon) personnel, labor rates associated with each as well as required clearances, and security levels.	Staffing levels will not be provided. A Wage Determination attachment will be provided in the final RFP.
413	General Comment	Please provide CoSC current performance against the planned SLAs/OLAs. If these SLAs are not implemented on the current contract, what is the transition timeframe for SLA implementation?	Will the government provide current CoSC performance against the planned SLAs/OLAs, If these SLAs are not implemented on the current contract and the transition timeframe for SLA implementation?	All references to OLAs have been removed. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs was posted to FBO on 10 February 2012. Attachment J-13 reflects updated SLRs
414	General Comment	Please provide current staffing baselines for CoSC services, so that Offerors can accurately calculate Price Reduction Project savings.	Will the government provide current CoSC services staffing baselines?	Staffing levels will not be provided.
415	General Comment	Price proposal Section M.1.J – please confirm that price substantiation factors outlined do not apply to fixed price CLINS.	Will the government please confirm that price substantiation factors outlined do not apply to fixed price CLINS?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
416	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	In Section 3, "Government Roles and Responsibilities," the number and geographic locations for NGEN Contracting Officer's Representatives (CORs) is not provided. This information is important to Offerors' planning Program Management Office (PMO) staffing and organization.	Would the Government please provide the number of CORs and the geographic location for each?	At the present time COR numbers are consistent with CoSC however the Government's final position will be reflected in the final RFP.
417	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	In Section 4, "Contractor Representatives," paragraph (b) states that Contractors will name a "Task Manager" as well as a Program Manager for the contract. The roles and responsibilities of the "Task Manager" are not clear, however.	Please clarify the roles and responsibilities of the "Task Manager," mentioned in this paragraph. For example, would the "Task Manager" function as a deputy program manager, with authority to act in the program manager's absence?	The requirement for a Task Manager has been removed from the QASP.
418	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	In Section 5, "Documentation Requirements," the Contractor is required to provide at a minimum several information items. Item 3, "Certification of Services," is not specific.	What are the Government's requirements for "Certification of Services"?	The requirement for "Certification of Services" has been removed.

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419	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	In Section 9, "Documenting Performance," Unacceptable Performance is defined as any service which does not meet the Acceptance Quality Level (Threshold)." This sentence goes on to state that, "... the Service Provider's performance is unsatisfactory" when this occurs. The AQL in Appendix C, "Performance Standards," is 100% for nine PWS items (e.g. CMDDB accuracy, maintenance planning recordkeeping, end user training requirements compliance, IA certification training requirements compliance, asset management program compliance, etc.). While the establishment of challenging goals is generally a best practice, continuation of the specific TXS PWS items for which 100% is the standard may result in an unnecessary increase in reports of unsatisfactory performance, even when the Contractor is exceeding 95%.	Will the Government please review the TXS QASP where AQLs are established at 100%, and confirm that in fact these will be the thresholds to which Offerors should develop prices as they can be significant cost drivers?	Language is being updated and all 100% AQLs have been removed.
420	General Comment		Can offerors be provided the technology roadmap/evolutionary roadmap and timeline for NNE? This would include the roadmaps for both the Navy and the USMC. We request the Navy's/USMC's direction and timeline for transition of network technology with respect to Everything-over-IP (EoIP), enterprise applications (e.g., email), and migration of applications (hosting).	The NNE Roadmap is not a PMW-205 artifact and is available in the public domain.
421	General Comment		What is the evolutionary roadmap and timeline for ITIL v3 process maturation? Specifically, what is the timeline for adoption of each of the ITIL v3 processes? How is the Navy/USMC defining maturity levels for each of the ITIL v3 processes?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
422	General Comment		Please provide a list and description of the early transition activities that will be in-flight just prior to contract award through the transition period.	All ETA's have been completed.
423	General Comment	00 - RFI ID 07 - Response.docx states: 2nd Quarter FY11 there were a total of 2,399 Security Incidents 00 - RFI ID 17 - Response.docx states: 1st Quarter FY10 there were a total of 2,399 Security Incidents	Are the number and categorization of incidents the same for the two time periods indicated?	The information in 07 and 17 was calculated incorrectly. The information in the NGEN MITRE Data site and TDRF has been corrected.
424	General Comment	00 - RFI ID 07 and 17 - Response.docx state: For FY10 there were 1,868,119 Service Desk Requests 00 - RFI ID 23 - Response.docx states: For FY10 there were 1,939,329 Service Desk Requests	Please clarify the time periods covered by each quantity of requests.	The information in 07 and 17 was calculated incorrectly. The information in the NGEN MITRE Data site and TDRF has been corrected.
425	Sec J_Attach_7_Pricing Format	Supporting schedules for pricing data.	Is it permissible to insert additional worksheets into the Attachment J-7 Excel file if any are required to support the pricing in Attachment J-7?	No. All that is required is provided.
426	Sec J_Attach_7_Pricing Format	Completion and use of Attachment J-7.	If it is permissible to insert additional worksheets into the Attachment J-7 Excel file, is it possible to make floating any cell references that are linked in the light blue cells to added worksheets? It appears that formulas copied from one light blue cell to another light blue cell have absolute/absolute column and row references.	No. All that is required is provided.
427	Sec J_Attach_8_Rate Card	Completion and use of Attachment J-8.	Will the Attachment J-8 Rate Card be integrated with the Attachment J-7 Pricing Format to provide a total price roll up by year? Will projected quantities of Attachment J-8 Rate Card items be provided by year (as have been provided in Attachment J-7 for many of the CLINs)?	RFP attachments J-8, 19, 20, 29, and 30 in the updated RFP will provide information to support pricing of labor in different locations for USN and USMC. Attachment J-8 has been updated to reflect the Government's final position.
428	Sec J_Attach_8_Rate Card	Completion and use of Attachment J-8.	Please provide the Excel version of the Attachment J-8 Rate Card and more detailed instructions with regard to completion of the Rate Card.	RFP attachments J-8, 19, 20, 29, and 30 in the updated RFP will provide information to support pricing of labor in different locations for USN and USMC. Attachment J-8 has been updated to reflect the Government's final position.

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429	Sec J_Attach_8_Rate Card	Completion of Attachment J-8.	Please provide labor category descriptions for the labor categories required in Attachment J-8.	RFP attachments J-8, 19, 20, 29, and 30 in the updated RFP will provide information to support pricing of labor in different locations for USN and USMC. Attachment J-8 has been updated to reflect the Government's final position.
430	Sec J_Attach_8_Rate Card	Completion of Attachment J-8.	Please provide instructions for completion of the Facilities tasks. Are pre-priced tasks requested, or will tasks be priced with estimated labor categories and hours for High Level Design, Punchlist and Sign-off, etc.?	Issue noted and the pricing instructions will clarified in the final RFP. Attachment J-8 has been updated to reflect the Government's final position.
431	Sec J_Attach_8_Rate Card	Completion of Attachment J-8.	Please provide more detailed specifications for the "Enterprise & Application Services" hardware items (e.g., Dell Poweredge 1550 with Dual Core 2.33 Ghz Xeon, 2GB RAM, 500GB Hard Drive, Monitor type and size (if any), etc.) as well as quantities for each year.	Issue noted and the pricing instructions will clarified in the final RFP. Attachment J-8 has been updated to reflect the Government's final position. This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
432	Sec J_Attach_8_Rate Card	Completion of Attachment J-8.	Please provide more detailed specifications for the "Application and Device" software items (e.g., version number, hardware on which software is installed). Please confirm that the only pricing required is for installation of the software. Attachment J-21, Navy Master Software List, provides a substantial amount of information on software, but the correlation of items to Attachment J-8 is not readily apparent in all cases.	Issue noted and the pricing instructions will clarified in the final RFP. Attachment J-8 has been updated to reflect the Government's final position. This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
433	Sec B_Supplies or Services and Prices Costs (CLINS)	Completion of Section B.	In the Final RFP, request that an Excel version of Section B be provided for Offerors to use in completing Section B.	Issue noted. Excel version will be provided in the final RFP.
434	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B CLINs 0001 (Transition) and 0002 (Operation and Sustainment Phase In) for both ES and TXS indicate "to be completed by offeror", but Attachment J-7 does not have light blue cells for these CLINs.	Should Section B CLINs 0001 and 0002 for both ES and TXS be "NSP"?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
435	Sec B_Supplies or Services and Prices Costs (CLINS)	Attachment J-7 requires pricing for Sub CLINs 0007xx, 0008xx, 0010xx, and 0011xx, while Section B is NSP for the Sub CLINs.	Can it be assumed that Section B in the resulting contract(s) will contain pricing only at the CLIN level for CLINs 0007, 0008, 0010, and 0011 (and subsequent option years)?	Yes. CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
436	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B CLIN 0001AC (Transition Phase In) indicates that the Unit is Monthly, but Attachment J-7 indicates that the unit is BLOCK.	Does CLIN 0001AC require monthly pricing or a block price?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
437	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B CLIN 0014 (Fixed VTC Seat) indicates "pricing per task order" and "monthly", and Attachment J-7 provides for "monthly" pricing with light blue input cells.	Please clarify pricing for CLIN 0014.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
438	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B CLINs 0016AJ, 0016AK, and 0016AL (Additional File Share Services) indicate pricing per task order, but Attachment J-7 indicates "monthly" pricing for 0016AJ and 0016AK, and "each" for 0016AL.	Please clarify pricing for CLINs 0016xx.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
439	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B CLINs 0017AA through 0017AF request a single price for One-Net site surveys for entire geographical regions.		CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
440	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B CLIN 0021 (Mobile Phone Service) indicates "to be completed by offeror", but Attachment J-7 does not have light blue cells for CLIN 0021.	Should Section B CLIN 0021 be "NSP"?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
441	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B CLIN 0021 (Mobile Phone Service) indicates that the unit is "monthly" with a quantity of 9,000, while Attachment J-7 CLIN 0021AA indicates unit of "each" with a quantity of 9,000.	Please clarify the pricing of CLIN 0021AA.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
442	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B CLIN 0026AE (VoIP MAC) indicates "priced per task order", while Attachment J-7 indicates "each" with light blue cells for input.	Should CLIN 0026AE be "completed by offeror" instead of "priced per task order"?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
443	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B and Attachment J-7 contain a line for CLIN 0027AG-0027AN for "Application Server Connectivity - \$0 price".	Is pricing required for the row for CLIN 0027AG-0027AN?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.

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444	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B and Attachment J-7 contain CLINs 0027AH, 0027AK, 0027AL, and 0027AN and indicate "- \$0 price".	Is pricing required for CLINs 0027AH, 0027AK, 0027AL, and 0027AN?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
445	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B Bandwidth CLINs 0027xx indicate that pricing is monthly. Some of these CLINs either include the word "Implementation" or do not include the word "Ongoing", implying that monthly pricing may not be what is required.	Should the unit of measure for some of Section B CLINs 0027xx be "each" instead of "monthly"?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
446	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B CLIN 0027VF description is "Uplift - SMTP Hardware Maintenance Annual".	Should the unit of measure for Section B CLIN 0027VF be "annual" or "monthly"?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
447	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B Legacy Support Services CLIN 0029AA (ES) and 0029AB (TXS) indicate quantity of 4, but Attachment J-7 does not have light blue cells for CLIN 0029AA or 0029AB and indicates "as ordered".	Should Section B CLIN 0029AA and 0029AB quantity be "as ordered"?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
448	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B Training Services CLINs 0037AC and 0037AD indicate "pricing based on rate card".	Where in Attachment J-8 Rate Card are prices for training to be input?	Training will be priced in attachment J-7. CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
449	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B User Defined Operating Picture CLINs 0063AA (TXS) and 0063AB (ES) indicate "monthly" pricing, and also states "pricing per rate card" and "priced per task order" but Attachment J-7 does not have light blue cells for CLIN 0063AA or 0063AB.	Should Section B CLINs 0063AA and 0063AB be priced per task order?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
450	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B Embarkable Seat Uplift CLIN 0074AA indicates "monthly" pricing, but Attachment J-7 indicates unit of "each" for CLIN 0074AA.	Please clarify pricing for CLIN 0074AA.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
451	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B has no CLIN 2076AA or 2076AB, and Attachment J-7 includes Transition Services Phase Out CLINs 0076AA (TXS) and 0076AB (ES) in Option Years 2, 3, and 4 without light blue cells.	Please clarify pricing for CLINs 2076xx 3076xx, and 4076xx.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
452	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B Transition Services Phase Out CLINs 2078 ES and TXS indicates "to be completed by offeror", but Attachment J-7 does not have light blue cells for this CLIN.	Should Section B CLIN 2078 ES and TXS be "NSP"?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
453	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B ES and TXS has Transition Services Phase Out CLINs 2078AA and 2078AB, but Attachment J-7 has CLINs 2078AA, 2078AB, 2078AC, and 2078AD. Attachment J-7 indicates pricing "as ordered", but Section B indicates "BLOCK" or "PROFILE" pricing.	Please clarify pricing for CLINs 2078xx.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
454	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B Operation and Sustainment Phase Out CLIN 2081 ES and TXS indicates "to be completed by offeror", but Attachment J-7 does not have light blue cells for this CLIN.	Should Section B CLIN 2081 ES and TXS be "NSP"?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
455	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B ES and TXS has Operation and Sustainment Phase Out CLINs 2081AA through 2081AC, but Attachment J-7 has CLINs 2081AA, through 2081AF.	Please clarify pricing for CLINs 2081xx.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
456	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B Operation and Sustainment Phase Out Field CLIN 2083 ES and TXS indicates "to be completed by offeror", but Attachment J-7 does not have light blue cells for this CLIN.	Should Section B CLIN 2083 ES and TXS be "NSP"?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
457	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B ES and TXS has Operation and Sustainment Phase Out Field CLINs 2083AA through 2083AE, but Attachment J-7 has CLINs 2083AA through 2083AK.	Please clarify pricing for CLINs 2083xx.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
458	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B Classified Remote Access CLIN 0018 TXS indicates pricing of "each" while Attachment J-7 indicates "monthly" pricing.	Please clarify pricing for CLIN 0018.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
459	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B Training Services CLINs TXS 0037AA and 0037AB indicate "monthly" pricing, but Attachment J-7 indicates "as ordered" with no light blue cells for input.	Please clarify pricing for CLINs 0037xx.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
460	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B Waterfront Support CLIN TXS 0051AA indicates pricing of "each" with quantity of 10, but Attachment J-7 indicates "as ordered" with no light blue cells for input.	Please clarify pricing for CLIN 0051AA.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
461	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B Wireless Local Area Network CLINs TXS 0062AD, 0062AH, 0062AJ, and 0062AK indicates pricing of "each", but also states pricing "per rate card" and "pricing per task order". Attachment J-8 indicates pricing of "each".	Please clarify pricing for CLINs 0062xx.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.

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462	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B quantities for Circuit Extension CLINs TXS 0066AA through 0066AC do not agree with Attachment J-7 quantities (for example, 0066AA is 48 vs. 50).	Please clarify pricing for CLINs 0066xx.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
463	Sec J_Attach_7_Pricing Format	Sub CLIN Computer-Electronic Accommodations Program 000811 does not have light blue input cells.	Is Sub CLIN 000811 supposed to be priced in Attachment J-7?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
464	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	Estimated award date December 2012.	Should offerors assume contract/transition start date of 3 December 2012 for pricing purposes?	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
465	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	Instructions and Attachments apply to subcontractors, at any tier, with a total price over 5 (five) percent for CLINs 0007, 0008, 0010, 0011, 0012, and 0072.	Does the 5 (five) percent apply to each of the called out CLINs separately or to the total of the called out CLINs? Please confirm that the prime contractor needs to submit only one Attachment J-7 and Attachment J-8 that contains the roll-up of its own and any subcontract content for the Price Proposal.	5% requirement has been removed. CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
466	Sec J_Attach_1_Performance Work Statement (PWS)	The amount of storage per end user or growth rates seems to be missing.	Please specify the storage requirements per user and estimated growth rates?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
467	Sec J_Attach_1_Performance Work Statement (PWS)	Daily Incremental Backups of file shares	What is the required retention time for user file share backups?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
468	Sec J_Attach_5_Wage Determination	Correlation of wage determination labor categories to NGEN Attachment J-8 labor categories.	Please specify the NGEN Attachment J-8 labor categories that correspond to the Attachment J-5 Wage Determination labor categories.	Wage determination in attachment J-5 will correlate with the labor categories in attachment J-8 in the final RFP.
469	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	Second tier small business participation.	Request that second tier subcontractors be included in meeting subcontracting goals. That is, include subcontractors to subcontractors of the NGEN prime contractor in calculations.	Language is updated to include 2nd and 3rd tier subcontractors.
470	Sec J_Attach_3_Award Fee Plan	Base and Option dates.	Are the time periods in the Attachment J-3 Award Fee Plan the time periods that should be followed for pricing? If so, will FY2018 be added to the Attachment J-8 Rate Card labor rate table?	The Award Fee periods and contracted periods of performance will be clarified in the final RFP.
471	Sec J_Attach_1_Performance Work Statement (PWS)	Utilize the USMC provided CMDB:	To clarify the skills and experience necessary for future USMC toolsets can the Government produce the data on current and future USMC CMDB, to include toolset, vendor, application, etc?	The USMC domain will be Government Owned/Government Operated. Required skill sets and tools will be described in the Rate Card and tool lists attachments in the Section J of the RFP.
472	Sec J_Attach_1_Performance Work Statement (PWS)	Clearance to handle electronic spillage	As associated with electronic data spillage, will the ES or TXS contractor need security staff cleared at the TS/SCI levels to handle all data spills correctly ?	Program clearance requirements will be identified in DD Form 254.
473	Sec J_Attach_1_Performance Work Statement (PWS)	Forensic analysis tools	Does the Government have a preferred product, software, vendor, solution for the forensic analysis and are there any plans to upgrade those? What are the requirements for deployments and forward operating locations ?	Requirements for deployments and forward operating locations are the same as CONUS sites and will be identified in the final RFP. Software and hardware to be provided as GFP will be clearly defined in the RFP.
474	Sec J_Attach_1_Performance Work Statement (PWS)	Further information	Does the DON currently have solutions for DOD-approved smart cards to use for loading disk encryption before the OS loads	The NMCI disk encryption solution supports CAC based authentication. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
475	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	Option A for End-User HW refers to purchase of incumbent-owned EUHW from CoSC CLINs 0X70 and 0X72.	Can the Government please provide the detailed inventory data from CoSC CLINs 0X70 and 0X72 (e.g., manufacturer, model number, date placed in service, configuration such as processor, RAM, hard drive(s), purchase \$ value, etc.).	The NGEN technical data provides detailed inventory information. Technical data is available at the NGEN MITRE Tech Data Site and TDRFs.

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476	Sec J_Attach_1_Performance Work Statement (PWS)	Pricing of PWS Appendix B, USMC Rate Card Transport Applications.	Please provide more detailed specifications and instructions for the "USMC Rate Card Transport Applications" software items (e.g., version number). Also, if license pricing is required, what is the base number of licenses for each software item to which one more unit will be added, and are enterprise licenses in place for any of the software items? Will the USMC Rate Card be provided in the form of an Excel worksheet to be completed by offerors?	All USMC Transport IF including software is owned by USMC. No quotes/pricing information is necessary.
477	Sec J_Attach_1_Performance Work Statement (PWS)	Pricing of PWS Appendix C, USMC Rate Card Transport Equipment.	Please provide more detailed specifications and instructions for the "USMC Rate Card Transport Equipment" hardware items (e.g., Sun Microsystems Enterprise Series 200, 12GB RAM, 500GB Hard Drive, Monitor type and size (if any), etc.) as well as quantities for each year. Will the USMC Rate Card be provided in the form of an Excel worksheet to be completed by offerors?	All USMC Transport IF including software is owned by USMC. No quotes/pricing information is necessary. RFP attachments J-8, 19, 20, 29, and 30 in the updated RFP will provide information to support pricing of labor in different locations for USN and USMC. Spreadsheet will be provided when appropriate to support pricing by offerors.
478	Sec J_Attach_1_Performance Work Statement (PWS)	RPO/RTO for data services not defined	Will the Government define RPO/RTO requirements for its data?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
479	Sec J_Attach_1_Performance Work Statement (PWS)	Email account storage limits not defined	Please define email account storage limits.	USMC owns its IF and sets storage limits. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
480	Sec J_Attach_1_Performance Work Statement (PWS)	4.6.34.1.h and y appear to conflict with 4.6.34.1.qq and yy. H and Y indicated the Government will mitigate test failures, while qq and yy indicate the Contractor will do so.	Will the Government clarify the requirements for mitigating test defects and/or failures, and remove duplicate/conflicting requirements related to the Test Summary Report?	Language is being clarified and updated. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
481	Sec J_Attach_13_NGEN Portal Project (NPP) Requirements	The requirements table makes several references to proof-of-concept requirements, and lists others that seem to be proof of concept but are not marked as such (4.1, 4.2, 10.4)	Will the Government please clarify Proof of Concept requirements vs. production requirements?	NPP will not be a requirement in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
482	Sec J_Attach_1_Performance Work Statement (PWS)	Operate and maintain capability to execute mailbox restore with 4 hours of loss for ... mission critical end users. Not clear what constitutes a "mailbox" for restoring.	Will the Government clarify that mailbox restore applies to the server mailbox, and not PST mail folders?	The requirement is for server mailbox storage restoration. The PWS has been updated. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
483	Sec J_Attach_1_Performance Work Statement (PWS)	Provide 24/7/365 access to backup and restore data, regardless of location, without direct assistance from the Enterprise Service Desk staff... This implies user access to data storage for backed up data. With different levels of data backup, this requirement appears unconstrained and may conflict with security data storage requirements.	Will the Government clarify what types of backed-up data can be restored in this requirement?	The USMC domain will be Government Owned/Government Operated. Task orders will reflect specific contractor requirements. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
484	General Comment	CDRL A142 Configuration Item Report appears to be a duplicate of CDRL A100.		The PWS will be updated to include the amount of storage per end user in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

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485	General Comment	CDRL A143 Baseline Descriptions Reports appears to be a duplicate of CDRL A101.		Issue noted and will be corrected in the Final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
486	Sec J_Attach_8_Rate Card	Completion of Attachment J-8.	Please modify the Attachment J-8 Rate Card Labor Categories to provide a separate columns for Contractor Site and Government Site rates.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
487	Sec J_Attach_8_Rate Card	Completion of Attachment J-8.	Is the offeror allowed to add additional labor categories to the Attachment J-8 Rate Card?	No.
488	Sec B_Supplies or Services and Prices Costs (CLINS)	Section B - CLINS 0020/0020AA and 4020/4020AA are for "Additional Litigation and Law Enforcement Support Services". Section B schedule indicates the Government expectation that Offerors will be able to effectively price this support. However, there is no reference to these services or labor categories on the Rate card. The elements of work these types of services are comprised of have a broad range of variability dependent upon the specific circumstances of the incident to be supported.	What detailed information /parameters can the Gov to provide Offerors that will enable Offerors to effectively price such services on a per unit price basis given the span of variability involved with these types of services?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
489	Sec C_Description Specifications	CLIN Descriptions reference "in the SOW section 2.6 and 2.7". The reference to SOW is inconsistent with the reference to PWS and there are no Para Sections 2.6 and 2.7 in the PWS		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. CLINs have been fully mapped to the requirements and will be provided in the final RFP.
490	Sec H_Special Contract Requirements	The Government has identified its intent to establish a liquidated damages clause but has the amount identified as TBD	Does the Government plan to identify and share with industry the Liquidated Damages value it intends to impose and allow for industry feedback?	This clause has been deleted. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
491	Sec H_Special Contract Requirements	The Government notes that "The Contractor will not be charged w/ Liquidated Damages when delay is beyond the control and w/o fault or negligence of the Contractor as defined by 52.249-8 Default (Fixed-Price Supply & Service)	Para 3.6.3 makes reference to the Gov's expectation that "The Contractors shall collaborate with each other" to provide common management. Given this expectation and that Liquidated Damages are specifically associated only with this section of the PWS reqs. How will the Gov fairly determine any Successor Contractor to be w/o fault or negligence?	This clause has been deleted. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
492	Sec H_Special Contract Requirements	First paragraph of this clause references "the offerors will be required to propose prices for labor categories and material outlined in the rate card, attachment 8 (for USN) and attachment 1 (for USMC) in section J.	Attachment 1 in section J of the Draft RFP is the PWS. Is there a separate rate card for the USMC in addition to Attachment 8?	USN and USMC rate card requirements are captured in attachment J-8. RFP attachments J-8, 19, 20, 29, and 30 in the updated RFP will provide information to support pricing of labor in different locations for USN and USMC.
493	Sec J_Attach_1_Performance Work Statement (PWS)	Para title notes "Move to Section C Under CLIN 56". Appears to be internal Government note in preparing DRFP that needed to be removed.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
494	Sec J_Attach_1_Performance Work Statement (PWS)	The Government establishes Success Criteria for Contractors noting criteria such as "Meet staffing levels identified in Contractor's Phase-In Plan (i.e. inventory of workload capacity and current staff availability)", "assumption of asset management of the NGEN GFP", and "assumption of operations, maintenance, auditing, inspections, repair, and accountability for GFF space and related infrastructure assigned."	In order to enable effective cost savings and to ensure continued capability during transitions and steady state operations, please provide Industry with visibility into the current staffing levels (Incumbent/Government). Offeror knowledge of current staffing level information is essential to the creation of a successful Phase-In/Phase-Out Plan.	Current staffing levels will not be provided. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

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495	Sec J_Attach_1_Performance Work Statement (PWS)	The requirements of this paragraph are not clearly bound based on the Government's intended contract type.	Given the Government intends to issue delivery orders on a FFP, what is the Government's expectation regarding a contractor's ability to price these "as required" services?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
496	Sec J_Attach_1_Performance Work Statement (PWS)	Language is redundant		Issue noted and language has been updated in the PWS.
497	Sec J_Attach_1_Performance Work Statement (PWS)	The requirements of this paragraph are not clearly bound based on the Government's intended contract type.	Given the Government intends to issue delivery orders on a FFP, what is the Government's expectation regarding a contractor's ability to price these "as required" services?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
498	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	Government notes "The Offeror's technical approach shall be described in sufficient detail to demonstrate its nationwide and global capability (including staffing) to meet the NGEN SLRs."but provides no insight into the current staffing levels of the incumbent. Additionally, the Government intends to impose LDs, in particular, relative to an Offeror's ability to meet its staffing levels identified in its Phase-In plan.	The Government's states a desire for "Offeror to describe any new, unique, or innovative approaches that it proposes to employ for managing and delivering support within each service area" and to "show how these initiatives will result in cost savings to the Government". To enable offerors to show cost savings and successfully plan an effective Phase-In, Will the Government provide and understanding of the staffing required to maintain current levels of operational readiness during the Phase-In period?	The staffing provided by the current Contractor is not available to the Government.
499	General Comment	The letter from the PM references DoN CIO goal to reduce Non-Tactical IT budget up to 25%.	Is the 25 % reduction goal to be achieved only by the end of FYDP or is it expected to be achieved by FY 13 and then maintained?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
500	Sec B_Supplies or Services and Prices Costs (CLINS)	CLINs 0023AB (ES) and 0023AA (TXS) call for a COTS Catalog and indicate "Based on Rate Card".	Please confirm that submittal of the Attachment J-8 Rate Card will satisfy the pricing requirements for CLINs 0023AB and 0023AA.	The COTS catalog (J-37) is different from the rate card. CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7. RFP attachments J-8, 19, 20, 29, and 30 in the updated RFP will provide information to support pricing of labor in different locations for USN and USMC. The Government's requirement will be captured in the final RFP addressin+E517g the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
501	Sec J_Attach_1_Performance Work Statement (PWS)	Item b. says "Submit a unified Communications Strategy that combines all Contractors individual Program Management Plans."	Should this read: "Submit a unified Communications Strategy that combines all Contractors' individual Communications Plans."	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
502	Sec J_Attach_1_Performance Work Statement (PWS)	Line 371 - c. (The ES Contractor shall)...Provide a Project Management application to meet all NGEN scheduling and performance management reporting requirements. Line 375 "...include design and technical authority."	What tools and applications are currently being used on COSC for Project Management?	MS Project.
503	Sec J_Attach_1_Performance Work Statement (PWS)	Line 411 - "... Document (CPD), NGEN contracts, and other DoD, DON, and Navy policies and requirements."	This is too general of a statement. Contractors cannot be expected to meet every "DoD, DON, and Navy policies and requirements" . This statement needs to be amended to limit the requirement to specific policies and requirements as identified in this Contract (as identified in the CLINS) , in this PWS, or its attached CDRLs.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

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504	Sec J_Attach_1_Performance Work Statement (PWS)	Assume responsibility for Work-In-Progress (WIP) for outstanding efforts required to be assumed during phase-in.	This is not pricable under the FFP contract structure. Item b. "Work in Progress (WIP)" must be flagged as being covered under "additional workscope" clause.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
505	Sec J_Attach_8_Rate Card	Completion of Attachment J-8.	Please define the acronyms ISP and OSP as used in Attachment J-8.	Attachment J-8 has been updated to reflect the Government's final position.
506	Sec J_Attach_1_Performance Work Statement (PWS)	Use the following industry standards as the basis to design IT facilities.	If there are specific facilities that offerors are going to assume responsibility for are those buildings currently maintained to these standards?	The contractor will take over facilities in "as-is" condition. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
507	Sec J_Attach_1_Performance Work Statement (PWS)	Develop new drawings in accordance with the SPAWAR Shore Installation Process Handbook.	Please provide access to the referenced SPAWAR Shore Installation Process Handbook?	This handbook is provided on the MITRE SharePoint site and in the NGEN TDRF.
508	Sec J_Attach_1_Performance Work Statement (PWS)	Complete the DoN Application and Database Management System (DADMS) registration paperwork for Government submission and approval for each new application on the Core Builds, including new versions of the application.	Please provide access to DADMS to enable a better understanding of how many applications and how many different versions of certain applications are involved.	The current core build will be provided. All Apps operating in NGEN are available in the technical data. All applications running on the network are required to be registered in DADMS. A DADMS list is not needed.
509	Sec J_Attach_1_Performance Work Statement (PWS)	Maintain synchronization of all currently defined attributes contained in AD on the classified network with internal DON partners (ONE-NET, BUMED, and IT 21 ship and shore) and the DIA every 24 hours or less.	When synching with IT-21 ship commands, is 24 hours synchronization required during underways with limited connectivity? If so please clarify how this is to be done.	The NGEN Contractor will not be required to synchronize NGEN Active Directory with Shipboard IT -21 Active Directory. Any synchronization will be done with the IT-21 shore based NOC.
510	Sec J_Attach_1_Performance Work Statement (PWS)	Allocate file share storage space in 50GB increments.	Can this be allocated in smaller increments to meet storage consolidation requirements?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
511	Sec J_Attach_9_Application Hosting Service Requirements	Echelon II Application Hosting Services	What are the current platform requirements to support the associated list of applications such as applications servers, Database systems, etc...?	All development and specification documents for the AHF and the solutions contained within are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
512	Sec J_Attach_9_Application Hosting Service Requirements	User ID and Authentication	Is there a specific user ID and authentication system currently being used to govern access to the existing contractor provided hosting facility?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
513	Sec J_Attach_9_Application Hosting Service Requirements	Application Hosting Capacity	What is the current amount of capacity being provided by the incumbent contractor to support the applications?	All development and specification documents for the AHF and the solutions contained within are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
514	Sec J_Attach_1_Performance Work Statement (PWS)	Directory structure within the NGEN forest	Is there currently an effort under CoSC to provide a singular directory forest that integrates various Navy networks?	There is no on-going effort to perform this action.
515	Sec J_Attach_1_Performance Work Statement (PWS)	Desktop virtualization	Is there a defined capacity on number of Virtual desktops that we will need to design for? The attachment is undefined?	There is no defined capacity on number of virtual desktops as the offeror will take over the 'as-is' environment. VDI requirements will be defined in the RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
516	Sec J_Attach_21_NGEN Software Tool List		Will the Navy own and provide as GFE all licenses as listed in the software list?	All licenses will transfer but the companies will have to negotiate with the S/W providers to pay the ongoing maintenance costs. Software and hardware to be provided as GFP will be clearly defined in the RFP.

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517	Sec J_Attach_21_NGEN Software Tool List		Are there any software licenses not listed that will be provided as GFE?	Software and hardware to be provided as GFP will be clearly defined in the RFP.
518	Sec J_Attach_1_Performance Work Statement (PWS)	Coordinate with the Government to have spares available (up to 5% whole unit and up to 5% hard drive of deployed devices), as part of the Pack up Kit (PUK) to facilitate operations at sea or for forward deployed locations.	What does the PUK consist of, and how many are anticipated to be needed for at sea operations and forward deployed locations?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
519	Sec J_Attach_1_Performance Work Statement (PWS)	Provide Tier 1 and Tier 2 Service Desk support to 27 NRC System Administrators, including 1 designated System Administrator at each of the 26 Navy Recruiting Districts (NRD)	What are the locations for the 26 NRD's?	Please visit the following URL: http://www.navycs.com/districts.html
520	Sec J_Attach_1_Performance Work Statement (PWS)	Coordinate licensing requirements for federation to other DoD and DON portals, systems, and applications.	Are Offerors required to maintain these licenses or just to confirm that other organizations have these licenses?	Navy- Offerors will be required to maintain licenses if transferred by the Government. Offerors may also satisfy the function through other means (extend the license, provide a different product or licensing agreement, etc.) USMC- Government will maintain the licenses. Software and hardware to be provided as GFP will be clearly defined in the RFP.
521	Sec J_Attach_1_Performance Work Statement (PWS)	Provide touch labor to maintain thin client, fixed workstations available on supported networks.	Please quantify the number of thin clients. Define fixed workstations available on supported networks by location / site.	Navy- 7,500 thin client seats will be deployed for the pilot. Workstation data is located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF). USMC- will define the number of thin clients to be supported and fixed workstations available as required in future Task Orders to the NGEN contracts.
522	Sec J_Attach_1_Performance Work Statement (PWS)	Provide NGEN deployables training	The PWS mentions deployable training for deployable assets. What are the requirements for training and support of deployable hardware?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
523	Sec J_Attach_1_Performance Work Statement (PWS)	Provide Incident response	Will there be a scope limit to the requirement to isolate network endpoints?	There will not be a limit on the number of times this action may be requested. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
524	Sec J_Attach_1_Performance Work Statement (PWS)	Use government provided asset management system in approval process for service requests. Update government provided asset management system with results of action(s) taken WRT a Service request.	What is the provided asset management Tool and will it be provided GFE?	USMC uses Remedy for Configuration Management and DPAS for Asset Accountability. Access/licenses to both of these systems is provided by USMC. Software and hardware to be provided as GFP will be clearly defined in the RFP.
525	Sec M_Evaluation Factors for Award	The NGEN draft RFP's evaluated price appears to include the costs for transition. Incumbents will not be required to bear these costs. Unless rectified in the Final RFP, this would appear to create a "non-level playing field" for all Offerors except the Incumbents.	How will the Government ensure that non-incumbent offerors' prices are evaluated on an equal basis with those of the incumbent?	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
526	Sec J_Attach_23_Service and Operational Levels	Newly implemented ITIL v3 Framework processes may not be fully mature by the time of the NGEN contract award. For example, change, configuration and asset management process maturity depends directly on the maturity of the processes and the quality of the asset and CM databases. It would appear that the completeness and accuracy of these databases is a work in progress, judging from the fact that the ITIL v3 Change, Asset and CM processes were still being implemented in September 2011. The Successor Contractors should not be held accountable for SLAs and SLRs in key ITIL v3 process areas which will not be fully mature by the time NGEN is awarded. Changes in the Quality Assurance Surveillance Plan (QASP) and in other related performance-based contracting administration plans (e.g. Award Fee Plan) would therefore appear to be necessary to "shepherd" the new ITIL v3 processes to maturity after NGEN award.	How will the SLAs and SLRs associated with the IT Service Management Integration efforts underway in COSC be tailored to reflect the less than completely mature processes in place at the time of Award and commencement of Transition?	Attachment J-13 reflects updated SLRs. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

Item #	Document Name and Version	Issue/Comment	Question	Response
527	Sec J_Attach_22_NGEN Transition Management Plan	The NGEN Transition Management Plan does not appear to address the scope of COSC system enhancement, tech refresh, or system modernization projects that will not be completed by the time the contract is transitioned.	Will the Government's Final RFP contain specifics concerning what system transition, release, deployment, enhancement and/or modernization projects will be required to transition to the Successor Contractor(s) so that these can be added to the evaluated price?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
528	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Measurement formula notes "Perform quarterly Monthly perform random inspections on 2510% of TR installs to..." This appears to be a mistake.	Is the intent monthly, quarterly or both. What is the correct percentage of TR installs that will be reviewed?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. An updated TRP (attachment J-15) will be included in the final RFP.
529	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Objective column notes "Maintain maintenance data/records and provide maintenance reports for NGEN TXS assigned ES GFE Infrastructure that details...." Appears to be stated in error.	Is this just a spacing between the terms assigned and "ES" issue to include redundant use of "infrastructure"? Or is the intent to state, "....provide maintenance reports for NGEN TXS/ES GFE infrastructure that details..." or should it state "provide maintenance reports for the NGEN TXS assigned ES GFE infrastructure..."? If the latter, what is the maintenance planning Objective for the ES GFE?	Maintenance Planning requirements in the QASP have been removed. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
530	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	The performance standard for LAN, BAN and WAN on these pages C-3 thru C-5 and C-21 thru C-23 appear to be redundant.	Is there a difference?	All duplicate entries have been removed. LAN, BAN, and WAN all separate metrics for availability, latency, and utilization -- all measures are different.
531	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	The performance standard for Service Mgmt Tools on page C-5 and C-23 appear to be redundant.	Is there a difference?	The performance standards for Service Management Tools have been removed from the QASP.
532	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	The performance standard for Continual Service Improvement Process (CSI) on page C-5 and C-24 appear to be redundant.	Is there a difference?	The performance standard for CSI has been removed from the QASP.
533	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	The performance standard for Service Asset on page C-6 and C-24 appear to be redundant.	Is there a difference?	Duplicates for the Service Asset performance standard have been removed.
534	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Appears that page C-8 and C-26 are redundant with respect to Maintenance Execution, Maintenance Planning, & Warranty Mgmt	Are these two pages of performance standards the same? If not please clarify the difference.	The Maintenance Planning requirements in the QASP have been removed.
535	Sec C_Description Specifications	"Accessibility of Electronic and Information Technology" requires in subpara. (c) that contractor will test and certify any Government furnished Assistive Technologies provided by CAP (Computer Electronic Assistance Program) for use on the network under CoSC.	The PWS states, "The DON has....transitioned to the NMCI Continuity of Service Contract (CoSC), which provides continued delivery of NMCI services to the DON through 30 Apr 2014. The DON will next transition the delivery of these IT services, in segments, from the NMCI CoSC to the follow-on Next Generation Enterprise Network (NGEN) contracts." Will the Government provide offerors a listing of Government furnished Assistive Technologies currently provided under the CoSC contract that Offerors will have to test and certify to in the Final RFP? Or is this only applicable Government furnished Assistive Technologies provided under the new NGEN contract(s)?	The CAP assistive technology currently on the network has been certified for use on the network and the NGEN contractors need not recertify it. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

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536	Sec J_Attach_32_NGEN Item Unique Identification (IUID) Implementation Plan	The IUID Implementation plan notes that the strategy for tracking all NGEN IT assets is detailed in the NGEN Asset Management Plan	The DRFP PWS Section J did not identify an Asset Management Plan. Previous Acquisition Concept RFI documents included a Asset Mgmt Plan. Was this an oversight? Also, does the Government have an updated Asset Mgmt plan to that published w/the RFIs prior to release of the DRFP, which it intends to share with offerors?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
537	Sec J_Attach_32_NGEN Item Unique Identification (IUID) Implementation Plan	This paragraph identifies the NGEN PMO's projected IUID Implementation funding.	Is the funding identified inclusive of both USN and USMC IUID implementation or USN only? What percentage of that funding does the Government estimate will be associated with NGEN ES and TXS contractor responsibilities (separate from Government and other service contractors) ? What are the Government's funding projections based upon?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
538	Sec J_Attach_32_NGEN Item Unique Identification (IUID) Implementation Plan	The Gov's IUID Implementation plan indicates that funding projections for both labor and equipment funding projections will be updated and finalized within the Program Life Cycle Cost Estimate that was due in Feb 2011.	Is it the Gov's intent to update this information, as indicated in the draft version, in the Final RFP?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
539	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	Option A for End-User HW refers to purchase of incumbent-owned EUHW from CoSC CLINs 0X70 and 0X72.	Please confirm that if Option B is chosen by an offeror to supply all new EUHW, any cost incurred by the Government to purchase incumbent-owned EUHW from CoSC will not be added to an offeror's pricing or otherwise be used to penalize an offeror in its proposal evaluation.	The EUHW buyback strategy is being reviewed. The Government's final position will be reflected in the RFP.
540	Sec J_Attach_7_Pricing Format	Transition Phase-in CLINs 0001xx and 0002xx	Recommend excluding Transition Phase-in pricing from the evaluation.	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
541	Sec J_Attach_7_Pricing Format	Transition Phase-in CLINs 0002xx	If Transition Phase-in pricing is to be included in the evaluation, common ground rules and understanding of the build up of Operation and Sustainment Services during Phase-in and the date of cutover to Enterprise Operation and Sustainment (CLINs 0008xx and 0007xx) will need to be provided to Offerors.	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
542	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	The directive "3 pages each for TXS and ES per reference maximum" does not address the page limit for a Combined TXS/ES response.	What is the page limit for a Past Performance reference that addresses both TXS and ES?	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
543	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	Sections K.a and K.b call out a "Relevant Experience Form" as one of the required Past Performance items for submission, but no such form is shown in Section J (Attachments)	Does the term "Relevant Experience Form" refer to Attachment J-38 (Reference Information Sheet) or to another form?	Reference corrected. An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
544	Sec J_Attach_38_Reference Information Sheet	Item 15 indicates that Offerors should "provide a summary description of contract work, not to exceed two pages in length." However, RFP Section L-14 (p. 411) indicates "3 pages each for TXS and ES per reference maximum."	What is the correct page limit for a Past Performance reference that addresses both TXS and ES?	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
545	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	The RFP indicates that "type size shall be Times New Roman and no smaller than 12 point in the text, 10 point in spreadsheets, and 6 point on drawings, figures, and tables."	For page limit purposes, are the Past Performance references considered "text" or "tables"?	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
546	Sec J_Attach_23_Service and Operational Levels	Item b. says "Contractor must meet the 1st Pass values specified in Table 106-1 below."	Where is Table 106-1? Do you mean Table 103-1, which is shown in the next block?	All service level requirements will be detailed in attachment J-13. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
547	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	RFP Sections L-14.I and L-14.J (Proposal Content for Volumes 1 and 2, respectively) direct the Offeror to respond only to Navy Requirements (PWS Sections 3.x), making no mention of Marine Corps Requirements.	Is the Offeror required to respond to PWS Sections 4 and 5 (Marine Corps Requirements) in proposal Volumes 1 or 2?	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.

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548	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	The RFP states that the Offeror must provide evidence of performing the services/requirements in the PWS for a large and complex network (on the order of 100,000 seats) within the past five years."	If the Offeror submits Past Performance references for several large complex networks, each of which is fewer than 100,000 seats, will the Offeror's Past Performance be considered "Unacceptable"?	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
549	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	Excessive cost and price requirements for competitive FFP contract.	Is this level of detail required for this competitive FFP contract?	The level of price detail is consistent with DON and DoD guidance for this type of procurement.
550	Sec J_Attach_1_Performance Work Statement (PWS)	"Install Government provided CAC Readers..."	Will the Contractor be responsible for the asset management (tracking, storage, issuance, etc.) of CAC devices?	Any equipment that is government-furnished (to include CAC readers, etc.), should be considered GFP and will have to be tracked, stored, and issued IAW government direction and applicable FAR Clauses.
551	Sec J_Attach_1_Performance Work Statement (PWS)	"Support annual exercise of the DRP. "	What was the defined scope for the latest DRP executed?	While Disaster Recovery Plans do exist for every base as well as at the enterprise level, no full DRPs have been executed under NMCI/CoSC across the Marine Corps. Existing directives and documentation on USMC DR/COOP plans is For Official Use Only (FOUO), and would be available to the offeror(s) as required once following contract award.
552	Sec J_Attach_1_Performance Work Statement (PWS)	"Provide input and assist the Government in repairing software script,..."	Are the ESD scripts owned by the Government or proprietary to the incumbent?	ESD scripts are part of the Intellectual Property licensed by the government.
553	Sec J_Attach_1_Performance Work Statement (PWS)	"Resolve failures in the event the software application fails to be electronically delivered"	Is the Contractor authorized to perform remote desktop management on all applicable NGEN clients?	Contractor personnel performing ESD tasks will be granted the appropriate authorizations. The contractor personnel will be in a location that gives access to the USMC network.
554	Sec J_Attach_1_Performance Work Statement (PWS)	"Resolve failures in the event the software application fails to be electronically delivered"	How should the Contractor protect this sensitive report information (e.g. "total unsuccessful pushes"), i.e. encryption?	All reports and information provided under contract will be FOUO. FOUO guidance will apply.

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555	Sec J_Attach_1_Performance Work Statement (PWS)	USMC "Desk side support includes a VIP support capability..."	What is the current and target percentage of VIP users in relation to the total number of users?	The USMC has approx 101 VIPs currently, although the number can fluctuate based on mission requirements at each command. The distribution breaks down as follows (if no value provided, there are zero VIPs for that site): MCB Camp Pendleton (10) MCAS Miramar MCAS Yuma MWTC Bridgeport MCAGCC 29 Palms MCLB Barstow MCRD San Diego (1) MCB Hawaii (2) Camp Smith MCB Butler (8) MCB Camp Fuji MCAS Iwakuni Reserve (6) MCB Camp Lejeune (16) Blount Island Command MCAF Quantico MCAS New River NAS Norfolk MCAS Cherry Point MCAS Beaufort MCLB Albany MCRD Parris Island MCB Quantico (16) Pentagon/Navy Annex (41) Europe (1) TECOM and MCRC
556	Sec J_Attach_1_Performance Work Statement (PWS)	Incorporate spares as part of the pack up kit (PUK)..." (USMC)	What is the required percentage of spares in comparison to forward-deployed locations?	USMC will determine number of spares required from usage data as it becomes available.
557	Sec J_Attach_1_Performance Work Statement (PWS)	"Conduct local desktop support requiring access to the device or end user only during normal local working hours and only on normal government workdays." USMC	For mission support and pricing purposes, what should Offerors consider as "normal local working hours"?	Working hours are 0600-1800 local time.
558	Sec J_Attach_1_Performance Work Statement (PWS)	Curricula shall be available electronically." USMC	With the assumption that training material must be 508 compliant, what tool suite will the Government use to confirm compliance?	USMC uses a tool suite for testing websites for Section 508 compliancy provided by the University of Illinois at the following URL: http://fae.cita.illinois.edu The tester simply enters the URL to be evaluated and selects the "Evaluate" button.
559	Sec J_Attach_1_Performance Work Statement (PWS)	"Retain and allow Government access to Invoices, Receiving Reports and underlying reporting data for at least 6 years after the end of the Contract." USMC	With "at least 6 years" as the lower limit requirement, what is the upper limit of the data retention requirement?	This is a DoN-level requirement, not specific to USMC. There is no maximum time, only the minimum (6 years).
560	Sec J_Attach_1_Performance Work Statement (PWS)	"Support the retention of master copies of all software (purchased or internally produced)" USMC	Does the reference to "internally produced" software apply to Government, Contractor, or both? If non-Contractor, what process/technology is used to produce master copies of software?	The Government retains all rights to software developed in support of this contract.
561	Sec J_Attach_7_Pricing Format	CLINs 0066AA through 0066AD.	It appears that entries in the light blue cells for CLINs 0066AA through 0066AD in the TXS and Combined worksheets do not calculate in the yearly or worksheet totals. Please clarify.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
562	Sec J_Attach_7_Pricing Format	CLIN 0046.	It appears that entries in the light blue cells for CLIN 0046 in the ES and Combined worksheets multiply by 12 although the unit is "each". Please clarify.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.

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563	Sec J_Attach_7_Pricing Format	CLIN 0072AE.	It appears that entries in the light blue cells for CLIN 0072AE in the ES and Combined worksheets multiply by 12 although the unit is "each". Please clarify.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
564	Sec J_Attach_7_Pricing Format	CLIN Price Grand Total	When data is entered, the "CLIN Price Grand Total" on each worksheet is not viewable because the column is not wide enough. Is possible to provide an unprotected version of the Attachment J-7 Pricing Format?	The final version of attachment J-7 will allow offerors to move the columns and view the results.
565	Sec J_Attach_3_Award Fee Plan	Contemplated award fee value.	Will the dollar amount anticipated (\$XX in line 266 and \$x M in Table 3.1.1) be provided prior to or included with the final RFP?	The Award Fee Plan and its instructions will be clarified in the final RFP.
566	Sec J_Attach_1_Perform ance Work Statement (PWS)	The scope of this task is to operate and maintain the EPMD and CPMD whereas (ii) requires physical integration into ES infrastructure, which implies some level of development.	Please clarify what specific ES infrastructure and service metrics need to be integrated. How are these currently being integrated?	The EPMD and CPMD are already integrated into the ES and TXS infrastructures. The contractor must maintain the current configuration as the infrastructure evolves.
567	Sec J_Attach_1_Perform ance Work Statement (PWS)	There is insufficient documentation on the Homeport portal.	What is the platform/SW for the Homeport Portal? Is the new Portal Project going to replace the Homeport Portal? Where are the functional requirements for the Homeport Portal defined?	Data regarding current homeport is located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF). The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
568	Sec J_Attach_1_Perform ance Work Statement (PWS)	It is unclear from the documentation whether the boards (CAB, ECCB, and WIPT) in (h), (i), (j) govern all of the NGEN ES and Transport capabilities or only the transport (network) capabilities as stated.	Please confirm that the CAB, ECCB, and WIPT should reference all of the enterprise capabilities in addition to the network <transport> infrastructure?	Yes, all the Governance boards apply to all contractors and Government activities.
569	Sec J_Attach_1_Perform ance Work Statement (PWS)	Insufficient description of the Integration Certification Solution Review in section (o)	Please define the Integration Certification Solution Review	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
570	Sec J_Attach_1_Perform ance Work Statement (PWS)	The NGEN SEP as identified in (a) has not been provided with the other documentation and is not publicly available via the Internet.	Please provide a copy of the NGEN Systems Engineering Plan (SEP) that is referenced. How does the SEMP (CDRL A013) relate to this document?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
571	Sec J_Attach_1_Perform ance Work Statement (PWS)	This section (g) describes facilities design, whereas parameters for this design have not been provided.	Please provide the parameters to be used when pricing the facilities design effort.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
572	Sec J_Attach_1_Perform ance Work Statement (PWS)	There is insufficient information regarding the definition of Engineering Board Meetings as referenced in (b).	Please define Engineering Board Meetings, their scope, leadership, and membership	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
573	Sec J_Attach_1_Perform ance Work Statement (PWS)	The SETR handbook referenced in 3.3.1.1 was not released with the other documentation.	Please provide a copy of the Navy Systems Engineering Technical Review Handbook.	The handbook is located on the NGEN MITRE Tech Data Site and/or the TDRF.
574	Sec J_Attach_1_Perform ance Work Statement (PWS)	In paragraph 3.3.1.2 (b) (ii) information regarding the complete set of software in the FAM database has not been provided to us, and therefore this is difficult to price.	Please provide a complete list, description, versions, version update history, and problem histories for all GFE (FAM) software in order for offerors to properly cost the test effort, or provide a plug number or standard parameters.	Updated attachment J-18 and CLINs structure capture the software list. Data regarding this is located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF). The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

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575	Sec J_Attach_1_Performance Work Statement (PWS)	In paragraph 3.3.1.2 (d) information regarding the "all client applications" referenced here has not been provided to us, and therefore this is difficult to price.	Please provide a complete list, description, versions, version update history, and problem histories for all client applications on the Core Build in order for offerors to properly cost the test effort, or provide a plug number or standard parameters.	Updated attachment J-18 and CLINs structure capture the software list. Data regarding this is located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF). The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
576	Sec J_Attach_1_Performance Work Statement (PWS)	Paragraph 3.3.1.2 (g) contains insufficient detail as to the time required to remove software and governing authorities.	Does the capability referenced here in (g) already exist in the network? Who has responsibility for identifying the software that has security vulnerabilities? Who has the authority to direct removal? What are the requirements for timeframe by which the software must be removed?	The capability does exist today. The Government has the responsibility to identify security vulnerabilities and to direct removal. FLTCYBERCOM directs the timeframe based on the vulnerability.
577	Sec J_Attach_1_Performance Work Statement (PWS)	In (n) it is unclear during transition who has authority for authorizing enhancements.	During transition, who is the governing body that assesses recommended enhancements to the process? What is the current process and governing authority?	Proposed recommendations are provided to the Government as part of the Contractors Monthly Status Report, the Monthly PMR, or the Process Owners Council. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
578	Sec J_Attach_1_Performance Work Statement (PWS)	In (e), a complete list of SW, HW, HW peripherals to support CAP has not been provided.	Please provide list of all SW, HW, HW peripherals and configurations; how often is this equipment updated?	The HW/SW/peripheral information is in the technical data in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
579	Sec J_Attach_1_Performance Work Statement (PWS)	In (a) (i), the capabilities and existence of the COP has not been provided.	Does the COP currently exist? If so, what are the capabilities, HW/SW.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
580	Sec J_Attach_1_Performance Work Statement (PWS)	The quantity and characteristics of GDAs on NMCI has not been provided.	Provide quantity, characteristics, 6 month history of GDAs from COSC.	Provided as technical data in the NGEN MITRE Tech Data Site and in the TDRF.
581	Sec J_Attach_1_Performance Work Statement (PWS)	In (c), the interface control document for the current connection to the NNWC ENMS has not been provided.	Please provide the NNWC Enterprise Network Management System (ENMS) ICD as GFE. Will the COP be provided as GFE? Will both of these continue to be in use at the end of COSC?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
582	Sec J_Attach_1_Performance Work Statement (PWS)	In (a), the reference to "develop" an ordering capability implies that one does not exist. It is unclear whether the Offeror must provide a new ordering capability.	Is the current ordering tool compliant with the NET Interface Control Document? Is it the Navy's intention to replace the current ordering tool? Will the current ordering capability be provided as GFE?	The requirement has been clarified to require the contractors to interface with a government owned tool. Attachment 12, NGEN NET Interface Control Document, will provide additional details.
583	Sec J_Attach_1_Performance Work Statement (PWS)	The relationship between the ordering tool referenced in 3.3.2.3.1 (a) and the catalog tool referenced in the Optional HW/SW task is unclear.	Should the Ordering tool interface with or be the same as the catalog tool required for the Optional HW/SW task?	The Government will not own and manage the Catalog. The Catalog will be maintained inside the Government owned/managed ordering tool. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
584	Sec J_Attach_1_Performance Work Statement (PWS)	There is insufficient information regarding applications to be hosted in the commercial facility.	Please provide a complete listing of all applications hosting requirements (e.g., storage capacity required, metrics, processing power, etc.); provide a copy of SSAs for all hosted applications; what platform are each of these hosted applications currently on and/or are there any applications hosting requirements changes planned to occur during the COSC program by AFOR?	The detailed "questionnaires" and associated requirements for each application will be provided to the prospective offerors in the technical data in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF). In addition, the current AHF Technical Data has been provided. Each application has its own certified core build that will be maintained by the Ech II's.
585	Sec J_Attach_1_Performance Work Statement (PWS)	There is a concern that FAM applications and data may exceed the classification directed for the commercial facility applications hosting.	Given that the commercial applications hosting facility must house Community of Interest (COI) and command-owned applications and systems, what is the highest level of classification this facility has to support?	The DD 254 will dictate the required facility classification.

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586	Sec J_Attach_1_Performance Work Statement (PWS)	There is insufficient data for installation, operation, and maintenance of currently hosted applications.	What is the current floor space being used at the incumbent site for hosted applications?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
587	Sec J_Attach_1_Performance Work Statement (PWS)	In (c), there is insufficient data regarding the numbers, types, frequencies of new applications to be hosted in the commercial facility.	Please provide parameters for number of new applications to be hosted, the types, and frequency of addition or a plug number for use in costing.	There are currently 41 apps hosted at the incumbent hosting facility. The detailed requirements for each application will be provided in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
588	Sec J_Attach_1_Performance Work Statement (PWS)	In (b) there is insufficient information regarding networks to be included in directory services.	Please provide the directory structure for all the networks that should be included in the directory services (e.g., ONE-NET, other legacy networks, MCEITS, MCEN, AF networks, Army networks).	Files are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF). The files are titled: D401.11138.05_Navy Active Directory Design_v6.5_F.doc D401.10292.01_USMC Active Directory Design_v7.6_F.docx
589	Sec J_Attach_1_Performance Work Statement (PWS)	In (c), the current naming conventions are unclear.	What are the current naming conventions referenced in the Directory Services section?	Naming conventions are in the files located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF). The files are titled: D401.11138.05_Navy Active Directory Design_v6.5_F.doc D401.10292.01_USMC Active Directory Design_v7.6_F.docx
590	Sec J_Attach_1_Performance Work Statement (PWS)	In (a), the current state of support for thin clients requiring Cross Domain services is unclear. Also, it is unclear how many CDS users are able to use a thin client approach.	Of the total number of thin clients, how many require Cross Domain Services? How many thin client users are able to use CDS? Is there a current thin client Cross Domain Solution?	No thin clients require Cross Domain Services (CDS). No thin clients users are able to use CDS. There is no current thin client Cross Domain Solution.
591	Sec J_Attach_1_Performance Work Statement (PWS)	Sections 3.3.2.2 and 3.3.6.1 have the same title. Is this intentional?	Please reconcile the two paragraphs with the same title.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
592	Sec J_Attach_1_Performance Work Statement (PWS)	The meaning of "component support" in this sentence is unclear; it could be a hardware component, command component, or something else.	What does "component support" mean?	The requirement is to provide local onsite support to naval component commanders and associated numbered fleet, e.g., US Naval Forces Central Command is the naval component commander (NCC) for US Central Command responsible for combat operations in its area of responsibility.
593	Sec J_Attach_1_Performance Work Statement (PWS)	In (f) the numbers and locations of deployed units, this requirement cannot be priced.	Please provide the delivery locations, quantities, and frequency of deliveries of pack up kits.	This information is not releasable per the NGEN Security Classification Guide.
594	Sec J_Attach_1_Performance Work Statement (PWS)	There are many reference to "other service providers" in the RFP; please identify them and characterize each as Government or Contractor providers. Note also Section 3.3.13 (RAS) for same issue as does Section 3.4.2 CSI and others.	Please identify all "other service providers" referenced in the document and characterize each as Government or Contractor providers.	Examples of Service Providers include: Transport Services, Enterprise Services, DISA, NCDOD, NNWC.
595	Sec J_Attach_1_Performance Work Statement (PWS)	In (a), the current NAC solution is unclear.	What is the NAC infrastructure currently in place? Is the incoming NGEN contractor required to provide new NAC infrastructure?	NAC infrastructure is available in the technical data and can be reviewed at the TDRF and/or the MITRE Site. The incoming contractor will be required to operate and maintain the infrastructure upon contract award.
596	Sec J_Attach_1_Performance Work Statement (PWS)	In (b), what classification of the Navy Classified enclave is required?	What classification of the Navy Classified enclave is required? Is the current DD254 sufficient for support to the Navy Classified Enclave?	The DD 254 will dictate the required classification.
597	Sec J_Attach_1_Performance Work Statement (PWS)	In (d) the transport connectivity components currently supporting Commanders In-Flight is unknown.	What is the equipment and quantities currently in place to support Commanders In-Flight?	Currently there are 4 aircraft systems. 3 at Andrews and 1 in Hawaii. Additional technical data is available in the NGEN MITRE Tech Data Site and in the TDRF.
598	Sec J_Attach_1_Performance Work Statement (PWS)	There is insufficient data regarding numbers of classes, seat counts, and locations for End User Training.	Please provide the number of end user training classes, seat count, and locations similar to those provided for Network Operations and IA training in 3.3.15.	Noted. End-User training should be delivered in an interactive courseware, CBT, or instructor-facilitated DCO session training environment. No classrooms should be required. Student throughput requirements are provided in Element III.A.2.b Planned Courses of the NGEN NTSP.

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599	Sec J_Attach_1_Performance Work Statement (PWS)	In (d) additional information is required regarding the ECR in order to properly operate and maintain it.	What is the infrastructure (HW/SW) used for the Electronic Classroom(ECR)?	The Contractor will be required to conduct a Training Needs Analysis to determine the technical, transport, equipment, and documentation needed to support a basic, intermediate, and advanced Electronic Classroom configuration. There are currently approximately 700 ECR seats supporting various customer commands internal training requirements. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
600	Sec J_Attach_1_Performance Work Statement (PWS)	In (e) (ii), it is unclear whether the Navy owns previously developed training content, manuals and job aids for training currently underway.	How much of the class content, manuals, and job aids that currently exist does the Navy already own (and will make available to incoming Contractor)?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
601	Sec J_Attach_1_Performance Work Statement (PWS)	In (f) (v), additional information is required regarding the "On Demand" tool in order to provide support.	Is the "On Demand" tool a standard tool and currently in use? Will this tool be provided as GFE?	The Government will provide the current on demand account creation software. Software and hardware to be provided as GFP will be clearly defined in the RFP.
602	Sec J_Attach_1_Performance Work Statement (PWS)	There is insufficient data regarding test facility requirements.	Please define the scope intended for the test facility to support "risk assessments".	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
603	Sec J_Attach_1_Performance Work Statement (PWS)	There is insufficient data regarding test facility requirements.	Please provide a copy of the test process currently being used by the Navy for acceptance testing during the COSC.	There are two general types of testing processes - one for the lab and one for the user acceptance in production. These processes are contained in the NMCI CoSC Technical Delivery Life Cycle (TDLC) document located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
604	Sec J_Attach_1_Performance Work Statement (PWS)	There is insufficient data regarding test facility requirements.	How much testing is currently being performed using simulated environments versus production environments?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
605	Sec J_Attach_1_Performance Work Statement (PWS)	The current COOP plans and procedures that are in place have not been provided.	Please provide the COOP plan and procedures for COSC.	The COSC Disaster Recovery Plan is provided in the NGEN Technical Data portal and Technical Data Reading Facilities (TDRF).
606	Sec J_Attach_1_Performance Work Statement (PWS)	In (d), the method or process for controlled degradation of service is not sufficiently described.	Please define, by site, the "controlled degradation of service" required.	The controlled degradation is based on the situation, architecture, and best commercial practices.
607	Sec J_Attach_1_Performance Work Statement (PWS)	It is unclear why the Makalapa MOC COOP capability requirements are specifically referenced in the PWS whereas those of other MOCs are not referenced.	Please identify data COOP requirements for all MOCs; Is only a "data" COOP capability required, and/or is applications COOP capability is also needed?	Makalapa MOC is a PACOM MOC and has different capabilities and requirements than the other MOC solutions. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
608	Sec J_Attach_1_Performance Work Statement (PWS)	The organizations and facilities requiring Business Continuity Plans (BCPs) and IT Service Continuity Plans is not known. Also, line 2277 appears to say that the consolidation of IT Service Continuity Plans constitutes the Business Continuity Plan.	Please identify the organizations and/or facilities that require IT Service Continuity Plans (CDRL A037). Please clarify the relationship between the IT Service Continuity Plans and the Business Continuity Plan (CDRL A036).	All BCP, COOP, and Disaster recovery have been incorporated into a single CDRL: IT Service Continuity Plans. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
609	Sec J_Attach_1_Performance Work Statement (PWS)	The requirement for determining and testing the standard HW and SW configurations cannot be priced without further clarification.	Please provide parameters for sample contingency operations or a plug number to enable pricing of this requirement.	The tasks in this section are associated with an unpriced CLIN that will be ordered if and when a contingency arises.

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610	Sec J_Attach_1_Performance Work Statement (PWS)	The requirement for developing and deploying a contingency operation design cannot be priced without further clarification.	What are the intended operational requirements and intended operational environment? Please include a sample contingency operation and the country. Provide an 18 month history of contingency operations upon which to base cost, provide a plug number, or nonprice.	This CLINs will be priced via the rate card and the requirement will be defined in the individual task order.
611	Sec J_Attach_1_Performance Work Statement (PWS)	The quantities of IPv6 devices at the time of transition is unclear, so the level of effort for maintenance of coexistence of IPv4/IPv6 cannot be priced.	How many devices have not been converted (or will not be converted) to IPv6 by the time of transition to NGEN contractor?	Determination of IPV6 compatibility can be made from the list of equipment in NGEN Tech Data Site and manufacturer websites.
612	Sec J_Attach_1_Performance Work Statement (PWS)	DON Desktop Virtualization Services Implementation work scope is unclear; the Attachment reference is also not provided.	Should our offer include implementation of this capability (or is this section intended to be deleted?) Please provide quantities by year. If this paragraph is to be included, please also provide the Attachment referenced.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
613	Sec J_Attach_1_Performance Work Statement (PWS)	The Government's definition of basic NGEN services is unclear.	What are the "basic NGEN services" that will be provided via desktop virtualization mechanism?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
614	Sec J_Attach_1_Performance Work Statement (PWS)	The number of virtual desktop users, including other agencies and organizations, is unknown.	What is the anticipated number of users, per year? Do we need to monitor utilization and what is the charge-back mechanism to other agencies and organizations?	There will be approximately 7500 virtualized desktops in the environment upon completion of the current pilot. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
615	Sec J_Attach_1_Performance Work Statement (PWS)	In 3.3.31.5.a.i., it is unknown whether the System Administrators identified are Contractor personnel or Government personnel.	Are the 27 System Administrators Contractor (offeror) or Gov't Personnel?	US Navy- SysAdmins will be contractor personnel.
616	Sec J_Attach_1_Performance Work Statement (PWS)	There is a mixture of active client, server software, and companies (VMWare) in this section. Software licenses preclude contractors from correcting source code issues within a software suite such as CAE Software Suite.	Provide a definition for the term "maintenance" in this section. Is the customer requiring the offeror to provide ongoing license maintenance or only the application and updating of the listed software suites? Confirm that maintenance fees for this suite of software is GFE. Please provide currency and version of all software listed in 3414 and 3419. Please identify the specific VMWare software.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Software and hardware to be provided as GFP will be clearly defined in the RFP.
617	Sec J_Attach_1_Performance Work Statement (PWS)	There is a need to know how complex the builds to be supported are.	Is there a core Mobile Recruiter Build?	Yes. There is a Mobile Recruiter Build. The information is available in the NGEN Technical Data portal and Technical Data Reading Facilities (TDRF).
618	Sec J_Attach_1_Performance Work Statement (PWS)	In (d), all Optional HW and SW should be separately priced.	The Optional HW and SW that a customer may purchase should be in a separately priced CLIN.	Yes, will be separately priced and available via the catalogue.
619	Sec J_Attach_1_Performance Work Statement (PWS)	It is necessary to understand the amount of effort to bring the current printer installations to compliance with the PWS.	Please verify that the current printer installations meet all requirements in the PWS and identify specific cases where they do not.	The Navy will be procuring 'print' as a service and there is a current printer infrastructure that does not convey to the NGEN contract. The Contractor will also be responsible for the repair of GFP printers.
620	Sec J_Attach_1_Performance Work Statement (PWS)	It is necessary to understand the amount of effort to bring the current printer installations to compliance with the PWS.	Regarding the installed printer base, please define "consumables"; i.e., does it include toner, drums? Should the offeror provide "by the page" charging, inclusive of all consumables, or is Gov't going to provide all consumables.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
621	Sec J_Attach_1_Performance Work Statement (PWS)	In order to price the VIP service, the number of seats is required.	Please provide number of seats that require VIP service.	The number of VIP will not exceed 3,000.
622	Sec J_Attach_1_Performance Work Statement (PWS)	The reference to providing at no additional charge 1 MAC per end user per year, and given the Navy's definition of 800K end users, this implies that MACs are essentially free.	On the current installation, how many MACs is COSC averaging per month? Please clarify this requirement and modify as appropriate.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

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623	Sec J_Attach_1_Performance Work Statement (PWS)	Regarding 3.4.3.2.f.iii - it is not clear whether this item is intended to be deleted.	What is intended here? (is the phrase to be deleted?)	Service Level Management is now integrated into Performance Management.
624	Sec J_Attach_1_Performance Work Statement (PWS)	Regarding (m), is the NGEN Service Improvement Plan intended to be a CDRL?	Are NGEN Service Improvement Plans a CDRL?	Service Level Management is integrated into Performance Management. A Service Improvement Plan is not required. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
625	Sec J_Attach_1_Performance Work Statement (PWS)	Regarding (d), the timeline for this monitoring is not known.	To what extent has the environment been instrumented (or will be, at AFOR), and are capacity and demand monitored today (or will be, at AFOR)?	The contractor will be required to take over the demand and capacity management process that is in place at AFOR.
626	Sec J_Attach_1_Performance Work Statement (PWS)	Regarding (g), the language indicates that a new tool should be developed to monitor capacity and demand.	What are the planned system and tools to electronically capture, model, and readily generate tailored information on the capacity of and demand for services and systems? Please bound this requirement.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
627	Sec J_Attach_1_Performance Work Statement (PWS)	The interface control document for the DOD asset systems (e.g., DPAS) is required. In addition, the language indicates that this is a new design.	Please specify the number of DOD asset systems and the names of those systems. Please provide an ICD, and verify that a new design is requested.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
628	Sec J_Attach_1_Performance Work Statement (PWS)	The level of situational awareness for Navy Operations as per (c) is unclear.	With respect to Navy Operations, please provide more information regarding the level of abstraction for which we need to provide situational awareness and incident impact assessments. An example would be helpful.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
629	Sec I_Contract Clauses	Recommend that the Government add FAR Clause 52.244-6 Subcontracts for Commercial Items in the Final RFP.		Clause 52.244-6 will be included in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments.
630	Sec I_Contract Clauses	FAR Clause 52.246-18 Warranty of Supplies of a Complex Nature has been included in the DRFP, yet it is unclear what exactly the Government considers "Supplies of a Complex Nature"	Would the Government please clarify to what specific items this clause is intended to apply?	Clause 52.246-18 will not included in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments.
631	Sec I_Contract Clauses	The Government has included FAR Clause 52.246-19 Warranty of Systems and Equipment under Performance Specifications or Design Criteria. However is unclear to what the clause specifically applies.	To what is this clause specifically intended to be applicable?	Clause 52.246-19 will not included in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments.
632	Sec I_Contract Clauses	Request the Government add FAR Clause 52.215-16 Facilities Capital Cost of Money (FCCM) in the Final RFP.		NGEN contracts do not require the contractors to invest in facilities, therefore clause 52.215-17 is the correct clause. The clause use depends on whether the contract is awarded to an offeror who proposed FCCM. The Government's requirement will be captured in the final RFP addressing the identified issues and comments.
633	Sec I_Contract Clauses	Government has included DFARS 252.234-7004, Cost and Software Data Reporting.	Given cost data is not typically required for Fixed Price contracts, will the government please clarify its intentions for including this clause.	Required per DFARS.
634	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	In Section 3, "Government Roles and Responsibilities," the number and geographic locations for NGEN Contracting Officer's Representatives (CORs) is not provided. This information is important to Offerors' planning Program Management Office (PMO) staffing and organization.	Will the Government please provide the number of CORs and the geographic location for each?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. Updated QASP provided in attachment J-4 in the final RFP.

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635	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	In Section 4, "Contractor Representatives," paragraph (b) states that Contractors will name a "Task Manager" as well as a Program Manager for the contract. The roles and responsibilities of the "Task Manager" are not clear, however.	Would the Government please clarify the roles and responsibilities of the "Task Manager," mentioned in this paragraph? For example, would the "Task Manager" function as a deputy program manager, with authority to act in the program manager's absence?	The requirement for a Task Manager has been removed from the QASP.
636	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	In Section 5, "Documentation Requirements," the Contractor is required to provide at a minimum several information items. Item 3, "Certification of Services," is not specific.	Can the Government clarify their requirements for "Certification of Services"?	The requirement for "Certification of Services" has been removed.
637	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	In Section 9, "Documenting Performance," Unacceptable Performance is defined as any service which does not meet the Acceptance Quality Level (Threshold)." This sentence goes on to state that, "... the Service Provider's performance is unsatisfactory" when this occurs. The AQL in Appendix C, "Performance Standards," is 100% for nine PWS items (e.g. CMDDB accuracy, maintenance planning recordkeeping, end user training requirements compliance, IA certification training requirements compliance, asset management program compliance, etc.).	Will the Government please review the TXS QASP where AQLs are established at 100%, and confirm that all of the items are set to this requirement as the solution cost will be impacted and could be a significant cost driver.	Language is being updated and all 100% AQLs have been removed.
638	General Comment	Need the most recent Navy/USMC strategy on technology evolution. Currently the most recent Strategy Document is from 2008.	What is the technology roadmap/evolutionary roadmap and timeline for NGEN? This should include the roadmaps for both the Navy and the USMC. We request the Navy's/USMC's direction and timeline for transition of network technology with respect to Everything-over-IP (EoIP), enterprise applications (e.g., email), and migration of applications (hosting).	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
639	General Comment	The priorities for ITILv3 process adoption and ITIL process maturity is unclear.	What is the evolutionary roadmap and timeline for ITIL v3 process maturation? Specifically, what is the timeline for adoption of each of the ITIL v3 processes? How is the Navy/USMC defining maturity levels for each of the ITIL v3 processes?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
640	General Comment	Is a draft GFE/GFI/GFP listing available?	Please provide a list of GFE/GFI/GFP.	Software and hardware to be provided as GFP will be clearly defined in the RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
641	General Comment	Host Based Security System (HBSS) is listed, but the actual solution and vendor are missing.	After review of the current CoSC contract. Please provide Attachment 8 to the current CoSC (Asset Purchase listing) to assist offerors in understanding the current environment.	The CoSC is available on public domain.
642	General Comment	CoSC N00039-10-D-0010 data.	After review of the current CoSC contract. Please provide definition and instructions for CoSC segments such as A1, A2, B, etc. to assist offerors in understanding the current environment.	This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
643	General Comment	CoSC N00039-10-D-0010 data.	After review of the current CoSC contract. Please provide quantities for CLINs ordered to date under the CoSC to assist offerors in understanding the current environment.	This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
644	General Comment	CoSC N00039-10-D-0010 data.	After review of the current CoSC contract. Please provide CoSC dollars spent to date to assist offerors in understanding the current environment.	Request needs to be made as FOIA through OMB.
645	General Comment	CoSC N00039-10-D-0010 data.	After review of the current CoSC contract. Please provide CoSC staffing by month to date to assist offerors in understanding the current environment.	Incumbent staffing levels are not available to Government.
646	General Comment	CoSC N00039-10-D-0010 data.	After review of the current CoSC contract. Please provide CoSC Task Order dollars spent to date to assist offerors in understanding the current environment.	Request needs to be made as FOIA through OMB.
647	General Comment	CoSC N00039-10-D-0010 data.	After review of the current CoSC contract. Please provide CoSC Rate Card pricing details (item, description, price by FY) to assist offerors in understanding the current environment.	CoSC Rate Card details will not be provided in the RFP.
648	General Comment	CoSC N00039-10-D-0010 data.	After review of the current CoSC contract. Please provide CoSC Catalog pricing details (item, description, price by FY) to assist offerors in understanding the current environment.	This information will not be provided. Incumbent proprietary.

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649	General Comment	CoSC N00039-10-D-0010 data.	After review of the current CoSC contract. Please provide CoSC TRP Catalog pricing details (item, description, price by FY) to assist offerors in understanding the current environment.	This information will not be provided. Incumbent proprietary.
650	General Comment	Require further repair details in order to cost the effort.	Please provide data history (the last 18 months) of repair (including CMCRs – Corrective Maintenance Completion Reports) actions. Some level of corrective action data was provided in TD1 (RF ID_07), however, need additional information for corrective actions such as technologies (what type of equipment), and some indication as to whether repair actions were addressed by Tier 1, 2, etc. levels, and also whether a field engineer was deployed or if it was fixed remotely; please include timelines for all actions from initiation through resolution. These will be important for costing and performance metrics. In addition, for RD ID_07, please provide definitions for all categories.	RFI 07 has been updated. Additionally, hardware depreciation schedules have been provided in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
651	General Comment	Require further maintenance details in order to cost the effort.	Please provide data history (the last 18 months) of maintenance actions; need additional information for preventive actions such as technologies (what type of equipment), whether a field engineer was deployed or if it was maintained remotely; also please include timelines for all actions from initiation through completion. These will be important for costing and performance metrics.	This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
653	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	In general, the ES QASP appears to require the NGEN Contractor to meet requirements for customer satisfaction that are not contained in the ES PWS. Also, there appear to be requirements contained in the QASP which are not contained in the PWS. For example, line 372 of the document contains a staffing requirement for filling all vacancies in no more than 14 days, however this requirement does not appear in the ES PWS.	Will the QASPs be reviewed to ensure they do not impose additional requirements that are not contained in PWS's?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
654	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Some of the AQL may not be compatible with each other. For example a 1.5% packet loss is not consistent with file transfer time requirements and could reduce useful TCP bandwidth by a significant percentage. A 40 second wait time for a help desk live agent may not result in a 90% customer satisfaction level.	Please provide clarification on AQL parameters and linkages, we suggest a reconciliation between cost drivers and desired outcomes that meet objectives while remaining consistent on interdependencies.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
655	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	The same responsibilities are assigned to the NGEN USMC Performance Manager and the NGEN ES Performance Manager.	Is it Governments intent to have the NGEN USMC Performance Manager responsible for compiling all contractor performance reports when the USMC receives limited services?	The points of contact for USN and USMC Performance Reports will be identified in the CDRLs.
656	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Connotation of "Acceptable Performance"	Can you confirm that the statement "Contractor meets acceptable performance" infers that the contractor's work complies with the PWS?	The Government defines acceptable performance as meeting the performance threshold for any service level.
657	General Comment	At the 28 October, 2011 NGEN Industry Day, the government made the point that the government did not (and will not) buy back the "end user hardware" from the former NMCI or current COS contractor (HP). The government said the estimated value of the end user hardware was between \$132M and \$156M --- and that if a bidder for the NGEN ES contract intended to replace! end user equipment the contractor had to buy the equipment back from HP – and the bidder must include in their bid all costs for replacing that equipment (e.g., labor to rip out; install; disposal costs, etc.).	Will the government provide a depreciation schedule for every piece of end user equipment (hardware and software) owned by HP that will be in place when the ES winner takes over from the COSC incumbent? In order for a bidder to reduce their risk as they price their ES proposal: - they need to be able to calculate a break-even point for replacing each piece of end user hardware that HP still owns when the ES contract is awarded, and - it must be mandatory for HP to comply with that depreciation schedule. The ES contract bidders must be assured that HP will not dispute the published depreciation schedule – if/when the ES winner decides to replace any end user equipment that HP owns.	A depreciation schedule will be provided via FBO in advance of the RFP.

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658	General Comment		<p>Will the ES contract winner owe anything to HP if that contractor can demonstrate that a piece of HP owned end user equipment (hardware or software) is no longer required in order to provide the end user service, even though that item has not yet fully depreciated (to zero value)?</p> <p>Who would the ES contract winner have to prove that to, the government or HP?</p> <p>This could occur should the government reduce the number of end users -- or eliminate some of the services previously provided to those users. For example, the elimination or re-alignment of a command/activity; a reduction in the number of end users at a command/activity; or changes in the functions of a command/activity.</p>	EUHW procurement from the incumbent will be all or nothing. There are no provisions for items that are not needed.
659	General Comment		<p>If a piece of HP owned end user equipment (hardware or software) is no longer needed (is "excess") , but has not yet fully depreciated --- and a new NGEN ES requirement emerges (after contract award) which could be satisfied using the "excess" HP owned but equipment --- AND ---- the ES contractor chooses to install new/other equipment (rather than use re-purpose the "excess" HP owned equipment) for this new, emergent requirement, does the ES contractor have to buy back from HP the now excess end user equipment that is owned by HP?</p> <p>This situation could occur should the Navy stand down or reduce a command/activity/function --- and later stand up a new (and different) command/activity/function.</p>	The procurement of incumbent EUHW is all or nothing. Additional requirements are ES contractor's responsibility. There are no provisions for not needed items.
660	General Comment	Ref: K-15 52.219-1 Small Business Program Representations (DRFP pg 399) This section states that "... the NAICS for this acquisition is 541512". We believe this is overly restrictive and there are other qualified SB NAICS which can provide beneficial technical support to NGEN requirements. We request clarification.		<p>The Government believes it has selected the correct NAICS code for this solicitation. The PMO and SPAWAR SADBUs agree that this is the correct code. The Government will continue to evaluate this situation and adjust as needed.</p> <p>The Government's requirement will be captured in the final RFP addressing the identified issues and comments.</p>
661	General Comment		<p>CFR 121.410 (Small Business Subcontracting Program) states that "... a concern is small for subcontracts which relate to Government procurements if it does not exceed the size standard for the NAICS code that <u>the Prime contractor believes best describes</u> the product or service being acquired by the subcontract." So, as an example, will a Prime receive SB credit for assigning work to a SB NAICS 517110 "... primarily engaged in operating and/or providing access to transmission facilities and infrastructure ... for the transmission of voice, data, text, sound, and video using wired telecommunications networks"?</p> <p>The variety of different kinds of work required on a large procurement such as NGEN, requires access to a number of different NAICS. No one NAICS could possibly be able to meet the 35% SB requirement for this procurement.</p>	The Government's position on the designated NAICS will be reflected in the Final RFP. Additionally, in accordance with the information provided in the briefing slides at Industry Day the Government will distribute the 35% small business goal consistent with DoD objectives.

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662	General Comment	<p>The NGEN Program Office has clearly indicated its desire to reduce both cost and program risk in developing and implementing NGEN. While the approach to reducing cost and risk has been largely left to the prime contractors/bidders, the Navy would clearly benefit by preferring the use of commercially supported Open Source Software wherever possible, requiring justification for use of proprietary software, and preference for technology developed and maintained by government labs.</p> <p>The DoD issued a memorandum on 16 October, 2009, regarding consideration of open source software for program needs, and cited some of the potential benefits, which include:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Better software quality through a broad peer-review process; <input type="checkbox"/> Unrestricted ability to modify source code allows for faster response to future threats and changing environments; <input type="checkbox"/> Replacement of proprietary software prevents vendor "lock-in", allowing the program to benefit from increased competition and lower prices, better technology; <input type="checkbox"/> Open source software typically does not have license fees, and often has lower maintenance costs, further reducing both acquisition and O&M costs; <input type="checkbox"/> Enhanced security through the collaborative development process (e.g. Security-enhanced Linux, co-developed by NSA and Red Hat). <p>In short, the NGEN RFP should specify a preference for enterprise-supported open source software to help achieve the overall goals of the NGEN program, including reduced cost, better reliability, and reduced program risk.</p>		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
663	Sec J_Attach_17_NGEN Facilities Plan	IF title transfer from the NMCI Contractor to DON is addressed in the NMCI Continuity of Services Contract (CoSC), Section H, and does not place a significant constraint on this transition. The FT provides detailed steps required to reassign the spaces and transition facilities IF responsibilities, along with target dates and points of contact (POCs) to complete each step. The detailed steps provide a roadmap for the DON to achieve a future state where the DON holds title to the facilities' IF and has assigned space control and sustainment responsibility to NGEN successor service providers (USN) or organic organizations (USMC).	Section H-15, paragraph 2.b of the CoSC contract states that Navy can purchase NMCI facilities for \$51,007,959, and Marine Corps can purchase NMCI facilities for \$14,597,133. Has Navy and/or Marine Corps purchased these facilities? If, so, please provide a list of facilities purchased.	The Government will not take title for these facilities until 2014. Under CoSC, the Government is paying a monthly amount to purchase the facility upgrades. No facilities are being purchased as the only fund approved for building purchase is MILCON. For Contractor Owned Facilities, the incumbent will be required to provide spaces with approval of location being determined by the Government as stated in the NGEN Facilities Plan.
664	Sec B_Supplies or Services and Prices Costs (CLINs)	The B Table "Unit Price" Description is inconsistent with the Section C Description for CLIN 0058 (RFP p. 141). The B Table requires a single unit price for each sub-CLIN, while Section C refers to an Application Hosting Rate Card.	Please clarify how Application Hosting Services should be priced.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
666	Sec B_Supplies or Services and Prices Costs (CLINs)	The "Bulk Storage of Unclassified Data Files" sub-CLINs have evaluated quantities that add up to 70TB bulk storage. This seems low for NGEN's size.	<p>Is all NGEN bulk storage priced in CLIN X016, or is some bulk storage priced in other CLINs?</p> <p>If bulk storage is priced in other CLIN(s), please identify the CLINs, and specify the amount of bulk storage to be included for evaluation purposes</p>	<p>CLINs have been fully mapped to the requirements and will be provided in the final RFP.</p> <p>The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.</p>
667	Sec B_Supplies or Services and Prices Costs (CLINs)	Engineering Design and Support Services (PWS 3.3.1) is not included in CLIN 0008 with the other enterprise services.	Where are Engineering Design and Support Services (PWS 3.3.1) priced?	<p>CLINs have been fully mapped to the requirements and will be provided in the final RFP.</p> <p>The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.</p>
668	Sec B_Supplies or Services and Prices Costs (CLINs)	There are sub-CLINs for additional email storage, but there are no CLINs for the basic messaging services (PWS 3.3.24).	Where are Enterprise Messaging Services (PWS 3.3.24) priced?	<p>CLINs have been fully mapped to the requirements and will be provided in the final RFP.</p> <p>The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.</p>

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670	Sec C_Description Specifications	CLINs 000704 and 000803 specify RAS support (classified and unclassified for TXS and ES, reference para. 3.3.13 of the PWS). CLIN 0018 specifies RAS services - classified, and only for TXS service.	Please clarify what services are included in CLIN 0018 (TXS-only) that are not included in CLIN 000704. If a valid CLIN, should there be a corresponding CLIN 0018 for ES?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
671	Sec C_Description Specifications	CLINs 000706 and 000805 specify electronic SW delivery (ref para 3.3.19 of the PWS). CLIN 0048 also specifies electronic SW distribution, but with no PWS reference. Although CLINs 0048, 0048AA & 0048AB provide additional detail over PWS 3.3.19, it would appear redundant.	Please clarify what services are included in CLIN 0048 that are not to be included in CLINs 000706 and 000805.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
672	Sec C_Description Specifications	Workflow & Collaboration Services: PWS reference is incorrect; it should be PWS 3.3.26.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
673	Sec C_Description Specifications	PWS reference in CLIN 000811 is incorrect; it should be PWS para. 3.3.1.3		CLINs have been fully mapped to the requirements and will be provided in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
674	Sec C_Description Specifications	VoIP: CLIN 0013 (p. 125) and CLIN 0054 are identical.		CLINs have been fully mapped to the requirements and will be provided in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
675	Sec C_Description Specifications	Mobile Phones: The Government has provided a CLIN for unclassified phones only (0021AA).	Did the Government intend to have a separate CLIN for classified phones (e.g., CLIN 0021 AB)?	The Government intends to have a separate CLIN for classified blackberry services. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
676	Sec C_Description Specifications	File Removal Services: CLIN 0046 specifies requirement to remove files from the system, as do CLINs 001109 and 001009.	Does the Government intend to maintain a separate CLIN 0046 for file removal for those files that are not considered spillage?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
677	Sec C_Description Specifications	Engineering Services: EDSS specifies several service requirements, but provides CLINs for only CAP, tech refresh, and portal design.	Does the Government intend to provide specific CLINs for technical reviews and Core Build Services as specified in the PWS?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
678	Sec C_Description Specifications	The "Description" for CLIN 0058 references an approved CLIN 0258 Application Hosting Rate Card, but we were not able to access it at the address provided.	Please provide a copy of the most current CLIN 0258 NGEN Application Hosting Rate Card.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
679	Sec C_Description Specifications	The "Additional File Share Services" sub-CLINs are for file share services "in excess of the amount provided as part of the basic NGEN services." The amount of file share services provided as part of the basic NGEN services is not defined, however.	Please specify the amount of file share services provided as part of the basic NGEN service, and identify the specific CLIN where the basic file share service is to be priced.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

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680	Sec C_Description Specifications	The "Additional Email Storage" sub-CLINs are for email storage "in excess of the amount provided as part of the basic NGEN services." The amount of email storage provided as part of the basic NGEN services is not defined, however.	Please specify the amount of email storage provided as part of the basic NGEN service and identify the specific CLIN where the basic email storage is to be priced.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
681	Sec C_Description Specifications	C-8, paragraph (d) states: "Unless otherwise provided in this contract under the Warranty of Supplies or Warranty of Systems and Equipment clause, the Contractor shall correct or replace accepted information technology found to be deficient within 1 year after proper installations. (1) The correction or replacement shall be at no cost to the Government." Since equipment is Government furnished, it is not clear why the Contractor is financially liable for deficient equipment that was correctly installed.	Please clarify the Contractor's financial responsibility with respect to deficient Government furnished equipment/property.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments and will be consistent with the FAR property clauses.
682	Sec C_Description Specifications	The Description for Tier 2 technical support includes an old PWS reference that is no longer valid.	Please confirm that the PWS reference for these CLINs is 3.3.34, not 3.3.35.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
683	Sec C_Description Specifications	The Description for Annual Administrative MAC indicates that it is a non-priced line item. The B Tables, however, indicate that Offerors are to provide a unit price.	Please clarify that Administrative MACs are priced.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. CLINs have been fully mapped to the requirements and will be provided in the final RFP.
684	Sec C_Description Specifications	The Description for Annual Physical MAC indicates that this is a non-priced line item. The B Tables, however, indicate that Offerors are to provide a unit price.	Please clarify that physical MACs are priced.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. CLINs have been fully mapped to the requirements and will be provided in the final RFP.
685	Sec C_Description Specifications	The Description for CLIN X00806 includes an old PWS reference.	Please confirm the PWS reference for CLIN X00806 is 3.3.25 rather than 3.3.23.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
686	Sec C_Description Specifications	The Description for CLIN X00807 includes an old PWS reference.	Please confirm the PWS reference for CLIN X00807 is 3.3.26 rather than 3.3.24.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. CLINs have been fully mapped to the requirements and will be provided in the final RFP.
687	Sec C_Description Specifications	The Description for CLIN X012AB includes an old PWS reference.	Please confirm the PWS reference for CLIN X012AB is 3.3.34 rather than 3.3.35.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. CLINs have been fully mapped to the requirements and will be provided in the final RFP.
688	Sec C_Description Specifications	The Description for CLIN X013 includes an old PWS reference.	Please confirm the PWS reference for CLIN X013 is 3.3.27 rather than 3.3.26.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. CLINs have been fully mapped to the requirements and will be provided in the final RFP.
689	Sec C_Description Specifications	The Description for the CLIN X016 sub-CLINs does not include a PWS reference.	Please confirm that the PWS reference for CLIN 0016 is 3.3.23.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012. CLINs have been fully mapped to the requirements and will be provided in the final RFP.

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690	Sec C_Description Specifications	The Description for the CLIN X054 sub-CLINs does not include a PWS reference.	Please confirm that the PWS reference for CLIN 0054 is 3.3.27 rather than 3.3.26.	<p>The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.</p> <p>CLINs have been fully mapped to the requirements and will be provided in the final RFP.</p>
691	Sec C_Description Specifications	The Description for CLIN X072 does not include a reference to End User Computing Services (PWS 3.3.31), but no other CLIN has quantities consistent with these services.	<p>Does CLIN X072 include End User Computing Services (PWS 3.3.31)?</p> <p>If not, then where are PWS 3.3.31 services priced?</p>	<p>The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.</p> <p>CLINs have been fully mapped to the requirements and will be provided in the final RFP.</p>
692	Sec I_Contract Clauses	Section L contains 52.215-16 FCCOM	Should 52.215-17 Waiver of FCCOM be removed from Section I?	<p>NGEN contracts do not require the contractors to invest in facilities, therefore clause 52.215-17 is the correct clause. The clause use depends on whether the contract is awarded to an offeror who proposed FCCM.</p> <p>The Government's requirement will be captured in the final RFP addressing the identified issues and comments.</p>
693	Sec J_Attach_1_Performance Work Statement (PWS)		What is the current storage/size requirement for audit logging? What is the retention rate for online audit log storage? What is the retention rate for offline audit log storage?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
694	Sec J_Attach_1_Performance Work Statement (PWS)	Draft PWS 1.1.1 states: "With the exception of end user hardware, the Navy will purchase NGEN network infrastructure in order to own the network." This is a general statement that is not expanded upon in the draft RFP itself. It implies but does not explicitly state that Contractors are providing labor only. This level of generality may cause Offerors to omit items that the Government expects Offerors to include in their pricing.	<p>Does "NGEN network infrastructure" include all material required to deliver NGEN services?</p> <p>If not, please specify the hardware, software, consumables, and other material that should be included in Offerors' pricing.</p>	<p>Government will provide all network infrastructure to the winning contractor with the exception of AHF, service desk, and test facilities. NGEN contractor will provide tools and equipment required to support assignments that are outlined throughout the PWS.</p> <p>The Government's End User HW plan/requirement for delivery as a service or provisions to be provided as GFP will be included in the final RFP and associated instructions to offerors.</p> <p>Software and hardware to be provided as GFP will be clearly defined in the RFP.</p>
695	Sec J_Attach_1_Performance Work Statement (PWS)	Draft PWS 1.1.2 states: "The USMC may purchase select services from the ES and TXS contracts including the associated hardware, software, and training." This statement appears to contradict the previous statement that the USMC will transition to a "Government Owned, Government Operated (GO/GO)" model.	Please identify the specific hardware, software, consumables, and other material that should be included in Offerors' pricing.	<p>RFP attachments J-8, 19, 20, 29, and 30 in the updated RFP will provide information to support pricing of labor in different locations for USN and USMC.</p> <p>Software and hardware to be provided as GFP will be clearly defined in the RFP.</p>
696	Sec J_Attach_1_Performance Work Statement (PWS)	Draft PWS 3.3.31.3.f requires that the ES Contractor "Assume all costs associated with the commercial shipment of devices and spares to deployed units." Since the weight and destination of equipment to be shipped cannot be reasonably predicted, it is not possible for Offerors to reasonably estimate such shipping costs at this time.	Please clarify the commercial shipping requirement.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
697	Sec J_Attach_1_Performance Work Statement (PWS)	Draft PWS 3.5.4 requires that Contractors provide sparing for "Contractor-assigned assets." It is not specified, however, which assets are "Contractor assigned" and which are not.	Please clarify what "Contractor assigned" means and, particularly, which spares will be provided by the Contractor and which will be provided by the Government.	<p>Break-fix has been established IAW the requirements in the PWS. Materials that exceed the break-fix threshold shall be processed IAW procedures outlined in the RFP. Spares plan established by the contractor shall be based on meeting availability requirements stated in the PWS.</p> <p>The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.</p>

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698	Sec J_Attach_1_Performance Work Statement (PWS)	Draft PWS 3.5.3 requires that Contractors provide hardware break-fix for NGEN equipment. The inventory data provided, however, is insufficient for estimating maintenance costs for storage. The only data provided is in the "Combined_CFI_Baseline_07152011_published.xlsx" file previously provided as a GFE list. This file includes 1191 SAN entries for the Navy. The Configuration Item for all entries is "SAN Switch;" no information regarding either the specific equipment or total amount of SAN storage to be maintained is included. Also, the age field is blank for more than 90% of the SAN entries.	Please provide a complete inventory of all storage equipment to be maintained by the Contractor, including the manufacturer, model, size, and warranty status of each device.	Software and hardware to be provided as GFP will be clearly defined in the RFP. This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
699	Sec J_Attach_1_Performance Work Statement (PWS)	The PWS includes a very broad requirement to maintain and repair Government Furnished Facilities (GFF), but the detailed information required for Offerors to estimate the cost of these services is not provided.	1) Identify the specific GFF that the Contractor will maintain. 2) Provide the following information FOR EACH FACILITY: - Primary function (data center, office, etc.) - Sq. ft. to be maintained - List of all equipment to be maintained, including manufacturer, model, age, and warranty status of each item	This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF). The Government's requirement will be captured in the final RFP addressing the identified issues and comments.
700	Sec J_Attach_1_Performance Work Statement (PWS)	Modeling capabilities	Section states to maintain the as-is modeling capabilities -- but the capabilities in the existing environment are not detailed within the TDP. Will the Government provide a detailed listing of equipment and software that the NGEN offeror is expected to assume and maintain, as well as a copy of the software model?	Contractors will provide their own technical network modeling software. This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF). Software and hardware to be provided as GFP will be clearly defined in the RFP.
701	Sec J_Attach_1_Performance Work Statement (PWS)	HP currently is working on SM7 to be the CMDB.	Currently HP uses ASDB, which is not a CMDB but just an asset DB. There is no CI in ASDB. Additional comment: Dispose of the end-of-life assets. Added cost for delivery of assets to DLA locations. HP does not do this today: For the recent EOL project, Harris provided all EOL assets to HP, and HP is storing in field offices for Navy sites. USMC is taking possession of assets once un-installed.	GFP shall be disposed of in accordance with the Government's property clause and tracked in the CMS in accordance with the PWS.
702	Sec J_Attach_1_Performance Work Statement (PWS)	PWS Tasking is assigned to TXS Contractor, but the associated CLIN 27 in Attachment 7 is on the ES tab.		CLINs have been fully mapped to the requirements and will be provided in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
703	Sec J_Attach_1_Performance Work Statement (PWS)		What is the average number of IA POA&M/IAVA remediation activities per month? What is the current number of outstanding POA&M/IAVAs?	This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
704	Sec J_Attach_1_Performance Work Statement (PWS)		How many virtual desktop images currently exist?	Two. One is the S&T seat image delivered via CITRIX . The other is the Virtual Desktop image.
705	Sec J_Attach_1_Performance Work Statement (PWS)		The PWS states "provide software maintenance for the following" -- does this include the vendor's maintenance fee? If so, please provide license counts for all software requiring maintenance throughout the PWS.	Updated attachment J-18 and CLINs structure capture the maintenance requirements. Software and hardware to be provided as GFP will be clearly defined in the RFP.
706	Sec J_Attach_1_Performance Work Statement (PWS)		Will the Government provide current knowledge bases, scripts, FAQs, and Service Desk Diagnostics?	This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).

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707	Sec J_Attach_1_Performance Work Statement (PWS)		Please include explicit PC configuration requirements for DT, LT, mobile devices, and thin clients.	Minimum configurations will be included in attachment J-17 (Workstation Minimum Requirements) and in the attachment J-15 (Navy Technology Refresh and Modernization Planning Guidance).
708	Sec J_Attach_1_Performance Work Statement (PWS)	On Line 284 is states that Documents with an asterisk (*) are available as technical data on the MITRE SharePoint web site. It seem that not all of the documents with * are actually on the SharePoint site.	Can the Government make all of the Applicable Documents available on the NGEN Portal, where many of the NGEN documents are, or can the Government insure that applicable documents with a * are available on the MITRE SharePoint portal.	Applicable documents are provided. Some are contained in the NGEN Tech Data repositories and others are available in the public domain.
709	Sec J_Attach_20_NGEN Technology Refresh Planning Guidance	End user hardware	Are ES and TXS end-user peripherals considered end-user hardware and provided by ES Contractor?	The Government's End User HW plan/requirement for delivery as a service or provisions to be provided as GFP will be included in the final RFP and associated instructions to offerors.
710	Sec J_Attach_20_NGEN Technology Refresh Planning Guidance	Enterprise software licenses	Within the Enterprise Software Licenses table, there is no mention of server-side SW, i.e., Windows Server 2008, Exchange 2010. Will the Government please provide this information?	Software and hardware to be provided as GFP will be clearly defined in the RFP.
711	Sec J_Attach_20_NGEN Technology Refresh Planning Guidance	Maintenance agreements	Will maintenance agreements be provided as GFE for all infrastructure hardware and software? If so, does this include end user hardware?	Maintenance agreements for the software are year to year and would have to be taken over by prospective contractors. Any existing warranties that exist at the time of transition will be available to prospective contractors. It is up to the incoming contractors to determine how they want to support the existing HW and SW infrastructure. Software and hardware to be provided as GFP will be clearly defined in the RFP.
712	Sec J_Attach_20_NGEN Technology Refresh Planning Guidance		Please provide: Next Generation Enterprise Network (NGEN) Increment 1 Product Baseline document, Version: 1.0, dated 12 September, 2011, Draft	This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
713	Sec J_Attach_36_NGEN Assigned IF	The attachment is a PDF file that is very difficult to work with. Critical data such as model, operating system software, and application software is missing for virtually all of the enterprise items.	Can the Government provide an Excel version of this document? Will any of the missing information be included in the final version?	The Excel file will be provided in native format in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
714	Sec J_Attach_4_Quality Assurance Surveillance Plan (QASP)	Duplicate entries	There are several duplicate entries in the QASPs, including the following: LAN Services (pages C-3 & 21), BAN Services (page C-3, 4, 21, 22), WAN Services (page C-4, 23), Service Management Tools (page C-5, 23), CSI (page C-5, 24), Service Asset (page C-6, 24), Maintenance - Execution (page C- 8, 26), Maintenance - Planning (page C- 8, 26), Warranty Management (page C-8, 26), and Litigation (C-29).	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
715	Sec J_Attach_40_Past Performance Questionnaire	Section L-14 K.f and Attachment J-40 asks that Government POCs provide their responses (Attachment J-39) to CDR Windom via email. However, neither Section L nor Attachment J-40 specifies CDR Windom's email address.		An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP. Email: john.windom@navy.mil
716	Sec J_Attach_43_Key Personnel Qualifications	The Personnel Qualifications Attachment appears to be structured so that a Key Person must satisfy both minimum requirements (a) and (b).	This precludes a person with extensive relevant experience from qualifying for a position if they do not have the requisite degree.	Key Personnel qualifications are updated in attachment J-36 of the final RFP.
717	Sec J_Attach_7_Pricing Format	CLIN 0033 Description in the PWS, (page 136), states that pricing for the portal and its sub-CLINs is on an individual task order basis.	Shouldn't the "unit of issue" for CLIN 0033 and its sub-CLINs be stated as "As Ordered," with no field for unit price?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
718	Sec J_Attach_7_Pricing Format	CLINs 000811 & 000713 - CAP, have no unit of issue or quantity specified in the table.		CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.

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719	Sec J_Attach_7_Pricing Format	Elevated Premier Support: CLIN 0053AA and 0053AB Descriptions state CLINs on a task order basis - the Pricing model shows them as priced on a per unit (0053AA) and monthly (0053AB) basis.	Please clarify.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
720	Sec J_Attach_7_Pricing Format	User Defined Operating Picture. There are no quantities, nor is it indicated as a task order-based CLIN.	Please clarify.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
721	Sec J_Attach_7_Pricing Format	Unable to enter data under this CLIN (ES vs TXS)		CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
723	Sec J_Attach_8_Rate Card	We understand the Navy will purchase \$113M in End User assets in FY11, FY12, and FY13 and USMC will purchase \$44M. It appears that these investments will be fully depreciated by Sept FY13.	Please confirm that asset ownership for all end user assets can be transferred at no cost to the Contractor in Sept FY13.	Software and hardware to be provided as GFP will be clearly defined in the RFP.
724	Sec J_Attach_9_Applicati on Hosting Service Requirements	The AHS service-level requirements in Attachment 9 are not consistent with the Attachment 4 QASP.	1) Attachment 9 specifies a 99.9% availability for AHS, while Attachment 4, Appendix C specifies 99.5%. Which is correct? 2) Attachment 9 specifies a 2 hour Recovery Time Objective (RTO) for AHS while Attachment 4, Appendix C specifies 16 hours for basic and high end applications and 8 hours for mission critical. Which is correct?	Attachment J-13 reflects updated SLRs. SLRs were removed from the QASP.
725	Sec J_Attach_9_Applicati on Hosting Service Requirements	Attachment 9 states that "AHS will provide full service hosting services that includes facilities, networking, security and server infrastructure to deliver application services." This appears to conflict with the GOCO model described in PWS 1.1.1 (Navy) and GOGO model described in PWS 1.1.2 (Marine Corps).	Please confirm that the Contractor will own AHS hardware and software	The Contractor will be tasked to provide AHS as a service (not Government owned).
726	Sec J_Attach_9_Applicati on Hosting Service Requirements	Table 1 provides a list of applications, but no information is provided other than the application name. Since most applications appear to be non-COTS, the names alone are insufficient for estimating the costs to support them.	Please provide the following information FOR EACH APPLICATION in Table 1: 1) COTS application software platform (e.g., Remedy, SAP, etc.) 2) Number of application environments (production, dev./test, ...) and number of instances per environment 3) COTS database platform (e.g., Oracle, SQL, etc.) and number of database instances 4) Number of users 5) Number of virtual OS instances supporting the application, along with the CPU and RAM resources each instance consumes 6) Number of physical servers supporting the applications 7) Description of EACH physical server supporting the application, including: - Operating system name and version - Manufacturer - Model - Number of CPUs - Amount of RAM (GB) - Amount of directly attached storage (GB) 8) Application storage requirements - Storage type (SATA, SAN, NAS, etc.) - Amount of storage used by type/Tier 9) Data transfer/bandwidth requirements 10) Security requirements 11) COOP/DR level (Basic, High End or Mission Critical)	This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
727	Sec J_Attach_9_Applicati on Hosting Service Requirements	Bullet (a) in draft RFP Attachment 9, Section 1 references "data centers in storage containers," but no further requirements are provided.	Is AHS required to provide a containerized/mobile capability?	Containerized data centers are a technology that may be pursued in the delivery of AHS services.

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728	Sec J_DD Form 1423, Contract Data Requirements List (CDRL)	CDRLs	The CDRLs reference MCNOSC as primary authorities, but these are listed as NGEN CDRLs	The two CDRLs in question are USMC CDRLs and the information provided is accurate as currently stated. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
729	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	Option B - Delivery of all new EUHW	We interpret this to indicate that the ES Contractor will not take ownership of the incumbent-owned hardware and will have replaced all EUHW in its entirety (with new HW) by the end of the Phase-In period. Is this interpretation correct?	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
730	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	Rate Card (Attachment J-8)	This section states that the Contractor must submit a completed Rate Card (J-8) along with the Pricing Workbook. It is not clear what information needs to be reflected in the Rate Card.	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
731	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	Page Limits for Management Volume appears to include a Program Management Plan, Resumes, and a Transition IMS.	Due to the page limit restrictions and the amount of data required for the Program Management Plan (per CDRL A004), the number of resumes required (up to 14), and the transition approach data, not enough pages are allocated to allow for a reasonable response.	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
732	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	Requirement is to provide details concerning the implementation of the GSP1 and FSP1 Model Templates.	Request the Government provide the model template drafts.	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
733	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	The Total Small Business requirement is 35% of the total amount of subcontracted dollars. If two large businesses, A&B, prime the ES and TXS proposals, but team up for the combined proposal, this objective may be very difficult to achieve. For example, suppose A primes ES, and awards 35% of the subcontracted dollars to small businesses. If A then primes the combined proposal, with B as a subcontractor, the small business dollars will be much less than 35% of the total.	Please clarify the small business requirements for the combined proposal.	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
734	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	Clause requires compensation plan that is not mentioned in the volume instructions.	Please clarify if a professional compensation plan is required as part of this proposal submission.	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
735	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	Section B contains a large number of pages and we want to clarify the Government's instruction about including them in the proposal.	Please confirm the Government wants the full completed Section B in volume 6 and only the price tables in volume 5	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
736	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	The solicitation clauses require two plans but the instructions on p. 420 refer to one plan.	Please confirm both a Small Disadvantaged Participation Plan and a Small Business Plan are required as part of this proposal submission.	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
737	Sec J_Attach_43_Key Personnel Qualifications	Qualifications call for years of Information Technology Network Experience.	Is it correct to assume that the term Information Technology Network encompasses all activities described in the PWS for both ES and TXS?	Yes.
738	Sec J_Attach_43_Key Personnel Qualifications	The qualification refers to ITSM as the Information Technology Service Model. ITIL/ITSM usually refers to Information Technology Service Management.	Is the acronym ITSM referring to Information Technology Service Management or Information Technology Service Model	"ITSM" refers to Information Technology Service Management.
739	Sec J_Attach_43_Key Personnel Qualifications	Requires 3 years of experience managing an ACAT I/II Contract	Is the intent that the experience be specifically ACAT I/II or that the experience be with programs of similar complexity as ACAT I/II?	Key Personnel qualifications are updated in attachment J-36 of the final RFP.
740	Sec C_Description Specifications	This section states that work to be performed involves access to and handling of classified material up to and including SCI	Will the government be providing a list of which functions will require personnel to have SCI clearances?	The DD 254 will dictate the required clearances. The Government's requirement will be captured in the final RFP addressing the identified issues and comments.

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741	Sec J_Attach_1_Performance Work Statement (PWS)	Figure 3.6.1-1 indicates that Project 3 (Service Desk Services) Transition Execution takes place after completion of Project 2 (GSP 1,2,3 and FSP 1).	Industry best practice is to transition service desk services in parallel with the transition of supported FSP devices. That transition requires that we begin service desk transition activities earlier than the PWS suggests.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
742	Sec J_Attach_1_Performance Work Statement (PWS)	Figure 3.6.3-1 provides guidance in Column titled "Execution Timeframe" that is different from the guidance provided by Slide 42 of 10/28/11 Industry Day presentation.	Is the Government planning to amend the "Execution Timeframe" data in Figure 3.6.3-1 to align with the later guidance provided by the Industry Day slides?	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
743	Sec J_Attach_1_Performance Work Statement (PWS)	Transition Requirements define a sequential planning and execution of six Transition Projects over a 13-month period following contract award. But our understanding is that Option "A" for end user hardware acquisition requires the successor contractor to buy all installed end user hardware all at once from HP.	An acquisition of all installed end user hardware from the incumbent when we first require it for execution of Transition Project 2 will create a situation where the incumbent is responsible for about 5 months for supporting and maintaining end user HW that is in sites where the offeror already has operational responsibility.	The Government's End User HW plan/requirement for delivery as a service or provisions to be provided as GFP will be included in the final RFP and associated instructions to offerors.
744	Sec J_Attach_20_NGEN Technology Refresh Planning Guidance	Attachment 20, Appendices G and H are landscape documents, but the entire Attachment 20 is pdfed in portrait so Appendices G and H are unreadable.		Will be corrected in the final RFP.
745	Sec J_Attach_7_Pricing Format	CLINS 07 and 08 for Operational and Sustainment Services are constructed to establish a monthly rate for support for all sites and seats. The PWS indicates that transition should be a phased in set of activities with some sites/staff becoming operational before others.	What is the government's intent relative to the contractor being able to charge for operational and sustainment services after the completion of portions of transition and only for that additional increment of sites/staff?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
746	Sec J_Attach_8_Rate Card	The J8 rate card is in PDF format which will cause bidders to reconstruct the Rate Card.	May we assume that the Rate Card will be released in the final RFP as an Excel spreadsheet?	Yes. The Government's requirement will be captured in the final RFP addressing the identified issues and comments.
747	Sec J_Attach_8_Rate Card	The J8 rate card has forms at the beginning that appear to be relevant to a task order request.	Please clarify the presence of these forms in the Rate Card and how they are to be addressed by the bidder	Rate Card Pricing instructions will be provided in the final RFP.
748	Sec J_Attach_8_Rate Card	The J8 rate card contains a list of labor categories without descriptions or qualifications.	Will the government be providing labor category descriptions and qualifications for these positions to ensure all bidders are proposing to the same requirement?	Yes. The Government's requirement will be captured in the final RFP addressing the identified issues and comments.
749	Sec J_Attach_8_Rate Card	There is no description on how the J8 Rate Card will be evaluated other than to say it will be added to the J7 table.	Please provide a description of how the government intends to evaluate the J8 Rate Card. Is it correct to assume a quantity of (1) one for each item?	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
750	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	Subparagraph d, "Site Scheduling" indicates that the transition schedule shall be submitted for "Combined Proposals only."	Why is the transition schedule limited to only the combined proposal?	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
751	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	The prime contractor cannot execute valid subcontracts until a contract award is made. The prime contractor can submit draft unsigned subcontract agreements with each of its proposed subcontractors.	Will the government accept fully executed Memorandums of Understanding (MOU's) or fully executed teaming agreements between the prime and each of its proposed subcontractors in lieu of draft subcontract agreements?	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
752	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	Table indicates "3 pages each for TXS and ES per reference maximum." Attachment 38 indicates the completed Attachment 38 (which runs 2 pages) is to be augmented with 2 pages of narrative, a total of 4 pages.		An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.
753	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	The Government allows 150 pages for the combined proposal for 1.1 NGEN Services, Information Assurance, and Contingency Operations but only 75 pages to address these topics for an enterprise services proposal. Since enterprise services a significantly broader scope of services than transport services, the page count for enterprise services is too restrictive.	Please allow 125 pages for the enterprise proposal and 150 pages for the combined proposal.	An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.

Item #	Document Name and Version	Issue/Comment	Question	Response
754	Sec H_Special Contract Requirements		When the contractor personnel are located in a government facility, what will be provided by the government (PCs, phones, desk, etc) and what is the contractor to provide?	Software and hardware to be provided as GFP will be clearly defined in the RFP.
755	Sec B_Supplies or Services and Prices Costs (CLINS)	CLIN 0037, Training Services: The description in Section C notes that the PWS is under development. In PWS paragraphs 3.3.14 and 3.3.15 for Enterprise Services, Training Services is described as a shared service with the ES contractor having the lead. The B table and J7 show CLIN 0037 as a task order type of CLIN to be priced when ordered.	Please clarify the intent of the government relative to Training Services being include as an NSP to meet the requirements of the PWS or should Training Services be priced separately at some future date. If it is an NSP item, under what CLIN should it be priced?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
756	Sec B_Supplies or Services and Prices Costs (CLINS)	There does not appear to be a CLIN for printers required under the contract.	Please identify the government's intent to how printers should be charged to the contract.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
757	Sec B_Supplies or Services and Prices Costs (CLINS)	CLIN 0001AC USN Transition Services - Phase-in - Planning and Preexecution ES by title appears to restrict the pricing for this CLIN to all transition activity other than execution of transition. However the CLIN description on Page 122 describes O&M activity and makes reference to PWS paragraphs that include transition execution. It also cites paragraph 3.6.3.2.3.1 which we can not find in the PWS.	Is it correct to interpret this CLIN to be for all ES transition pre-execution activities only and that ES execution activities will be charged under CLIN 0001AD as task orders?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
758	Sec B_Supplies or Services and Prices Costs (CLINS)	CLIN 0001AA USN Transition Services - Phase-in - Planning and Preexecution TXS by title appears to restrict the pricing for this CLIN to all transition activity other than execution of transition. However the CLIN description on Page 241 describes O&M activity and makes reference to PWS paragraphs that include transition execution. It also cites paragraph 3.6.3.2.3.1 which we can not find in the PWS.	Is it correct to interpret this CLIN to be for all TXS transition pre-execution activities only and that TXS execution activities will be charged under CLIN 0001AD as task orders?	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
759	Sec B_Supplies or Services and Prices Costs (CLINS)	CLIN 0001AB - USN Other Transition Services identifies that this CLIN has a unit of "per survey" and "to be priced by offerors". The J7 Evaluation Model shows this CLIN "as ordered" and not priced.	Please clarify that CLIN 0001AB should be a task order CLIN.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
760	Sec J_Attach_9_Application Hosting Service Requirements	Attachment 9, Paragraph 1.14 states that "Application Support services are offered as a custom implementation to the base services." A similar statement is not included for any other requirements, implying but not explicitly stating that they are in the base price. This leads to confusion about what Application Hosting Services are included in CLIN 0058 and which are not. Also, there is no CLIN for supporting "custom" work.	Please confirm that all Att. 9 requirements other than those in Par. 1.14 are included in CLIN 0058.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
761	Sec J_Attach_9_Application Hosting Service Requirements	Under "Application Database Management" there is a requirement for database maintenance. Database maintenance is a very broad term that could include any number of support related activities. It is thus hard to estimate the level of effort required for this activity.	1) Please confirm that Application Database Management services should be included in the CLIN 0058 base price. 2) Please clarify the specific support services required for database maintenance.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
762	Sec C_Description Specifications	A number of CLIN descriptions imply that the contractor is responsible for providing any hardware or software associated with the delivery of service associated with the CLIN.	Is it correct to assume that with the exception of CLIN 23 - Optional User Capabilities (COTS), CLIN 61 - Enterprise Classroom Services, CLIN 72 - End User HW Usage Service, and any HW/SW or tools specific to the contractor's solution, that all HW/SW will be GFE?	Updated attachment J-18 and CLINs structure capture the maintenance requirements. Software and hardware to be provided as GFP will be clearly defined in the RFP.

Item #	Document Name and Version	Issue/Comment	Question	Response
763	Sec C_Description Specifications	The description for CLIN 58 - Application Hosting Services, refers several times to a Rate Card. It is our understanding that J8 is considered the Rate Card.	Please explain the term Rate Card being used for this CLIN in the B Table?	<p>CLINs have been fully mapped to the requirements and will be provided in the final RFP.</p> <p>Attachment J-8 has been updated to reflect the Government's final position.</p> <p>The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.</p>
764	General Comment	The workbook RFI ID 03 - Inventory of Physical Servers.xlsx provides a list of server types, however no information is provided other than the server function, server farm and quantity. This detail is insufficient for estimating the costs to support them.	<p>Please provide a description of each physical server supporting the environment, including:</p> <ul style="list-style-type: none"> - Operating system name and version - Manufacturer - Model - Number of CPUs - Amount of RAM (GB) - Amount of directly attached storage (GB) - Age of the equipment - Warranty status/maintenance coverage - Security classification - Availability requirement 	This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
765	General Comment	The workbook provides a list of server types, however no information is provided other than the server function, server farm and quantity. This detail is insufficient for estimating the costs to provide COOP/DR services.	Please provide a list of all critical applications (and related servers) and the associated RTOs/RPOs by production location. Please identify if these applications (and related servers) are covered under a COOP/BC/DR program today and provide any technical Disaster Recovery Plans (DRPs) for the applications and equipment in scope of these services	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
766	Sec J_Attach_1_Performance Work Statement (PWS)	The PWS makes reference to a number of CDRL documents that are pertinent to solutioning but could not be located within the document inventory.	<p>Please provide the following documents:</p> <ul style="list-style-type: none"> - CDRL A037 - CDRL A008- Continuous Service Improvement Plan 	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
767	Sec J_Attach_20_NGEN Technology Refresh Planning Guidance	The consolidation to regional facilities timeline graphic does not reflect consolidation of all server farms	Are there barriers preventing consolidation of server farms not listed in Section 3.1.3 of the plan	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
768	General Comment	Experience has proven that capability for "a large and complex network of at least 40,000 seats" does not sufficiently capture the challenges of operating a network like NGEN. The challenges of running this network increase nonlinearly with size of the network. When a network exceeds 100,000 seats, even simple things become hard. Otherwise well understood capabilities and applications do not scale well above 100,000 seats. For example, NMCI currently possesses the largest Microsoft Exchange Global Address List implementation in the world, and when it expanded beyond 100,000 seats the network experienced challenges that were not seen anywhere in the world, and were a surprise even to Microsoft. Similarly, new processes had to be created for, but not limited to the following: seat refresh, staging of end user devices, electronic software distribution, patch management, Host Based Security System, Electronic Policy Operations, STIG implementation, Joint Enterprise Directory Services, IAVA vulnerability remediation, change management, asset and inventory management (millions of line items), field services management, and monitoring of all the above as the network exceeded 100,000 seats. If this requirement is maintained as presented in this update, it is very likely offerors will be declared technically acceptable who do not in fact possess the capabilities necessary to run NGEN, and it is likely that actual required capabilities will not be appropriately priced into proposals.		An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.

Item #	Document Name and Version	Issue/Comment	Question	Response
769	Draft Section L, L-7 (b) (2)	L-7(b)(2) Demonstrate how contractor cost and data reporting (CCDR) will be based, to the maximum extent possible, upon actual cost transactions and not cost allocations.		Required per DFARS.
770	Draft Section L, L-15, (a), (2), b	Section L contains several references to the PWS that do not exist. For example: Readiness Templates Phase-in Services (3.6.2.1.2, 4.3.2.1 and 5.4.2.1) and Phase-Out Services Sections: (3.6.3, and 4.3.2.2 and 5.4.2.2) not contained in the current PWS v C.02 30 Sept 2011. In addition, the completed CLIN tables have also not yet been provided.	Given the increased requirements for offerors' proposals to contain detailed program management related plans, does the Government intend to release a revised Draft PWS?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
771	Draft Section L, L-15, (4), c	An Offeror's TRP should not anticipate or imply the transfer of any labor requirements from the contractor to the government in support of the plan.	A commonly accepted approach to reduce cost is to enable self-service capabilities to technically knowledgeable customers. Can the offeror assume the statement outlined in the section L-15 does not limit the self-service capabilities an offeror builds in its solution?	Offerors should identify any self service capabilities they are assuming to be consistent with the RFP requirements.
772	Draft Section L, L-15, (a), (1), b M-3	As Section M indicates that offerors do not need to demonstrate a qualifying past performance reference, it is critical that technical acceptability is determined based on actual experience operating a network of appropriate size.		Actual experience operating a network of appropriate size will be evaluated. Criteria will be contained in the final RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments.
773	Draft Section L, L-15, (b), (1), c	c. Interface (Seams) Management. For TXS and ES Offerors only: the Offeror's proposal PMP shall describe its approach to interfacing with: the other Prime NGEN contractor, the current service provider, and the Government, to deliver the services as defined in the PWS.	If a single contract is awarded, isn't it true that the seams with the current service provider and the government will require management? Isn't it also true that the seams between the NGEN service provider and the other Navy/Marine service providers for ONE-NET, CANES and other Navy network enclaves, as well as the hardware and software service providers be managed?	Seams will exist and need to be managed. Interface Management requirements will be identified in the PWS. The Government's requirement will be captured in the final RFP addressing the identified issues and comments.
774	Draft Section L, L-15, (b), (1), b, iii	The Draft RFP language states: "The proposal PMP shall describe the Offeror's experience in achieving ISO 20000-1: 2005 or ISO-1: 2010 certification for a network with at least 40,000 seats within the last 5 years". The Draft RFP does not specifically require the offeror or the NGEN network to be ISO 20000-1: 2005 or ISO-1: 2010 certified.		The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
775	Draft Section L, L-15, (d), (1),b	There are very few networks, anywhere in the world, that are of the size and scope of NMCI. The most relevant network transition examples of past performance exist not in the US Federal Government, but rather with large, distributed, global networks in other governments (e.g., the United Kingdom) and in global industries like manufacturing and banking. By restricting use of these past performance examples, the government may be ignoring the most relevant case studies.		If Federal Government contracts are not available, foreign government or commercial (including global industry) work may be substituted. However, the prime must submit at least one previous Federal Government contract reference. The Government's requirement will be captured in the final RFP addressing the identified issues and comments.
776	Draft SEP	states "PMO NEN is not required to have an IMP. There is no NGEN Contractor IMP. The Contractor shall complete and update the Contractor IMP. After post contract award, the Contractor IMP and Program IMS will support one another." This passage appears to contain a contradiction between (a) "there is no contractor IMP" and (b) "the contractor shall complete...the contractor IMP." The next passage provides clarification: "The NGEN AS and LCSP supply detailed narrative explanations of NGEN events and supporting accomplishments required of contractors." Normally, events and accomplishments are major features of an IMP.	We therefore interpret the contradiction in favor of (a), not (b), and believe that SEP Section 3.2.2.2 should be interpreted to read: "PMO NEN is not required to have an IMP. There is no NGEN Contractor IMP. The Contractor shall complete and update the Contractor IMS. After contract award, the Contractor IMS and Program IMS will support one another." Is our interpretation correct?	The SEP is no longer referenced as a contract attachment. All pertinent requirements for the IMS have been placed in the PWS. The SEP and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF). The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
777	Draft Section M, M-2, (g),(1), c	(1) Offeror's proposals will be evaluated for acceptability under Factors 1 and 2 and associated Subfactors (i.e. meeting the minimum requirements), based on: c. Identifies capability to perform and an approach that presents little potential for schedule disruption, performance degradation or interruption of services during transitions and steady state operations.	If an offeror's proposal is not deemed to have a low risk solution as defined in (g) (3) will they be deemed not technically acceptable, or will price be adjusted to compensate for the higher level of risk?	Price will not be adjusted based on risk. The Government's requirement will be captured in the final RFP addressing the identified issues and comments.
778	CSDRPLANATTACHMENT16DEC2011		Please advise what hardware and software cost information the contractor is supposed to provide in the Cost and Software Data Reporting Plan since the all transport services hardware and software are government owned equipment.	Government CSDR requirements will be reflected in the final RFP.

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779	CSDRPLANATTACHMENT16DEC2011		Can the Government provide further direction on how the contractor should qualify and quantify the hardware and software components for the WBS Element Code Contract/Subcontract items associated with each of the 1.1.1.X WBS Reporting Elements as these are made up of a multitude of device types, sizes and configurations dependent on site deployment that are not accounted for in the file format?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
780	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	The referenced section from the Draft RFP instructs offerors to satisfy the requirements of the Cost and Summary Data Reporting (CSDR Form). It appears that the Work Breakdown Structure (WBS) elements in the CSDR plan, in some cases, are inconsistent with the elements of Attachment 1, Draft Performance Work Statement (PWS) and section B CLINs. For example, there is a single PWS element (PWS 3.3.21) for Base Area Network (BAN) Services and Local Area Network (LAN) Services, but there are two separate WBS elements in the CSDR (1.1.1.2 and 1.1.1.3).	Please confirm that contractors can make modifications to the CSDR data (Blocks 11 & 12) to make it more consistent with the PWS and Section B CLINs. If not, how should contractors reconcile the difference between the PWS, Section B CLINs and the CSDR form?	Contractors may offer modifications to the CWBS. Government has 30 days after receiving the CWBS for acceptance or rejection.
781	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	The purchase costs of EUHW unfairly favors the incumbent	Has the government examined whether EUHW can be pulled out of the NGEN ES procurement and issued as a separate, full and open procurement?	EUHW will remain in the ES contract. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
782	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	RFP Section L-15 (a) (2) b. requires proposal transition Phase-In plan to conform to PWS sections 3.6 and 4.3.2.1 and 5.4.2.1. Section 3.6 describes Transition of Navy services, and Sections 4 and 5 describe Marine Corps services.	Will the Government provide a current list and description of Marine Corps Task Orders that we will be responsible for transitioning from CoSC to NGEN?	There are no existing task orders under CoSC that would provide the requested information. The NGEN RFP will contain operations and sustainment CLINs, RAsCI charts, and rate cards that offerors should use to prepare their proposals.
783	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	RFP Section L-15 (a) (2) e. requires proposal Readiness templates to conform to PWS sections 3.6.2.1.2 and 4.3.2.1 and 5.4.2.1. Section 3.6 describes Transition of Navy services, and Sections 4 and 5 describe Marine Corps services.	Will the Government provide a current list and description of Marine Corps Task Orders that we will be responsible for transitioning from CoSC to NGEN?	There are no existing task orders under CoSC that would provide the requested information. The NGEN RFP will contain operations and sustainment CLINs, RAsCI charts, and rate cards that offerors should use to prepare their proposals.
784	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	RFP Section L-15 (a) (2) f. requires proposal Phase-Out Plan in accordance with PWS sections 3.6.3 and 4.3.2.2 and 5.4.2.2. Section 3.6 describes Transition of Navy services, and Sections 4 and 5 describe Marine Corps services.	Will the Government provide a "plug number" for Marine Corps Tasks that NGEN can use to describe Phase-Out services?	Phase out plan estimates shall be based upon year 1 contractor estimates, which are based on USMC CLINs, Rate Card, and RAsCI charts. Phase out will apply to last option year of NGEN contract.
785	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	RFP Section L-15 (a) (2) c. requires proposal Draft Detailed Phase-In Project Plan to include "Current state baseline for ITSM capabilities..."	After diligent search in the NGEN library, we are unable to locate a description of "current state baseline for ITSM capabilities." Would the Government provide such a description?	This requirement no longer exists in the RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
786	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	RFP Section L-15 (a) (2) c. requires proposal Draft Detailed Phase-In Project Plan to include "Current state baseline for process performance..."	After diligent search in the NGEN library, we are unable to locate a description of "current state baseline for process performance." Would the Government provide such a description?	This requirement no longer exists in the RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
787	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	RFP Section L-15 (a) (2) c. requires proposal Draft Detailed Phase-In Project Plan to include "Current state baseline standard operating procedures..."	After diligent search in the NGEN library, we are unable to locate a description of "current state baseline for operating procedures." Would the Government provide such a description?	This requirement no longer exists in the RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
788	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	RFP Section L-15 (a) (2) c. requires proposal Draft Detailed Phase-In Project Plan to include "Current state baseline customer service levels..."	After diligent search in the NGEN library, we are unable to locate a description of "current state baseline for customer service levels." Would the Government provide such a description?	This requirement no longer exists in the RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
789	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	RFP Section L-15 (a) (2) c. requires proposal Draft Detailed Phase-In Project Plan to include "Current state baseline for operational activities..."	After diligent search in the NGEN library, we are unable to locate a description of "current state baseline for operational activities." Would the Government provide such a description?	This requirement no longer exists in the RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.

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790	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	RFP Section L-15 (a) (2) c. requires proposal Draft Detailed Phase-In Project Plan to include "Current state baseline for service delivery as applicable to the project profiles and sites..."	After diligent search in the NGEN library, we are unable to locate a description of "current state baseline for service delivery as applicable to the project profiles and sites. Would the Government provide such a description?	This requirement no longer exists in the RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
791	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	RFP Section L-15 (a) (2) e. requires proposal Readiness Templates to include "Site Specific Information" for each of the 8 sites in Project 2.	It is unclear what "Site specific information" is required, nor whether such information is available without an extensive due diligence period. Would the Government provide additional guidance or a reference to an appropriate holding of the NGEN bidders' library??	This requirement was removed. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
792	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	RFP Section L-15 (a) (2) e. requires proposal Readiness Templates to include "Identification of data, existing processes and local transport and enterprise resources" for each of the 8 sites in Project 2.	After diligent search in the NGEN library, we are unable to locate a description of " data, existing processes and local transport and enterprise resources" at the 8 Project 2. Would the Government provide such a description?	This requirement was removed. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
793	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	RFP Section L-15 (a) (2) e. requires proposal Readiness Templates to include "Identification of organizational relationships ... needed to transition each ITSM process and associated capability on site."	After diligent search in the NGEN library, we are unable to locate a description of "organizational relationships needed to transition each ITSM process and associated capability at the 8 Project 2 sites. Would the Government provide such a description?	This requirement was removed. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
794	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	RFP Section L-15 (a) (2) c. requires proposal Detailed Phase-In Project Plans for Transition Projects 1 and 2. The Detailed Phase-In Project Plan CDRL A054 Section h requires us to quantify the "staffing level for people who will affect the transition..." A major function during transition is a validation inventory of equipment prior to our assuming either ownership or custodianship.	After diligent search in the NGEN library, we are unable to locate a current inventory of contractor-owned End User equipment or of Navy-owned GFE. Would the Government provide both inventories or direct us to their location in the NGEN bidders' library?	Software and hardware to be provided as GFP will be clearly defined in the RFP. This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
795	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	Section 1.2 Transition page limitations indicate "100 pages for combined. Plus: No page limit for Detailed Phase-In Plans for Project 1&2 - CD Only, Microsoft Project"	Is our understanding correct that the Detailed Phase-In Plans are included in the page count limitations, but that the Microsoft Project schedules that accompany those plans are not included in the page count limitation?	The NGEN Services and Transition Plan include both the Technical Services and the Phase-in Plan (PiP). The DVD submission has no page limitations.
796	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	Many PWS references in Section L do not align with the PWS.	Is our understanding correct that: 4.3.2.1 should be 4.5.2.1; 4.3.2.2 should be 4.5.2.2; 3.3.34 should be 3.3.14; 4.5.13 should be 4.6.32; 3.3.33 should be 3.3.34; 4.5.3 should be 3.3.34; 4.5.3 should be 4.6.31; 3.6.2 should be 3.6.3; 3.6.2.1.2 should be 3.6.3.2.1; 3.6.3 should be 3.6.4?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
797	Attch_1_PWS DRAFT RFP Release 20110930.docx	" ... establish and maintain a complete Quality Control Plan that shall ensure the requirements of the contract are provided as specified in Sections 7.0, 8.0, and 9.0 of this document. ... (CDRL A117).	Document only goes up to Section 5.5.9, and CDRL A117 is for "Software Inventory Report" and cites a different PWS Section.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
798	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	The revised Section L for Volume 5 - Pricing Proposal requires submission of "DD Form 921, Cost Data Summary Report".	Is it correct to assume that the correct reference for this report is DD Form 1921?	Yes. The Government's requirement will be captured in the final RFP addressing the identified issues and comments.
799	Sec J_Attach_1_Performance Work Statement (PWS)	A number of PWS requirements do not have corresponding CLINs. For example, 3.2 Program Management and its subcomponents, 3.3.1 Engineering Services and its subcomponents, 3.3.3 Printing Services, 3.3.24 Enterprise Messaging Services.	Will the government be assigning unique CLINs to all PWS items or will you provide the appropriate mapping you would like to be followed in assigning these PWS areas that do not have CLINs to existing CLINs?	CLINs have been fully mapped to the requirements and will be provided in the final RFP.
800	Sec C_Description Specifications	A number of CLINs are not directly related to the 34 Service Areas. For example, CLINs (26 - Additional Moves, Adds, Changes - MACs, 27 - Bandwidth, 32 - External Network Interface)	Will CLINs not directly associated with a Service Area require BOEs be submitted?	CLINs have been fully mapped to the requirements and will be provided in the final RFP.
801	Sec J_DD Form 1423, Contract Data Requirements List (CDRL)	The revised Section L and M instructions of 12/16/11 contained 4 CDRL's and DD Form 2794-Cost and Software Data Reporting Plan	The DD Form 2794 contained a CWBS/WBS. Please explain the fifth level items under each Service Area WBS element relative to what is expected of the offeror for these areas: Hardware, Software and Subsystem Integration, Assembly, Test and Checkout	All instructions will be contained in DD Form 2794 and/or in the final RFP documents.
802	Sec J_DD Form 1423, Contract Data Requirements List (CDRL)	DD Form 2794-Cost and Software Data Reporting Plan included in the release of updated Sections L and M on 12/16/11 contains a CWBS/WBS.	Please explain the requirement of the offeror relative to the CWBS/WBS as part of the offeror's proposal submission.	All instructions will be contained in DD Form 2794 and/or in the final RFP documents.

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803	Sec J_DD Form 1423, Contract Data Requirements List (CDRL)	The revised Section L and M instructions of 12/16/11 contained 4 CDRL's and DD Form 2794-Cost and Software Data Reporting Plan	The DD Form 2794 contained a CWBS/WBS. Please explain the relationship between the CWBS/WBS elements beginning with 1.1.3 to the end. They appear to be redundant to the Service Areas CWBS/WBS elements in some cases and/or not associated with the work being performed in other cases.	All instructions will be contained in DD Form 2794 and/or in the final RFP documents.
804	Sec J_DD Form 1423, Contract Data Requirements List (CDRL)	The revised Section L and M instructions of 12/16/11 contained 4 CDRL's and DD Form 2794-Cost and Software Data Reporting Plan. The DD Form 2794 contained a CWBS/WBS. The CWBS/WBS at the fourth level aligns with the designated Service Areas. There are Service Areas identified that were previously deleted or combined. For example, BAN and LAN.	Are these Service Areas being reinstated or will they be removed in the final RFP?	The service areas to be mapped to the CWBS will be identified in the final RFP.
805	Sec J_Attach_7_Pricing Format	CLIN 46 File Removal Services appears to be a duplicate of CLINS 001109 and 001009 for Service Area 10 - File Removal Service)	Please clarify if CLIN 46 is a duplicate and if not how it should be priced differently than CLINs 001109 and 001009.	CLIN 0046 is a priced CLIN to be purchased after the Government has exhausted the number of file removal services included in CLIN 0011. CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
806	Sec J_Attach_7_Pricing Format	CLIN 0051AA (Waterfront Support) is grayed out for pricing and the PWS on page 252 indicates that this is a task order based CLIN. However the B table shows this CLIN as having to be priced.	Please clarify if CLIN 0051AA is a task order CLIN and therefore does not have to be priced for submission.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
807	Sec J_Attach_7_Pricing Format	CLINs 0053AA (Premier Support - Preparation, Materials, Travel) and 0053AB (Premier - Monthly Recurring Support) on page 141 of the PWS indicate that they are task order CLINs. However, the J7 table shows them as having to be priced. The B table shows them as task order CLINs.	Please clarify that these CLINs are task order CLINs.	CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
808	Sec C_Description Specifications	CLIN 0054 (VoIP) appears to be a duplicate of CLIN 0013	Please clarify whether or not this CLIN is a duplicate.	CLIN 0013 has been reassigned to another service and no longer conflicts with CLIN 0054. VoIP is now CLIN 0009. CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
809	General Comment	No Service Desk contact info has been provided. The range of 140,000 - 180,000 in the CoSC Data file is too broad to accurately estimate.	Please provide Service Desk contact volume information for all 3 Service Desks (Boise, Norfolk, & San Diego) for 12 months. The data requested includes: inbound contacts (calls, emails, etc.), calls answered, calls abandoned, average speed of answer, call distribution by time of day, average talk time, average wrap time, first call resolution. The files need to be in Excel so the data can be manipulated.	This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
810	General Comment	Incomplete Asset data for in-scope devices has been provided: specifically end user PCs, printers, servers, storage, etc.	Please provide an asset extract for all in-scope devices in Excel so the data can be manipulated.	This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
811	General Comment	The CoSC Data file states there are approximately 3M Navy NIPR M/S patches, 300K Navy SIPR patches and 1M M/C patches.	Please provide 12 months worth of detail on these patches, including failure rate.	This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
812	General Comment	The Test and Evaluation Master Plan (TEMP) is not available on the MITRE Portal or the NGEN portal, or in the Reading Room.	Please post the most current copy of the TEMP to the appropriate location	This document and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
813	Sec C_Description Specifications	CLIN 000702 (Application Hosting Service) is designated a TXS contractor CLIN and points to PWS paragraph 3.3.3. The paragraph does not assign any application hosting service work to the TXS contractor.	Is this assignment correct? If so, what work should the TXS contractor be performing for application hosting services?	This requirement has been revised and the TXS contractor has no responsibilities for Application Hosting Services.
814	General Comment	In reviewing material in the reading room we have not been able to locate all of the asset information necessary to provide a full response.	Please provide an estimate of the number of end user devices (desktops, laptops, thin client devices, and printers) that will be covered by the NGEN contract and a percentage breakdown of their approximate age at the time of award.	This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
815	General Comment	We would like to fully understand the state of End User refresh at the time of award.	Will the incumbent continue to execute against its existing technical refresh plan until award or will it be temporarily deferred pending award?	Expecting 80,000 seats to be refreshed in FY2012 and to continue to refresh at the rate of 25% per year.
816	Sec L_Instructions, Conditions and Notices to Offerors or Respondents	In the release of the new Section L on 12/16 in paragraph (e) Volume 5 - PRICE PROPOSAL subpara (4) a, it states: Attachment J8 total prices will also be contained in J7 in order to calculate the Total Evaluated Price.	There is currently no location on J7 where the J8 total can be included. Is it correct to assume that the final version of J7 will show where to include the J8 total?	Yes. It is correct to assume that the final version of J7 will show where to include the J8 total.

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817	Section L -10, PURCHASE OF END USER HARDWARE (EUHW)	Section L -10, PURCHASE OF END USER HARDWARE (EUHW), as currently outlined provides an advantage to the incumbent provider via the assignment of CoSC CLINS 0X70 and 0X72 to the ES Contractor.		The Government's End User HW plan/requirement for delivery as a service or provisions to be provided as GFP will be included in the final RFP and associated instructions to offerors.
818	Section L -10, PURCHASE OF END USER HARDWARE (EUHW)	Assuming any desired long term tools/software would be provided as GFE. It is not clear within the Draft RFP what tools/software will be GFE and what offerors need to procure.	Can the government provide detailed information of any long term tools/software that will be GFE provided?	Software and hardware to be provided as GFP will be clearly defined in the RFP. Updated attachment J-18 and CLINs structure capture the maintenance requirements.
819	In Section L-14.(a).(2)	In Section L-14.(a).(2) of the DRFP it is stated that "An offeror that submits both a combined proposal and individual proposals for each segment, where the price in the combined proposal differs from the total price of the individual proposals for each segment, must include in the combined price proposal an explanation for such differences." It is unclear how an evaluation of award will be made should only one proposal be received for one of the two segments and how that would be evaluated against all other proposals should they be combined.	Can the government publish their calculated should cost estimates and it is the governments intent to include their cost in the evaluation considerations of two lowest Technically Acceptable separate bids vs. a combined bid approach?	The Government will not include Should Cost estimate in the final RFP. The evaluation approach will be explained in section M-2 of the final RFP.
820	NGEN Draft Updated Sections L-15 (a) (2) 16-Dec-2011 30 Sept 2011 Draft PWS	The NGEN PWS is detailed in its requirements for specific transition projects with specific maximum durations. Meeting all of the PWS's requirements for transition timeline, profiles and project durations therefore does not permit full transition schedule optimization.	Within the required 10-month (maximum) transition execution period, may the six transition projects be executed in a different order and /or with different project durations? If so, would the Government please remove the "Execution Timeframe" column from Table 3.6.3-1 so that proposals containing alternate schedules will not be deemed non-compliant?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments.
821	Section M, Subsection M-2 of Volume 5 (Factor 5), paragraph j of the Draft RFP	CLIN 0001AC Transition Services-Phase-in-Planning and Pre-Execution, captures a portion of the extra cost which a non-incumbent offeror must bid.		PMO will not apply a uniform transition cost as it would result in the potential for award to an offeror that would evaluate as lowest price, but have a higher price in reality.
822	Section M – (g) Evaluation of (non-price) Technical Factor 1: Technical Approach and (non-price) Technical Factor 2: Management Approach		Will provisions for the Secure Supply Chain Trade Agreement Act (TAA) be included for the logistics approach protecting the security interests of the DoN?	No secure supply chain provisions from the Trade Agreement Act (TAA) will be added into the NGEN contract. For the NGEN Program, Contractor(s) will be required to conform to Trade Agreement requirements addressed in DFARS 252.225-7021. In addition, Supply Chain Risk Management requirements have also been incorporated in the Risk Management. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
823	NGEN Draft Updated Sections L&M 16-Dec-2011	End User satisfaction: In order to ensure continued or improved end user effectiveness in an LPTA acquisition we recommend inclusion of several customer-facing metrics, such as order-to-delivery for end user hardware of 15 days. Absent these SLAs, DoNs service indicators may regress vs. progress under the NGEN contract, as these types of items are not covered within the QASP.		A service level requirements for Order to Delivery Responsiveness and End User Computing Services (Fixed or Portable) are provided in the NGEN SLRs . The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
824	NGEN Draft Updated Sections L&M 16-Dec-2011	Updates regarding specific levels of integration and security (role based) desired for the command and control environment and for each service that is accessed by the C2 environment have not been provided which will aid in solution development.	Can the government specify the level of integration and security (role based) desired for the command and control environment and for each service that is accessed by the C2 environment as an update to the PWS?	For the USN, the requirements are outlined in the Security CONOPS and Network CONOPS and controlled by Navy Stakeholders (10th Fleet, NNWC, NCDOC). For the USMC, MARCORCYBER is the organization which will dictate those relationships. The USN and USMC CONOPS will be provided in the NGEN MITRE Technical Data site and TDRF.

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825	NGEN Draft Updated Sections L&M 16-Dec-2011	Additional Key personnel positions have been added to section L-15, in addition to Key personnel qualifications defined in prior release of the J-43 attachment. Further the requirement for "Bachelor's degree " maybe an arbitrary limitation on personnel otherwise qualified through years of relevant experience.	Can the government provide an updated J-43 detailing minimum qualifications for new Key positions, the addition of equivalent experience, and removal of experience in ACAT I/II requirements?	Key Personnel qualifications are updated in attachment J-36 of the final RFP.
826	NGEN Draft Updated Sections L&M 16-Dec-2011	Need clarification on inconsistent requirement wording Sec. L-15(d)(2)(d), p. 19 compared to Sec. M-2(i)(3)(f), p. 27. The RFP includes the requirement that the offeror must have the "nationwide and global capability" to meet the NGEN SLRs. However, Sec. M-2(i)(3)(f), p. 27, indicates that the offeror will be evaluated on evidence of its "nationwide and global presence on behalf of the customer.		Sec. M-2(i)(3)(f), p. 27, was removed. The Government's requirement will be captured in the final RFP addressing the identified issues and comments.
827	NGEN Draft Updated Sections L&M 16-Dec-2011	Need to clarify what is meant by "Other Documentation"	Table M-2-2 (Factor 4 Evaluation Areas) includes the column head "CPARS and Other Documentation." Please clarify what is meant by "Other Documentation" and whether it has any page limits.	The Government reserves the right to use past performance information obtained from sources other than those identified by the Offeror, including, but not limited to, Federal, State, and local Government agencies, Better Business Bureaus, published media and the Past Performance Retrieval System. This past performance information will be used for the evaluation of past performance.
828	NGEN Draft Updated Sections L&M and NGEN Draft Section B 30-Sep-2011	While some aspects of PMO support are clearly associated with Enterprise Operational & Sustainment Services and/or Transport Operational & Sustainment Services, there does not appear to be a CLIN under which overarching PMO support under a combined contract can be recorded. In the absence of a specific CLIN, we envision two primary options – neither of which provides the extent of traceability so important to Government oversight and fact-based decision making.	If a specific CLIN is not established, will the Government provide guidance for recording proposed program-level management labor?	Program Management overhead should be built into the overall price.
829	NGEN Draft Updated Sections L&M 16-Dec-2011 CSDR PLAN ATTACHMENT 16DEC2011.xlsx NGEN CSDR CDRLS CWBS 16DEC2011.docx (A006, A007, A052)	CSDR is normally applicable to CPFF and/or development programs where the Government requires visibility into cost performance in order to manage the Government's cost risk. In that NGEN is expected to be IDIQ/FFP/FPAF, cost risk is placed on the contractor.	Is it necessary to burden the NGEN program with CSDR and the new CDRL items A006 (CDSR), A007 (Functional Cost-Hour Report) and A052 (Contractor Business Data Report)?	Required per DFARS.
830	CSDR PLAN ATTACHMENT 16DEC2011.xlsx NGEN CSDR CDRLS CWBS 16DEC2011.docx (A004)	The WBS provided in CSDRPLANATTACHMENT16DEC2011 appears to be more attuned to development of hardware and software than to operation and maintenance of existing services.		Contractors may offer modifications to the CWBS. Government has 30 days after receiving the CWBS for acceptance or rejection.
831	NGEN CSDR CDRLS CWBS16DEC2011.docx	New CDRL numbers A004, A006, A007, and A052 Released are duplicates of existing CDRLs.	Do these CDRLs replace the ones released in the original Draft RFP or will the Government renumber all CDRLs?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
832	NGEN Draft Updated Sections L&M 16-Dec-2011	The PURCHASE OF END USER HARDWARE (EUHW) refers to an existing contract, the fine details of which prospective bidders may not fully understand.		The Government's End User HW plan/requirement for delivery as a service or provisions to be provided as GFP will be included in the final RFP and associated instructions to offerors.
833	NGEN Draft Updated Sections L&M 16-Dec-2011	Table providing the profile for hardware procurement.	Are the values in the table intended to be "plug" numbers to be used for pricing purposes?	Numbers are intended to allow Offerors to scope Tech Refresh. These are the dollars the Government is estimating to procure the Tech Refresh components (not labor).
834	RESPONSE TO INDUSTRY ONE PAGE QUESTIONS 16DEC2011.pdf	"All transition-in and transition-out effort that is priced will be evaluated. The majority of transition-in effort will be priced and some of the transition-out effort will be priced."	Please specify what is meant by "The majority of transition-in effort will be priced and some of the transition-out effort will be priced." What transition-in effort or transition-out effort will not be priced? Alternatively we suggest that transition-in effort this cost be Non-Evaluated and/or a Government supplied plug number.	Transition CLINs include both priced and unpriced. All Priced CLINs will be evaluated. CLINs have been fully mapped to the requirements and will be provided in the final RFP.

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835	NGEN Increment 1 Systems Engineering Plan, Version 1.0, dated 07 October 2011	It is difficult to interpret the data in Figure 3-12. Contractor Technical Staffing without the numbers behind the graph.	Please provide the data, preferably in MS Excel format, that produced Figure 3-12. Contractor Technical Staffing. Also, can any more detailed staffing data be provided, such as detail by the 38 NGEN services, current staffing and/or projected staffing?	The SEP is no longer listed as an attachment to the PWS. In addition, the Navy does not intend to provide specific technical staffing requirements.
836	CoSC Data_12_06_11.pdf	Need clarification on requirements.	Please clarify if metrics apply to USN or USMC or both. What is the USN portion of the following: WAN Circuits, sites monitored, network device monitoring, connections, and IMAC?	The CoSC data sheet is one source of information. Further information regarding the WAN circuits is available on the MITRE share and in the Reading Room. All SLRs and other performance standards will be included in the final RFP.
837	CoSC Data_12_06_11.pdf	Need clarification on requirements.	Why are IOS versions, Ports Deployed, and number of closets included in the "Severity one outage" service description? These appear to be independent of outage severity.	The title of the section is misplaced. The Severity One Outages only applies to the first line of the section.
838	CoSC Data_12_06_11.pdf	Need clarification on requirements.	Please clarify the definition and quantity of users in the Service "Users", Users equal to 800,000. Who are these users, Navy, Marine Corp, contractor, ...?	For planning purposes, there are approximately 100,000 USMC seats, 300,000 Navy seats. There are approximately 600,000 Navy users/accounts and 200,000 USMC users/accounts.
839	CoSC Data_12_06_11.pdf	Need clarification on requirements.	What is the relationship and or difference in number of users equal 800,000 and the number of seats equal 403,000, and the number of mailboxes equal to 1,150,000?	There are 100,000 USMC seats, 300,000 Navy seats. There are 600,000 Navy users/accounts and 200,000 USMC users/accounts. Although the number of mailboxes in total may exceed 1 million, but about 300,000 of those accounts are not active.
840	CoSC Data_12_06_11.pdf	Need clarification on requirements.	Since the number of seat refreshes is approximately 100,000 per year, why is the Disposal Services, Seat removed, including DAR verification only 54,227?	Contractors can expect to dispose of all computers that are refreshed. In other words, the number of disposed systems will equal the number of tech refresh workstations.
841	CoSC Data_12_06_11.pdf	Need clarification on requirements.	What is the architecture, hosted services, and applications configuration for the Homeport Portal? What external systems exchange data or are linked with the portal?	This detail and other technical data are located in the NGEN MITRE Technical Data portal and Technical Data Reading Facilities (TDRF).
842	CoSC Data_12_06_11.pdf	Need clarification on requirements.	Describe the asset models tracked in the Asset Manager and the differences included in the 2,345 different hardware asset models indentified.	The asset model information delineated in the CoSC Data document shows the amount of effort the incumbent has put forth to manage asset information in support of the COSC effort. Currently, the incumbent utilizes multiple teams to capture information in an asset model and these teams do not utilize standardized templates to capture asset information; i.e. thus the large number on asset management models.
843	NGEN Draft Updated Sections L&M 16-Dec-2011	Experience in achieving ISO standards certification needs verification of standards numbers cited as ISO-1:2010 and ISO 9000-1.		The ISO requirement will be removed from L & M. The Government's requirement will be captured in the final RFP addressing the identified issues and comments.
844	RESPONSE TO INDUSTRY ONE PAGE QUESTIONS 16DEC2011.pdf	The response states that "Decisions to move to compliance with elements of existing and evolving standards (i.e., UCR 2008) will occur over time, driven by mission requirements and available funding." This approach could lead to discrepancies in evaluated prices, if offerors make varying assumptions on when compliance will be needed and what technical effort to include in prices.	Will the final RFP/PWS clearly identify target dates for compliance with cited technical standards, and standards where compliance is a goal rather than required by a specific time? May offerors assume that technical changes to move to higher levels of compliance, beyond those found in the existing environment at time of award, will be priced by task order or engineering change proposal?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
845	NGEN Draft Updated Sections L&M 16-Dec-2011	The Core Capabilities paragraph from the Sep 2011 version of Section L (H.4) aligned to the Technical Acceptability Factors presented in the 28 Oct 2011 Industry Day slides. However, this section was removed in the Dec 2011 version of Section L. Additionally, the Sep 2011 version of Section M lacks specific, objective Technical Acceptability Criteria by service area, counter to responses to industry queries during Industry Day.	Please provide the Technical Acceptability criteria, by service area, as mentioned during the 28 Oct 2011 Industry Day.	The original criteria have been modified or new criteria added and was reflected in the updated Sections L & M which was posted to FBO on 15 December 2011.
846	NGEN Draft Updated Sections L&M 16-Dec-2011	Confirm where the discussion required by L-7 is to be placed in the proposal.	Would the Government please confirm that all of the requirements of L-7 are to be addressed within the Cost Volume and are not page limited. If not, where are they to be addressed, and how.	L-7 requirements are identified in Section L-14 in the Price Proposal Volume.
847	NGEN Draft Updated Sections L&M 16-Dec-2011	It is not clear what the Governments expectations are for responding to 4.0 and 5.0, since all its instructions focus on 3.0 requirements	Would the Government please expand upon its expectations in response to this requirement? For example, does the Government expect individual responses for each PWS item in 4.0 and 5.0 in the same manner and level of detail as for 3.0 or not?	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012

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848	NGEN Draft Updated Sections L&M 16-Dec-2011	L-15, (f) (5), a. establishes a requirement for both the Prime Contractor and any subcontractors that provide proposal information separately from the prime contractor's proposal to "clearly state whether permission is granted allowing the contractor support identified above access to the contractor's proposal" (where the reference is to Booz Allen Hamilton, NOBLIS, Falconwood, Jacobs Engineering, which are the contractors listed "above" this requirement). In addition, in the same paragraph, the USG encourages the Prime and its subcontractors to "execute a proposal access agreement with these support contractors". Typically the contractors who support the USG in evaluation of bidders' proposals do so under a Non-Disclosure Agreement with the USG that constrains disclosure of data from bidders' proposals to the USG and other agents of the USG (including subcontractors) associated with evaluating the bids.	Please provide instruction as to whether the USG has executed (or will execute) Non-Disclosure Agreements (NDAs) with the support contractors identified in L-15, (f) (5) and if so, do those NDAs limit disclosure of data from bidders' NGEN proposals to only the USG and other agents of the USG (including subcontractors) directly associated with evaluating the bids? If this is the case (that bidders' proposals are protected by NDAs between the USG and their subcontractors who will be supporting evaluation of the proposals), then why is the USG recommending that bidders "execute a proposal access agreement with these support contractors"? We would like to understand so that we (and our subcontractors) can follow-through on the USG's recommendation accordingly.	<p>CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.</p> <p>An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release. The Government's requirement will be captured in the final RFP.</p> <p>The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.</p>
849	NGEN Draft Updated Sections L&M 16-Dec-2011	New Sections and changes to current sections indicate that there will be a new PWS.	Will the revised PWS be Mil-STD 881C compliant and structured to the "Services" format? If not, will a waiver be issued through the Contract to allow for the Contractor to follow the PWS and not 881.	The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.
850	NGEN Draft PWS/RFP from September 2011 and new Sections L&M 16 Dec 2011	Draft PWS 3.3.17.4 Contingency Operations is no longer addressed in the new Release Sections L and M.	Has Contingency Operations been deleted from the PWS? Will new requirements for Contingency Operations be added back into L and M?	<p>Contingency Operations remains in PWS. No requirement will be in L & M.</p> <p>The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.</p>
851	NGEN Draft Updated Sections L&M 16-Dec-2011	Need page allocation for introduction	Is Volume 4, Past Performance, limited to the Reference Information Sheets (Attachment J-38) and the Contractor Performance Evaluation Surveys (Attachment J-39), or can the volume also include an introduction? If so, what is the page limit for the introduction?	No introductions are required.
852	NGEN Draft Updated Sections L&M 16-Dec-2011	Different requirement callouts defined for Security Requirements	It is unclear why the Past Performance requirement regarding compliance with "DoD IT Security requirements" (RFP dated 30 September 2011) has been changed to compliancy with "DoD IA 8500 Series Security requirements" in RFP Section L (RFP dated 16 December 2011) but not in Sec. M-2(i)(3)(e), p. 27.	<p>DoD IA 8500 Series Security requirement has been removed from Section M and remains in Section L.</p> <p>The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.</p>
853	NGEN Draft Updated Sections L&M 16-Dec-2011	E-mail address not provided	RFP states that customers should use Attachment J-40 to fax or email the completed survey form (Attachment J-39). However, no email address is provided.	Email addresses will be provided in the final RFP.
854	NGEN Draft Updated Sections L&M 16-Dec-2011	Contract line items are referenced as "Subcontract line items".		CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.
855	NGEN Draft Updated Sections L&M 16-Dec-2012 & accompanying PWS	Requirements which could increase the scope and price of the contract may be contained in PWS attachment documents, in addition to the RFP, the CLINs, and the PWS. A clarification which documents contain requirements to be factored in final evaluated price is therefore necessary.	Would the Government please provide a definitive list of all documents which contain any requirement affecting either scope or price, and (in case of conflicts) which documents take precedence?	<p>CLINs have been fully mapped to the requirements and will be provided in the final RFP. The pricing requirements will be clearly defined in attachment J-7.</p> <p>An update to Sections L & M was posted to FBO on 15 December 2011 and reflect changes from the 30 September 2011 release.</p> <p>RFP attachments J-8, 19, 20, 29, and 30 in the updated RFP will provide information to support pricing of labor in different locations for USN and USMC.</p> <p>The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.</p>

Item #	Document Name and Version	Issue/Comment	Question	Response
856	NGEN Draft Updated Sections L&M 16-Dec-2011	The PURCHASE OF END USER HARDWARE (EUHW) implies that if offerors choose to purchase the existing CoSC EUHW infrastructure, then only End User Hardware will be acquired from the CoSC, excluding "Enterprise Core", "Facilities", and "Transport" items that are included in CoSC Clause H-15.	How are existing CoSC software licenses to be handled? Please confirm that "Enterprise Core", "Facilities", and "Transport" items and existing software licenses do not need to be acquired by offerors from the existing CoSC.	Software and hardware to be provided as GFP will be clearly defined in the RFP. The Government's requirement will be captured in the final RFP addressing the identified issues and comments. An updated PWS and related CDRLs were posted to FBO on 10 February 2012.