

## Tips for accessing the NAVSUP Small Business (SBC) application

([https://my.navsup.navy.mil/apps/ops\\$sbcb.home](https://my.navsup.navy.mil/apps/ops$sbcb.home)):

- A. If you get a proxy error, try the following in Internet Explorer:
  - a. On the Internet Explorer Tools menu, click Internet Options.
  - b. In the Internet Options dialog box, click the Advanced tab.
  - c. In the Security category, scroll down and uncheck TLS 1.1, and TLS 1.2.
  - d. Click OK (Note that you may need to reverse this process and re-check TLS 1.1, and TLS 1.2 in order to access other website).
  
- B. If your CAC does not take you to the NAVSUP site, perform a one-time registration at:  
<https://registration.pki.navy.mil/certregv1x/>.